November 2026

EnergyLines

Manage your account easily at **rge.com/MyAccount**

RG&E
An Avangrid company

Not sure where to start? We can help.

We offer programs designed to support you in different situations. Which option sounds most like you?

"I need assistance paying my winter heating bills."	The **Home Energy Assistance Program (HEAP)** provides federal grant money to qualified customers to help pay their heating costs. Visit **otda.ny.gov/heap** for current availability and **mybenefits.ny.gov** to apply.
"I receive state assistance and could use ongoing bill help."	Our **Energy Affordability Program (EAP)** offers a monthly discount on energy bills for qualifying customers. Learn more and find out if you qualify at **rge.com/EAP**.
"I need additional help managing my energy costs."	More households now qualify for monthly bill credits through our **Enhanced Energy Affordability Program (EEAP)**. If approved, we'll calculate your credit and apply it directly to your bill. See if you qualify and learn how to apply at **rge.com/EEAP**.

Visit **rge.com/HelpWithBill** to learn more about these programs and our other available resources.

Your winter preparation smart energy guide

Track your energy use

- Use Energy Manager to compare usage trends and gain insight into your winter energy habits.
- Log in to your My Account at **rge.com/MyAccount** to try Energy Manager.

Explore your supply options

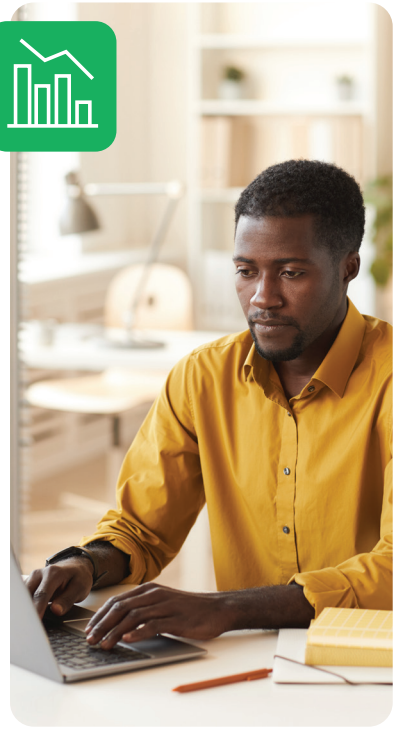
- If you purchase your energy supply from us, we pass through that cost to you without profit. You can also shop for your energy supply through an energy services company.
- Learn more at **rge.com/Choice**.

Find seasonal savings tips

- From adjusting thermostat settings to improving insulation, our Winter Energy Tips can help you stay comfortable while using less energy.
- Visit **rge.com/Winter-Energy-Tips** to see how you can save.

Stay connected

- Sign up for Usage Alerts to stay informed about your energy use as temperatures drop.
- Log in at **rge.com/MyAccount** and select "Manage Account" then "Preferences" to sign up for Usage Alerts.



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Take care of your account online



My Account

As colder weather arrives, now is a great time to take control. With My Account, you can view and pay your bill, track energy usage and manage your account anytime. Visit **rge.com/MyAccount** to sign up today.

eBill

Enroll in eBill to receive your bill online, reduce paper clutter and keep your account information organized in one secure place. Sign up at **rge.com/MyAccount**.

How is my electricity supply generated?

Your electricity supplier is required by the **New York State Public Service Commission (PSC)** to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

The most recent data (calendar year 2024) is provided by the PSC and the **New York State Energy Research and Development Authority (NYSERDA)**.

- If you receive your electricity supply from us, your environmental disclosure information is provided in the chart on the right and at **rge.com/EnvDisc**.
- If you receive your electricity supply from a supplier other than us and your supplier's charges are included in your RG&E bill, your supplier's environmental disclosure information is posted at **rge.com/EnvDisc**.
- If you buy electricity from a supplier other than **RG&E**, and are billed directly by your supplier, you should receive environmental disclosure information from your supplier.

For more information, please contact the PSC at **888.ASK.PSC1 (888.275.7721)** or NYSERDA at **866.NYSERDA (866.697.3732)**.

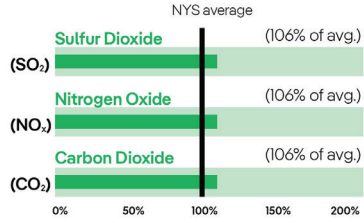
Fuel sources used to generate your electricity supply

- January 2024 through December 2024
- Actual total may vary slightly from 100% due to rounding

BAT	Less than 1%
Biomass	Less than 1%
Coal	2%
Hydroelectric	4%
Natural gas	59%
Nuclear	24%
Oil	Less than 1%
Renewable biogas	Less than 1%
Solar	7%
Solid waste	2%
Wind	Less than 1%
Total	100%

Air emissions relative to the New York state average

- January 2024 through December 2024





Ready for the season ahead

Now is a good time to make sure you're prepared for severe weather and potential power outages. A little planning today can help make unexpected situations easier.

At RG&E, storm preparation is a year-round effort. We work closely with local emergency management partners, maintain and upgrade the electric system and prepare crews and equipment so we're ready to respond as quickly and safely as possible when severe weather impacts our communities.

You can also take simple steps to prepare, such as reviewing emergency plans, checking emergency supplies and selecting how you'd like to receive Outage Alerts by text, email, phone or all three.

Remember to always stay away from downed power lines and report outages or hazardous conditions to RG&E. By preparing ahead of time, we can all be more ready for whatever the season brings.

Part of our commitment to the environment, printed on recycled paper using soy inks.

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