



# Energy *Lines*



September 2005

KEEPING YOU INFORMED

Once again it's time to

# voice *your choice*

for your electricity supply

**If you are an RG&E electricity customer, you will be receiving your *Voice Your Choice* enrollment kit in October.**

The kit includes explanations of the electricity supply pricing options available to you beginning January 1, 2006 through December 31, 2006. You can purchase your electricity supply from RG&E or another energy supplier (called an energy services company or ESCO).

Enrollment information will also be available at **www.rge.com** beginning October 1, 2005.

You'll have until 8:30 p.m. on December 30, 2005 to choose your electricity supply pricing options. If you do not make a choice, you will automatically default to the variable price option of your current supplier.

For more information about RG&E's *Voice Your Choice* program or a complete list of qualified energy suppliers, visit **www.rge.com** or contact us **after October 1** at 1.800.RGE.VYCNOW (1.800.743.8926).

## **RG&E IS YOUR ENERGY DELIVERY COMPANY**

Whether you purchase your electricity from RG&E or an ESCO, RG&E will continue to deliver your energy safely and reliably.

Your electricity price is made up of **delivery** and **supply** charges.

The **delivery** charge is what you pay

RG&E to transport your electricity to your home or business.

The **supply** charge is what you pay for the electricity purchased for you by RG&E or an ESCO.

*Test your Energy IQ:* **What should I do to prepare my heating system for the heating season?**

Look for this symbol ▶ on the back to find the answer.



# Smell natural gas? *Get up, get out and call us*

**from a neighbor's phone!**

For your safety, we add that distinctive odor – it's like the smell of rotten eggs – to natural gas.

If you smell natural gas or hear a hissing sound, immediately get up, get out and call us from a neighbor's phone. We'll respond quickly to make sure you and your family are safe.

**If you are an RG&E natural gas customer and need to report a natural gas emergency, call us at 1.800.743.1702.**



## Get the scoop **BEFORE** you dig

If your outdoor project involves any type of digging, make one phone call to **Dig Safely New York** at **1.800.962.7962** to avoid injury by accidentally digging into underground utility services. *Dig Safely New York* will arrange for any buried utility lines to be marked before you start your work. To use this **free** service, you (or your contractor) must call *Dig Safely New York* at least two days – but not more than 10 days – in advance of your project.



- Call before you dig
- Wait the required time
- Confirm utility response
- Respect the marks
- Dig with care

# Dig Safely. New York

Dig Safely and Dig Safely, New York are used under license from Dig Safe System, Inc.

[www.digsafelynewyork.com](http://www.digsafelynewyork.com)

*Energy IQ Answer:* For safety's sake and to make sure everything is working properly, you should have your heating system, chimney, flues and vents checked once a year by a professional. Also, to ensure your heating system is working efficiently:

- Clean or replace furnace filters when they are dirty or once a month.
- Be sure heating supply and return registers are clean and not blocked by furniture or drapes.



▶ **For more helpful energy information visit [rge.com](http://rge.com).**



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# RG&E

Always at Your Service