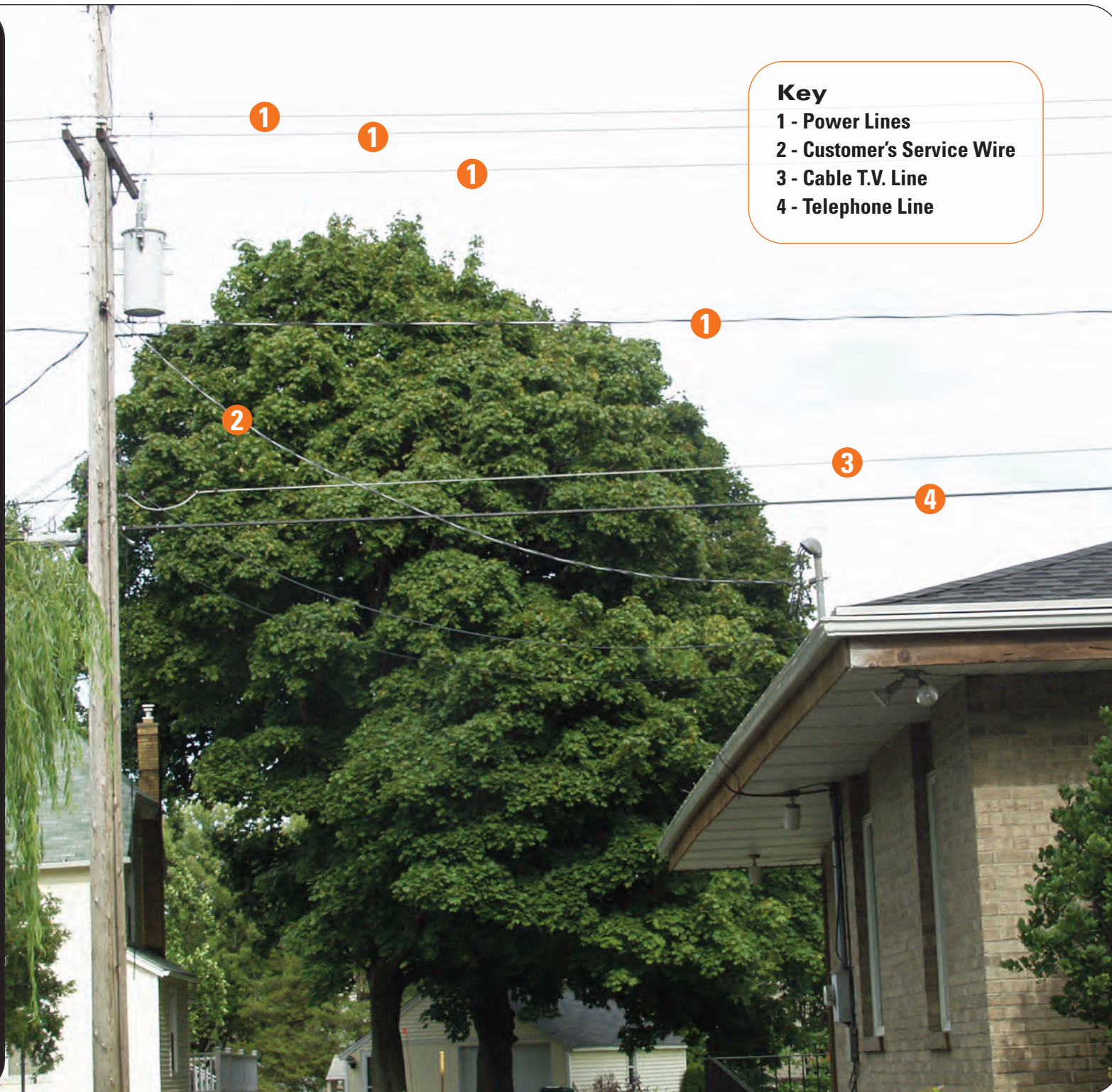


To ensure your overall safety, we will send an inspector out within four business days to look at the tree issue.

Branches and other vegetation on the service wire coming from the pole into your home or secondary wires will only be cleared when a safety hazard exists and the work is deemed the responsibility of the Company. Please be aware that we will not clear branches or vegetation on lines owned by cable or phone companies. Also, these companies may only clear branches or vegetation if a safety hazard exists on their lines.

The inspector will determine this during the visit and will attempt to contact you with their assessment in person. If no contact is made, the inspector will leave their assessment as well as an informational brochure at your door.

If it has been determined that we will not complete the work and you choose to hire a private contractor, we will schedule a temporary removal of the service wire so branches or other vegetation may be safely trimmed.



### Key

- 1 - Power Lines
- 2 - Customer's Service Wire
- 3 - Cable T.V. Line
- 4 - Telephone Line