

## **GENERAL INFORMATION**

### **5. TERMINATION OF SERVICE**

#### **5.1 TERMINATION OF SERVICE DUE TO DEFAULT**

In case a customer defaults in payment due the Company for service or in case the customer fails to comply with any conditions of the applicable rules and regulations, service may be discontinued, as follows:

- a. At least five days after written notice has been served personally upon the customer, by delivery to the individual who signed the application for service or his successor or the chief administrative officer of the customer or his designee, or
- b. At least eight days after mailing written notice in postpaid wrapper to the customer, addressed to such customer at the address customer has specified to the Company in writing as an address for billing purposes, or
- c. At least five days after the customer has either signed for or refused a registered letter containing written notice, addressed to such customer at the address customer has specified to the Company in writing as an address for billing purposes. Receipt or refusal by the customer of such notice shall constitute notification.

In issuing any of the notices described above, the Company shall comply with the procedures and form of notice required by Part 143, Notice of Discontinuance and Complaint Procedures, of Sub-chapter D, Rates and Charges, of Chapter II - Electric Utilities of Title 16 of the New York Code of Rules and Regulations, as well as by statute, to the extent the same are applicable.

When the supply of electricity has been terminated due to a customer's default, the Company shall not be obligated to restore service until the customer has removed the cause of discontinuance and complied with the following conditions:

## **GENERAL INFORMATION**

### **5. TERMINATION OF SERVICE (Cont'd)**

#### **5.1 TERMINATION OF SERVICE DUE TO DEFAULT (Cont'd)**

- a. Made application for service and paid all amounts due for service previously furnished.
- b. Paid the Company's costs and expenses both to terminate and to restore service.

When the cause for discontinuance referred to herein is removed and the conditions are met, the Company shall commence restoration of service within 24 hours, except that Saturdays, Sundays and holidays shall be excluded in computing the 24-hour period.