

# Viewing Hourly Data Via RG&E Online Account Access

To access your online account information please follow the steps below.

1. Go to [rge.com](http://rge.com) and click on **Your Account**, then click on **Online Services**.

The screenshot shows the RG&E website homepage. At the top left is the RG&E logo. To its right is a 'My Account Login' button and a search bar with a 'GO' button. Below the logo is a navigation menu with the following links: 'Your Account' (circled in red), 'Your Home', 'Your Business', 'Usage and Safety', 'Outage Central', 'Giving Back', 'For Suppliers and Partners', and 'Our Company'. The main content area features a promotional banner for a complimentary one-year magazine subscription, with a 'Click here to learn more.' link. Below this is a 'Dig Safely and Look Up... Look Out! Click here to learn more.' warning. At the bottom, there are four service tiles: 'your account', 'outage central', 'energy efficiency incentives', and '811' (Know what's below. Call before you dig.). The footer contains the IBERDROLA USA logo and links for 'Emergency Contact | Contact Us | Site Map | Legal Disclaimer'.

2. Then click on **My Account**.

The screenshot shows the RG&E website interface. At the top left is the RG&E logo. To the right is a "My Account Login" button and a search bar with a "GO" button. Below the logo is a navigation menu with links: "Your Account", "Your Home", "Your Business", "Usage and Safety", "Outage Central", "Giving Back", "For Suppliers and Partners", and "Our Company". A large green banner with clover leaves contains the text "your account" and "online account services". On the left is a vertical menu with options: "Turn Service On or Off", "Pay Your Bill", "Enroll in Electronic Funds Transfer", "▶ Online Services", "Letter of Credit", "Submit a Meter Reading", "Reading Your Meter", "Reading Your Bill", "Service and Assistance", "Pay in Person", "Energy Assistance: HEAP and EAP Can Help". The main content area features a section titled "Consider these online services when managing your account." with a red circle around the "My Account" link. Below this are links for "Contact Information", "Customer Meter Reading Reminder Service", "Report a Power Outage", and "Energy Profiler Online". An image of hands typing on a keyboard is on the right.

RG&E

My Account Login


Search  GO

Your Account Your Home Your Business Usage and Safety Outage Central Giving Back For Suppliers and Partners Our Company

**your account**  
**online account services**

Turn Service On or Off  
Pay Your Bill  
Enroll in Electronic Funds Transfer  
▶ **Online Services**  
Letter of Credit  
Submit a Meter Reading  
Reading Your Meter  
Reading Your Bill  
Service and Assistance  
Pay in Person  
Energy Assistance: HEAP and EAP Can Help

**Consider these online services when managing your account.**  
Log in or create a new Login ID to take advantage of these online options.  
>> **My Account**  
View your payment history, usage history, information about your energy supplier and Login profile. [View and pay bills now!](#)  
>> [Contact Information](#)  
Update your account mailing address, phone number(s) and email.  
>> [Customer Meter Reading Reminder Service](#)  
Enroll and we'll send you a reminder to read the meter(s).  
>> [Report a Power Outage](#)  
Report an electricity interruption, view real-time list of streets with outages and other storm tips and safety information.  
>> [Energy Profiler Online](#)  
Businesses use this powerful tool to monitor electricity use and make informed electric use decisions.  
>> [My Online Profile](#)



3. If you already have online account access, please enter your Logon ID and Password and click on **Login**.

If you need to create a Logon ID click on **create a new login id** and follow the instructions for creating a Login ID and Password for your account.

**account management**

- Turn Service On or Off
- Pay Your Bill
- View and Pay Bill Online
- Payment Options
- Budget Billing
- Service and Assistance
- ▶ **Account Management**
- Online Services
  - Reading Your Meter
  - Reading Your Bill

**For your account security, we require a Login ID and Password for some online services, including e-Bill. To continue, please log in.**

▶ **Log In**

Login ID:  [Forgot Your Login ID?](#)

Password:  [Forgot Your Password?](#)

Remember my Login ID & Password [?](#)

**Don't Have a Login ID and Password?**  
[Create a Login ID and Password.](#)

This Web site is developed for use with the following browsers ... [Read more.](#)  
We may survey you about your online experience ... [Read more.](#)

**COMODO SECURED**  
Point to Verify™

4. If there are multiple RG&E accounts registered under your online account, select the account that is on hourly pricing. If there is only one RG&E account registered that account is automatically selected.
5. In the Account Management menu select Energy Use.

## Account Management

- My Online Profile
- Account Detail
- Billing and Payment
- Energy Use ←
- Send Us Your Meter Reading
- Building and Remodeling
- Turn On Service
- Turn Off Service
- Online Account Services

6. In the Electricity Usage History section select the Hourly Data for the billing period you would like to view. You can select it as a .csv file format which can be used in a spreadsheet or an HTML format for viewing.

**Electricity Usage History** ?

Read Date	Read Type	kwh	kwh on	kwh mid	kwh off	kw on	kw off		
5/2/2008	RGE	395277			412407	1584.0	1584.0	Hourly Data (CSV file format)	Hourly Data (HTML format)
4/2/2008	RGE	483498			494730	1704.0	1620.0	Hourly Data (CSV file format)	Hourly Data (HTML format)
3/4/2008	RGE	495000			507930	1722.0	1650.0	Hourly Data (CSV file format)	Hourly Data (HTML format)
2/4/2008	RGE	508386			571410	1734.0	1578.0	Hourly Data (CSV file format)	Hourly Data (HTML format)
1/3/2008	RGE	379539			362250	1722.0	1428.0	Hourly Data (CSV file format)	Hourly Data (HTML format)
12/4/2007	RGE	524547			566937	1716.0	1554.0	Hourly Data (CSV file format)	Hourly Data (HTML format)
11/1/2007	RGE	526461			501009	1824.0	1656.0	Hourly Data (CSV file format)	Hourly Data (HTML format)
10/2/2007	RGE	491997			480168	1932.0	1698.0	Hourly Data (CSV file format)	Hourly Data (HTML format)

7. This is an example of how the hourly data is presented.

Date	Units	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00
3/13/2008	kwh	1332	1380	1338	1386	1485	1434	1437	1443
3/13/2008	\$/kwh	0.05283	0.05055	0.04795	0.04762	0.04877	0.05762	0.07026	0.08198
3/14/2008	kwh	1419	1416	1530	1530	1563	1488	1542	1530
3/14/2008	\$/kwh	0.05311	0.05378	0.05188	0.05126	0.05354	0.05938	0.06498	0.08593
3/15/2008	kwh	1347	1386	1428	1395	1392	1431	1380	1380
3/15/2008	\$/kwh	0.04509	0.04521	0.04419	0.04438	0.04456	0.04529	0.04457	0.04633
3/16/2008	kwh	1380	1389	1401	1389	1347	1374	1356	1371
3/16/2008	\$/kwh	0.04394	0.04416	0.04393	0.04405	0.04405	0.04437	0.04448	0.04532
3/17/2008	kwh	1407	1443	1380	1410	1512	1530	1380	1365
3/17/2008	\$/kwh	0.05579	0.05519	0.0515	0.0512	0.05364	0.06616	0.08176	0.09799
3/18/2008	kwh	1278	1296	1263	1347	1365	1416	1416	1398
3/18/2008	\$/kwh	0.05818	0.05086	0.04986	0.05046	0.05127	0.06203	0.0755	0.09548
3/19/2008	kwh	1425	1413	1347	1401	1410	1416	1380	1338
3/19/2008	\$/kwh	0.05402	0.04568	0.04547	0.0452	0.04441	0.05602	0.07192	0.08076

Note: If you purchase your energy from an ESCO only the kwh will be displayed.