

## **GENERAL INFORMATION**

### **9. INTEREST ON CUSTOMER OVERPAYMENTS**

- A.** The Company shall provide interest on customer overpayments in accordance with 16 NYCRR 145.

A customer overpayment is defined as payment by the customer to the Company in excess of the correct charge for electric service supplied to the customer which was caused by erroneous billing by the Company.

The rate of interest on customer overpayments shall be the greater of the unadjusted customer deposit rate specified by the Commission or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest shall be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment was refunded.

The Company shall be required to pay interest in the manner described above, on any refund returned to a customer, except where customer overpayments are refunded within thirty (30) days after such overpayment was received by the Company.