NYSEG RG&E

Part of the AVANGRID Family

ESCO HANDBOOK

Welcome to New York Supplier Relations

(Mandate 5731)

NYSEG & RG&E Supplier Relations prioritizes all incoming work to ensure that the most important issues are addressed first, and we remain committed to resolving your concerns as promptly as possible.

We ask all ESCOs to review and use the resources in this document before reaching out to Supplier Relations as many questions can be answered using these tools. If after you still need assistance email **supplier_relations@rge.com** and include your ESCO name in the email's subject line so your inquiry can be routed to the appropriate team member.

Note: If you use an Agent, please advise Supplier Relations. Otherwise, the Agent may not be authorized to receive information on your behalf.

ESCO Resources:

- Tariffs
- DPS website: https://dps.ny.gov
- Electric Supplier Manual
- Gas Transportation Operating Manual (GTOP)
- Uniform Business Practices (UBP)
- Your EDI Service Provider
- Utility Websites (www.rge.com; www.nyseg.com)
- Your internal personnel
- PSC EDI Implementation Guides
- EDI Implementation Guide exceptions to NY standards
- NYSEG/RGE ESCO Handbook
- EDI

ESCO Handbook - Table of Contents

Title	Page
Bank Changes	21
Billing	29
Bill Windows	15
Bill Messages	20
Bill Issuance Charges (BIC)	19
Bill Presenter Changes	22
Blocks	5
Blocked Usage History	10
Collective (Summary) Billed Customer Program	15
Credit History Data	5
Critical Care	11
Customer (Sync) List	7
EDI	4
EDI Direct Bill Customers	21
EDI Implementation Guide	4
EDI Implementation Guide Exceptions	4
EDI Testing	22
EDI Transaction Daily System Limitations	5
Electric Supplier Manual	12
Factor of Adjustment (System Loss Factor)	23
Forms and Agreements	13
Gas Agent – Adding or Changing	18
Gas Capacity Released to ESCOs	16
Gas Invoices	6
Gas Pools – Open; Add	17
Gas Pipelines	28
Gas Transportation Operations Manual (GTOP)	12
Gas Tracking System (GTS)	6
Historical Usage	8
Holiday Schedule	15
ICAP	12
Incentive Customer Usage History	10
Ineligible Customer Lists	12
Interval Data	10
Invoices - ESCO Payment Remittance	21
ISO Zones	28
Meter Reading Schedules	14
Missing Usage	5
Net Metered Customers	22
POD Numbers (Point of Delivery)	4
POD Number Lookup	4
POR Discount Rate	14
Power To Choose PSC Program	21
Pricing and Rates	14
Rate Codes (NYSEG Electric, NYSEG Gas, RGE Electric, RGE Gas)	24
Recharge Customer Information (RNY)	11
SAP Business Network	22
Seasonal Customers	4
Secured Services Site	5

ESCO Handbook - Table of Contents Continued

Title	Page
Special Meter Read Fee	19
Supply Rate Average	18
Tariff's	14
Uniform Business Practices (UBP)	14
Unaccounted for Energy (UFE)	21
Utility Websites	6
Supply Rate Average	18

EDI

Most ESCO inquiries can be addressed by reviewing EDI records. If you are unable to access this information, please reach out to your EDI Service Provider. Information that has already been delivered to an ESCO via EDI cannot be researched or retransmitted by the utility.

EDI IMPLEMENTATION GUIDE (PSC IG) https://dps.ny.gov/electronic-data-interchange-edi

The PSC Implementation Guide (IG) contains detailed information about EDI transactions. Reviewing the guide is essential for understanding the purpose of each transaction and identifying where to obtain the information you need.

EDI IMPLEMENTATION GUIDES (EXCEPTIONS TO NY STANDARDS)

NYSEG and RG&E EDI exception guides are posted on DPs and utility websites. To access guides on utility websites, log into utility website (nyseg.com or rge.com):

- Click Our Community
- Click Suppliers and Partners
- Click Electronic Data Interchange (EDI). Guides are located near bottom of page.

POD NUMBERS (POINT OF DELIVERY)

POD numbers are premise specific and do not change or move with a customer. NYSEG POD# start with “N”; RG&E POD# start with “R” and are always 15 characters in total. Electric POD# has “01” after the N or R; gas POD# have “02” after the N or R.

- N01 = NYSEG ELECTRIC
- N02 = NYSEG GAS
- R01 = RG&E ELECTRIC
- R02 = RG&E GAS

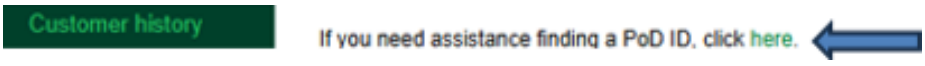
POD NUMBER LOOKUP

A customer’s POD number can be found on their utility bill. If the customer does not have a copy of their bill, they can access it through their online account (if registered) or contact Customer Service for assistance.

ESCOs can look up a POD# via the secured site. To perform the lookup, ESCO must have:

- The customer’s contract account number (available on the utility bill or online account)
- The first two letters of the account name

ESCO logs into secured site (Refer to Secured Site section of this manual), clicks on Customer History (left margin under Secured Services) and clicks link (see below) to find a pod#



On the popup box, enter contract account number (no spaces or dashes) and the two digits of account holder last name* and click Get PoD IDs.

* Account in customer’s name, enter first two letters of customer’s last name.
Account in customer’s name with a DBA, enter first two letters of customer’s last name.
Account in a business name only, enter first two letters of business name.

SEASONAL CUSTOMERS

Some customers are served on a seasonal rate for a property that is occupied only during certain times of the year. These customers are billed during their active (on-season) period and typically do not receive bills during their inactive (off-season) period. If usage data appears to be missing for several months, verify if the customer is on a seasonal rate.

MISSING USAGE

If usage data is not received for a customer's billing period, do not contact Supplier Relations immediately as the usage may be under review prior to release. If usage has not been received for two consecutive billing periods, email supplier_relations@rge.com for assistance.

SECURED SERVICES SITE

ESCOs have utility secured sites set-up for each commodity they provide at the utility. If an ESCO EDI tested electric and gas at NYSEG & RG&E the ESCO will have four logins, one for each utility/commodity. The login(s)/password information is provided once EDI testing is complete. To access your secured site, log into the utility website (nyseg.com or rge.com)

- Click Our Community
- Click Secured Services Login
- Enter Login ID, password and click Log in.

Within the secured website ESCOs can access information as noted in this handbook.

CREDIT HISTORY DATA

For a customer's credit history, email supplier_relations@rge.com.

BLOCKS

An enrollment being rejected that contains a historical usage request will also reject the historical usage request as its linked to the enrollment. The ESCO can send in a separate EDI 814HU request for historical usage

EDI TRANSACTION DAILY SYSTEM LIMITATIONS

Daily maximum limit for inbound EDI 814 transactions:

EDI 814E, 814D, 814C:

A maximum of 5,000 transactions may be received per day allocated as follows:

- Up to 2,500 transactions may be received in the morning (prior to 10:30 a.m. EST).
- Up to 2,500 transactions may be received in the afternoon (after 2:30 p.m. EST).

EDI 814HU:

A maximum of 10,000 transactions may be received per day allocated as follows:

- Up to 5,000 transactions may be received in the morning (prior to 10:30 AM EST)
- Up to 5,000 transactions may be received in the afternoon (after 2:30 PM EST)

Note:

When an ESCO needs to send multiple EDI transactions (810, 814) at the same time, the ESCO should submit one EDI file that contains multiple transactions of the same type 810 or 814), rather than sending a separate EDI file for each individual transaction.

UTILITY WEBSITES

Please use websites to access information; NYSEG.COM; RGE.COM

GAS TRACKING SYSTEM (GTS)

GTS is a software application that enables ESCOs to manage and access natural gas information including:

- Daily Nominations and Nomination Information
- Customer and Pools Management
- Delivery Requirements/Forecasting Management
- Daily Customer and Pool Usage
- Daily and Monthly Imbalances
- Daily and Monthly Settlement and Rates
- ESCO and IUSA Contact Information
- Capacity Management
- Billing and ESCO Monthly Invoices

During the first gas pool implementation, the ESCO will designate a GTS Security Administrator on the GTS Access Request form provided by the Utility. This individual is responsible for managing GTS access, including creating user IDs, assigning roles, unlocking accounts and resetting passwords. The Administrator determines which users are granted access and receives GTS training materials.

Each user must have a unique login ID and password; credentials must not be shared.

Users who are locked out of GTS or need a password reset should contact their ESCO GTS Security Administrator. For changes to the Administrator contact tor other access-related issues, email supplier_relations@rge.com.

GTS Access

- Click link: GTS - AVANGRID; or http://iusatest.gastrackingsystem.com.
- Sign into GTS with your username and password provided.
- Top right under your name, choose the OPCO (NYSEG or RG&E) by using drop down.

GAS INVOICES

Each gas ESCO is responsible for retrieving their monthly gas invoices out of GTS to pay.

Refer to the **INVOICE** section of this handbook for more information on what to provide to NYSEG and/or RGE when making invoice payments.

CUSTOMER (SYNC) LIST

Customer sync lists are updated every Saturday and posted to ESCOs secured site for each commodity. Make sure to save your list(s), they are available for up to 60 days and cannot be accessed once removed from the site.

Below are the column headers for the customer list as they are not noted on the list.

To access your customer list, log into your secured site (refer to secured site); click on customer information for the date you want to access.

Customer (SYNC) List Column Headers:

Field Name	Col	Description	Notes
Contract Account Number	A	Contract Account Number	Provided for info only
ESCO's Customer ID	B	ESCO's Account Number	ESCO Account Number provided by ESCO
Business Partner	C	Customer's Name	Business Partner Name
POD ID	D	Point of Delivery ID	POD ID
Device Number	E	Meter / Recorder Number	Device Number
Device Type (Gas only)	F		"Daily" or "non-daily"
Device Factor (Gas only)	G		Multiplier-CCF to Therms – decimal numeric
Therm Factor Zone (Gas only)	H		"N00XX" -> XX = Zone
Street Address	I	Premise Address	Typically, "Number (space) Street"; if no house number avail, then "0" for Number
City/Town State Zip Code	J	Premise Address	"City/Town (space) NY (space) Zip"
Jurisdiction for Tax Calculation - Tax Jurisdiction Code	K	Tax Jurisdiction Code	Format - "NY9999999"
Division	L	Commodity: Gas=GS; Electric =EL	"GS" or "EL"
Grid	M	ISO Subzones or Gas Pooling Area	Ex: Electric – NE_NOR_SE, NE_MWK_SE, Gas – NG_DTI, NG_TCO…
Rate Category	N	Rate Category	Rate Category
Contract Account Determination ID	O	Previously revenue code	Residencial/Comercial/Municipal/Industrial – "R", "RX", "C", "CX", "M"," I", "IX". ("X" = Tax Exempt)
Installation Type	P	Heat or Non-Heat Status	"HEAT" or "NOHT"
Guarantee of Supply	Q	Critical Care Status	If critical care residential – "01", if critical care nonresidential – "02", Null if none
SIC Code	R		associated with Device – Null if not avail
Balancing Type (Gas Only)	S	Gas Balancing	LDC "L" or CSC "C" balancing
Bill Cycle	T	Bill Cycle for POD ID	"NXX" – XX = bill cycle
ESCO Service Start Date	U	ESCO Service Start Date	Start Date w/ESCO at Installation YYYMMDD
ESCO Service End Date	V	ESCO Service End Date	End Date w/ESCO at Installation - Pending drops will have an actual end date – YYYYMMDD, "99991231" for active service
Unit of Measure	W		"KWH", "THM", "CCF" …
ICAP Year (Electric only)	X	Year for Customer Peak Load	Example: "2020"
POD ID Peak Load Contribution (Elec only)	Y	Customer's Peak Load for ICAP Year	Peak Load Contribution (PLC) – numeric decimal
Synthetic Profile ID (Electric only)	Z	Synthetic Profile for Svc Class	Synthetic Profile ID (Elec Only); i.e.: "32", "33", "37"
Transmission Distribution Loss Class (Elec only)	AA	Voltage Level	"Secondary", "Primary", "Sub transmission", "Transmission" (Elec Only)
Settlement Calculation Method (Elec only) Profile -P or Interval data - I	AB	NYISO Settlement	" P" designates utilizes the profiles; "I" designates utilizes interval data (MHP)
MHP Indicator	AC	Mandatory Hourly Pricing	"X" indicates customer on MHP
Budget Indicator	AD	Utility Budget Billing Program	"X" indicates customer on a utility budget

HISTORICAL USAGE - CUSTOMER USAGE (scalar) HISTORY

ESCOs send an EDI 814HU for historical usage or access usage history via the secured site.

To retrieve via the secured site, log into the site (refer to Secured Site section of this manual) and click Customer History (left margin under Secured Services). There are two options based on how many PODS to look up:

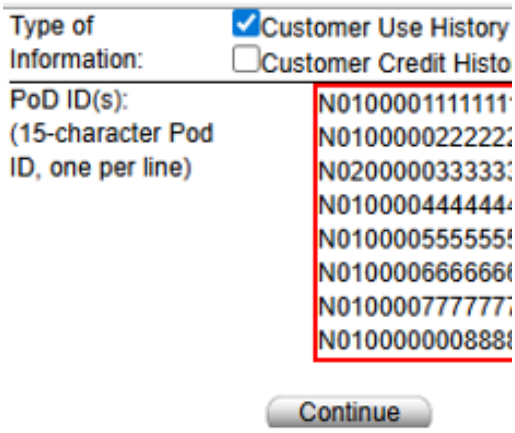
View Online: Use to pull up individual POD# data. Usage provided quickly.

- Click box for Customer Use History
- Enter POD# and click Continue
- Read the Terms of Use for Access and click box confirming you have read it.
- Click Get History

Up to 12 months' usage history for active accounts provided, which is for the most recent customer. If inactive accounts have no use, email supplier_relations@rge.com.

Request for Flat File: Use to pull up large number of PODS data. Usage provided within two business days.

- Click box for Customer Use History
- Paste list of POD#s in box and click Continue



- Read the Terms of Use for Access and click box confirming you have read it.
- Click Get History

Up to 24 months historical data for active accounts is retrieved and file posted (Usage and Credit Information) to your secured site within two business days. If inactive accounts have no use, email supplier_relations@rge.com.

Example of electric usage history via secured website:

PoD ID:
Electric Meter #

Service Address **Account Mailing Address**

Energy Use History

Current Rate Category:
Future Rate Category:
Revenue Class: Residential
Profile:
Grid: Tax Jurisdiction: NY
Tax District:
Read Cycle:
Critical Care: No
ICAP:
MHP:

Important Electric information you will need

Electricity Use History

Read Date	Read Type	kwh	Total	Total Tax
10/08/2013	Estimated	413	$57.06	$2.81
09/11/2013	NYSEG	551	$72.37	$3.50
08/08/2013	Estimated	1001	$117.95	$5.61
07/10/2013	NYSEG	948	$111.64	$5.31
06/10/2013	Estimated	715	$80.50	$3.77

Example of gas usage history via secured website:

PoD ID:
Gas Meter #:

Service Address **Account Mailing Address**

Energy Use History

Current Rate Category:
Future Rate Category:
Revenue Class: Residential
Profile:
Grid: Tax Jurisdiction:
Tax District:
Device Type: Non-Daily
MDTQ: Summer: Winter:
Usage Factor: Base: Summer: Winter:
Read Cycle:
Critical Care:

Important GAS information you will need

Natural Gas Use History

Read Date	Read Type	Use (therms)	Total	Total Tax
10/08/2013		57.8	$80.33	$4.05
09/11/2013		10.3	$28.22	$1.52
08/08/2013		21.7	$43.33	$2.24
07/10/2013		8.2	$26.45	$1.43

INCENTIVE CUSTOMER USAGE HISTORY

If you receive the message below when requesting usage history via the secured site, the data is not available via the site and must be requested using an EDI 814HU transaction.

If usage is not provided using either method, only then email supplier_relations@rge.com.

> The POD ID you entered has incented load that may be eligible for Retail Access. Please contact your electricity supplier services coordinator and/or your natural gas transportation representative for more information.

BLOCKED USAGE HISTORY

The customer has placed a block on their account from usage history from being released. To remove the block the customer contacts our customer contact center. Once the block is removed the ESCO can send in an EDI814HU for usage history.

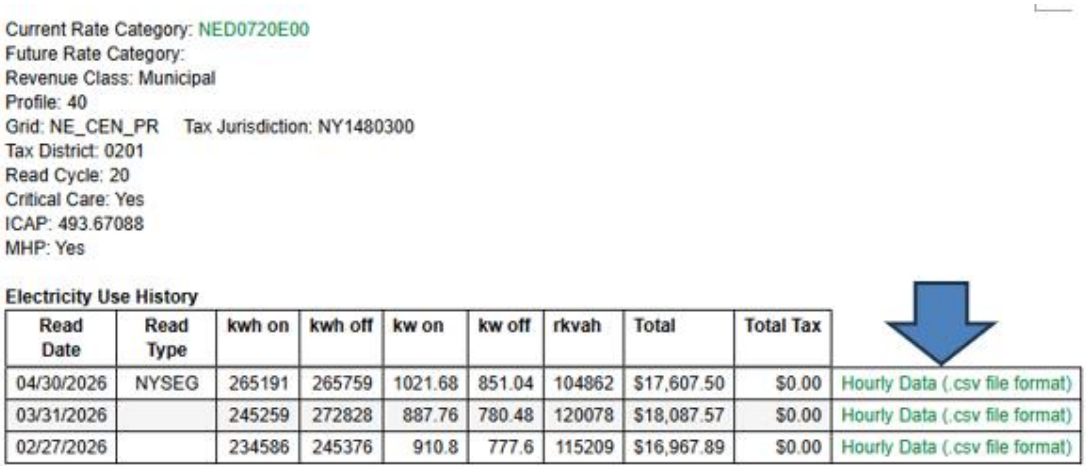
INTERVAL DATA

Interval data is collected/stored for hourly billed MHP (Mandatory Hourly Pricing) customers. * ESCOs can access an MHP customer's full load or the ESCO serviceable load.

ESCO serviceable load:

To access ESCO serviceable load for MHP customers(s) the ESCO can:

- Review EDI 867mu's which contains the ESCO serviceable load.
- Use the Customer History tool on the secured site (refer to Secured Services Site section of this manual), click Customer History (left margin under Secured Services); scroll down to fill out sections below to retrieve usage history:
    - **View Online:**
      Fill in the information to pull usage history (review Historical Usage-Customer Usage Section of this manual on how to fill out). When usage populates, click the link (in green below) for an Hourly Data (csv file). Open the link for the serviceable data.



Current Rate Category: NED0720E00
Future Rate Category:
Revenue Class: Municipal
Profile: 40
Grid: NE_CEN_PR Tax Jurisdiction: NY1480300
Tax District: 0201
Read Cycle: 20
Critical Care: Yes
ICAP: 493.67088
MHP: Yes

Electricity Use History

Read Date	Read Type	kwh on	kwh off	kw on	kw off	rkvah	Total	Total Tax	
04/30/2026	NYSEG	265191	265759	1021.68	851.04	104862	$17,607.50	$0.00	Hourly Data (.csv file format)
03/31/2026		245259	272828	887.76	780.48	120078	$18,087.57	$0.00	Hourly Data (.csv file format)
02/27/2026		234586	245376	910.8	777.6	115209	$16,967.89	$0.00	Hourly Data (.csv file format)

    - **Interval Usage**
      Fill in the information to pull interval use. Use returned is ESCO serviceable use.

MHP customer's full load:

To retrieve a customer's full load the ESCO can:

- Send an EDI 814HU
- Complete an Interval Data Request form (see below instructions) to have the data manually pulled for a fee per POD. Data provided within 5 business days.

  Interval Data Form

  - NYSEG.COM or RGE.COM
  - Click Our Community
  - Click Energy Supply Companies
  - Click on How to Become an Electricity ESCO or a How to Become a Natural Gas ESCO
  - Click on the "Forms" link
  - Complete highlighted sections and email completed form to Supplier Relations.

**To determine MHP customers, refer to column AC on your customer (sync) list on your secured website.*

RECHARGE CUSTOMER (RNY) INFORMATION

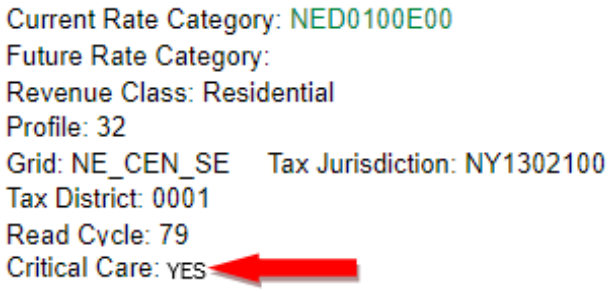
Recharge NY (RNY) is an incentive program under NYPA for large customers, most are interval billed. ESCOs can get RNY allocation information from the customer.

For an RNY customer's full usage history:

- If RNY customer is MHP, refer to Interval Data Section above to access use.
- If RNY customer is not MHP, ESCO can send EDI 814HU for full load or complete the interval data form to get full load (see above section):

CRITICAL CARE

Critical Care "Yes" indicator in Customer History, on the secured site is for outage restoration purposes only. It identifies customers as critical care solely for outage restoration efforts.



For gas customers, this designation does not indicate Critical Care status. To confirm whether a gas customer is enrolled as Critical Care, please email supplier_relations@rge.com.

ICAP

ICAP is available through Customer History on secured website or via EDI 814HU. ICAP reflects customer's full load unless the customer is NYPA or RNY, in which case ICAP is adjusted to the ESCO-servable portion only.

Current Rate Category: NED0100E00
Future Rate Category:
Revenue Class: Residential
Profile: 32
Grid: NE_CEN_SE Tax Jurisdiction: NY1302100
Tax District: 0001
Read Cycle: 79
Critical Care: No
ICAP: 0.9868035

ICAP is updated annually on May 1 and appears on your customer lists. Starting in April, NYSEG/RGE sends ESCOs an EDI 814C with the new ICAP values for their customers.

INELIGIBLE CUSTOMER LISTS

Ineligible customer lists (energy assistance program customers) are posted monthly on each ESCOs secured site. When a customer on the list ends their ESCO contract and the ESCO is not PSC approved to serve energy assistance program customers, the ESCO must send an EDI drop transaction to drop the customer(s). It is the ESCOs responsibility to monitor the lists.

ELECTRIC SUPPLIER MANUAL (ESM)

The Electric Supplier Manual contains such information as roles and responsibilities, ESCO qualification, settlement info, basic EDI info, etc.

- www.rge.com; www.nyseg.com
- Click Our Community
- Click Suppliers and Partners
- Scroll down to Services & Resources, click Electric Supplier Manual



Electric Supplier Manual

A single source for accessing electric retail access policies and procedures. READ MORE

GAS TRANSPORTATION OPERATION PROCEDURES MANUAL (GTOP)

The Gas Transportation Operation Procedures Manual contains pertinent gas information.

- www.rge.com; www.nyseg.com
- Click Our Community
- Click Suppliers and Partners
- Scroll down to Services & Resources, click Gas Transportation Operating Procedures Manual to find the GTOP



Gas Transportation Operating Procedures Manual

This manual describes the services,day-to-day and critical period operating procedures for natural gas ESCOs READ MORE

FORMS AND AGREEMENTS

NYSEG & RGE keep their forms & agreements on the website for ESCOs to access.

- www.rge.com or www.nyseg.com
- Click Our Community
- Click Energy Supply Companies (ESCOs)

    - For Electric:
        - Click How to Become an Electricity ESCO
        - Click link for “Submit forms and agreements”.

    - For Gas:
        - Click How to Become a Natural Gas ESCO
        - Click link for “forms”.

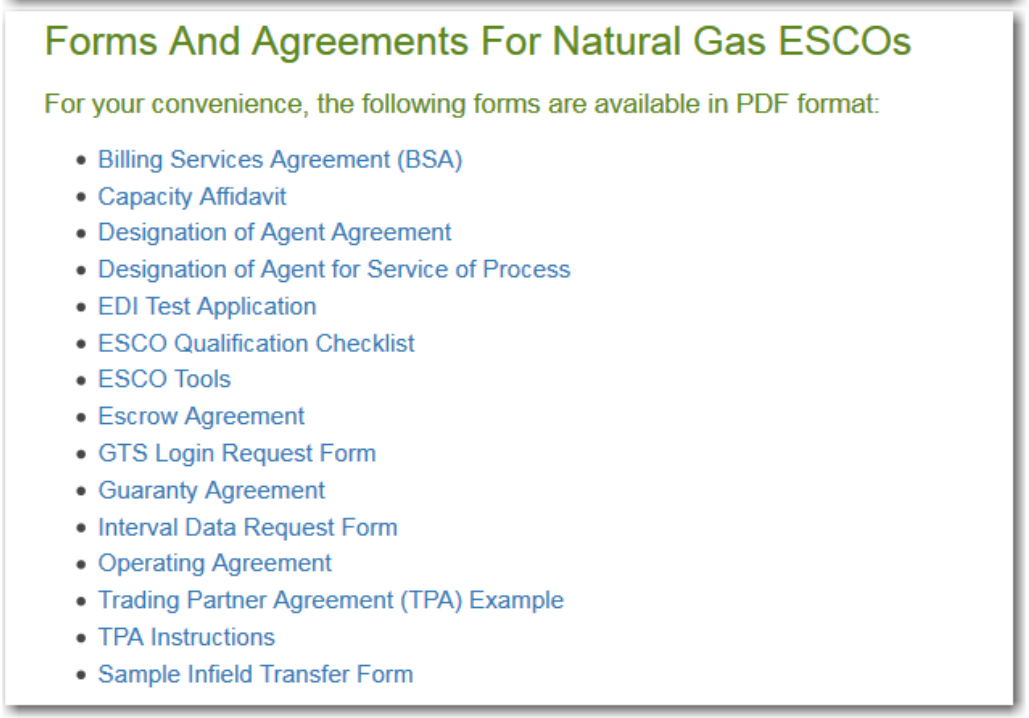
Examples:



Forms and Agreements For Electricity ESCOs

For your convenience, the following forms are available in PDF format:

- Billing Services Agreement (BSA)
- Designation of Agent Agreement
- Designation of Agent for Service of Process
- EDI Test Application
- ESCO Qualification Checklist
- ESCO Tools
- Interval Data Request Form
- Operating Agreement



Forms And Agreements For Natural Gas ESCOs

For your convenience, the following forms are available in PDF format:

- Billing Services Agreement (BSA)
- Capacity Affidavit
- Designation of Agent Agreement
- Designation of Agent for Service of Process
- EDI Test Application
- ESCO Qualification Checklist
- ESCO Tools
- Escrow Agreement
- GTS Login Request Form
- Guaranty Agreement
- Interval Data Request Form
- Operating Agreement
- Trading Partner Agreement (TPA) Example
- TPA Instructions
- Sample Infield Transfer Form

METER READING SCHEDULES

Not all meters are read/billed monthly. Refer to the meter reading schedules:

- www.rge.com or www.nyseg.com
- Click Our Community
- Click Suppliers and Partners
- Scroll down to Services and Resources, click Meter Read Schedules

EDI enrollment responses and customer usage history on the secured website both contain METER CYCLE ROUTES. Some accounts are billed monthly and some bi-monthly. Refer to the Meter Reading Schedule to look up the meter cycle route to determine meter read dates.

Cycle 99 = monthly billed, non-read meter

PRICING and RATES; TARIFF's

- www.rge.com or www.nyseg.com
- Click Our Community
- Click on Public Service Commission (PSC) Filings
- Scroll down, click Electricity Pricing and Tariff or Natural Gas Pricing and Tariff

POR DISCOUNT RATES

POR discount rates are found on our websites:

- www.rge.com or www.nyseg.com
- Click Our Community
- Click Suppliers and Partners
- Scroll down to Services And Resources, click Electricity Pricing or Gas Pricing
- Scroll down to Statements on file with the Public Service Commission (PSC), click link to for DISC – Purchase of ESCO Account Receivable (POR) Discount (DISC) Statements

UNIFORM BUSINESS PRACTICES (UBP)

Uniform Business Practices (UBP) provides consistent business procedures for ESCOs and utilities across the state. We have placed a link to a copy of the UBP on the website and you can also get this on the PSC website.

- www.rge.com or www.nyseg.com
- Click Our Community
- Click Suppliers and Partners
- Scroll down to Services and Resources, click Electricity Pricing or Gas Pricing
- Scroll to bottom of page to Addendums, click Uniform Business Practices (UBP)

HOLIDAY SCHEDULE

Holiday Schedule (offices closed)
New Year's Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Thanksgiving (Friday After)
Christmas Day

EDI Holiday Schedule (no EDI)
New Year's Day
Good Friday (NYSEG only)
Memorial Day
Independence Day
Labor Day
Veteran's Day (NYSEG only)
Thanksgiving Day
Thanksgiving (Friday After)
Christmas Day

Holidays do NOT count in two-day bill window/enrollment window.

Example: If Monday, 5/30 is a holiday:

- *Friday 5/27 ESCO receives EDI 867mu (Day 1).*
- *Monday 5/30 = holiday (not counted).*
- *Tuesday 5/31 (Day 2) ESCOs EDI 810 due by 430pm EST.*

COLLECTIVE (SUMMARY) BILLED CUSTOMER PROGRAM

Collective (Summary) billed customers have multiple accounts all combined into one invoice. The customer chose this program to receive one bill rather than several individual bills.

Collective bill customers can only be on dual bill with an ESCO, they cannot be single billed.

- If ESCO sends an EDI enrollment for single bill, it will be rejected.
- If ESCO sends an EDI 814C to switch customer dual to single bill, it will be rejected.

ESCOs marketing to commercial customers that have several accounts, need to ask the customer if they're collective/summary billed so you know how to enroll them.

BILL WINDOWS

Bill windows are two (2) business days, excluding weekends. This timeframe is not equivalent to 48hours. The bill window closes at 4:30pm EST.

The day you receive an EDI 867 counts as Day 1. Then you have until 4:30pm EST on the next business day to submit your EDI 810 to the utility. If the EDI 810 is not received by that deadline, it will be rejected for OBW (outside bill window). For a list of rejection codes, refer to the PSC Implementation Guide (IG) on their website.

The utility does not cancel or rebill for a missed bill window. ESCOs may either include the charges on the next EDI 810 or dual bill the customer.

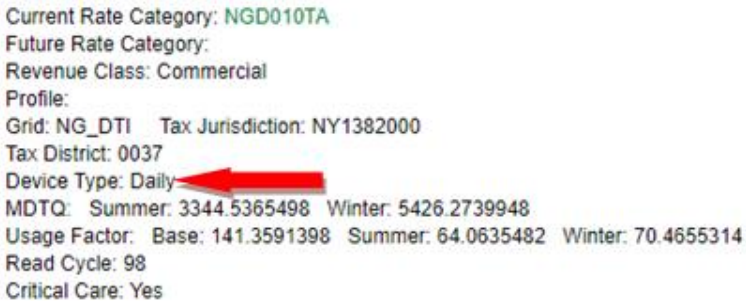
Holidays do not count toward the two-day bill window. Please refer to the Holiday Section of this manual for the list of NYSEG and RG&E holidays and the corresponding EDI holiday schedule.

GAS CAPACITY RELEASED TO ESCOs

To determine if the release of capacity is to an ESCO or utility for a POD ID, first, determine the customer type, daily or non-daily (see below):

Customer Type:

- www.nyseg.com or www.rge.com
- Click Our Community, Click Secured Services Login, and login to secured site.
- Under Secured Services (left margin in green) click Customer History
- Go to View Online and click Customer Use History box.
- Enter POD ID & click Continue.
- Read Terms of Use & click box confirming you have read; Click Get History
- Under Energy Use History, Device Type will be Daily or Non-Daily, example below:



Note: Above example shows critical care, this is NOT for gas; used for electric outage purposes only.

If customer type is non-daily, capacity is released to ESCO.

If customer type is daily, determine if customer is critical care and if have alternate fuel:

Critical Care:
Email supplier_relations@rge.com pod#; they will return critical care information.

Alternate Fuel:
Email supplier_relations@rge.com pod#; they will return alternate fuel information.

Chart below shows capacity release information:

Customer type	Critical Care	Alternate Fuel	Capacity Released To
Daily	Yes	No	ESCO
Non-Daily	N/A	N/A	ESCO

The information is also in our GTOP manual.

Term	Definition
Mandatory capacity release	A Non Daily Metered Aggregation Customer or any Daily Metered Critical Care/Human Needs Customer without an alternate fuel

GAS POOLS – OPEN/ADD A GAS POOL

To open a gas pool the ESCO must have EDI tested for gas and be in production. The ESCO must provide the required information below prior to being eligible to open a gas pool.

NYSEG: Below required to open a gas pool at NYSEG**:**

- **Shipper Approval:**
  Provide proof the ESCO or Agent (party receiving capacity release) is approved on pipeline you are opening. Below are the gas pools at NYSEG, any additional requirement above the pipeline approval is noted below next to the pool:

  NYSEG Gas Pools:
  - **Algonquin (AGT)**
  - **Algonquin/Orange & Rockland (AGT/O&R),** covers Goshen area at Stony Point Interconnect
    - Pipeline approval from AGT (served off AGT)
  - **Columbia (TCO**)
    - Approval to include: K80348/Firm Transportation; K80349/Storage Capacity, K80350/Storage Transport
  - **Eastern Gas Transmission & Storage (EGTS**); formerly Dominion (DTI)
  - **Iroquois (IGTS)**
  - **Tennessee (TGP**)
  - **North Country (NCPL):**
    - Approval required from TCPL to serve customers on NCPL

- **Designation of Agent Agreement:**
  Complete Agent Agreement If using Agent for nominations and/or capacity releases.

- **Minimum Pool Requirement:**
  Daily pool, no minimum requirement to open.
  Non-daily minimum requirement is 5000 dekatherms yearly per pool.

  ESCO must provide proof they meet the minimum requirements to open a pool by emailing a spreadsheet containing customers' POD, last name and annual use broken out by pool.

- **Balancing**:
  NYSEG's gas balancing options are:
  - Daily metered: NYSEG balanced
  - Non-daily metered:
    - DAV balancing all pipelines; or
    - DAV balancing all pipelines, except EGTS (DTI) is CSC balanced*. ESCO must apply for CSC meter with EGTS.

**For new ESCOs adding EGTS pool for first time. Existing ESCOs with EGTS customers can choose CSC in April when the program renews.*

RG&E: Below required to open a gas pool at RG&E:

- **Shipper Approval:**
  Provide proof the ESCO or Agent (party receiving capacity release) is approved on all three pipelines below. Any additional requirement above the pipeline approval is noted below next to the pool:

  RG&E Gas Pool:
  - **Eastern Gas Transmission & Storage (EGTS);** formerly DTI
  - **Empire (EMP):**
    - Approval to include: G12130-storage & F12131-transportation.
  - **TransCanada (TCPL):**
    - Provide mnemonic assigned by TCPL in lieu of pipeline approval. ESCO/Agent works with Amelia Chung/TCPL 416-869-2115 to set up.

Note: if an Agent is already with another ESCO, the Agent can use the same mnemonic rather than getting a separate one, however they still need to contact TCPL to advise.

- **Designation of Agent Agreement:**
  Complete Agent Agreement If using Agent for nominations and/or capacity releases.

- **Minimum Pool Requirement:**
  Daily pool minimum requirement is 3500 dekatherms yearly.
  Non-daily minimum requirement is 5000 dekatherms yearly, per pool.

  ESCO provides proof they meet the minimum requirements to open gas pool by emailing a spreadsheet containing customers' POD, last name and annual use.

- **Balancing**: RG&E's gas balancing options are:
  - Daily metered: RG&E balancing or CSC balancing
  - Non-daily metered: CSC balancing. ESCO must apply for CSC meter with EGTS.

GAS AGENT – ADDING OR CHANGING

Email supplier_relations@rge.com below required documentation at least two weeks prior to end of month for agent change to take effect following month:

- Designation of Agent Agreement *(Refer to Forms & Agreements section).*
- Pipeline approvals for entity receiving capacity release *(Refer to Gas Pools – Open/Add a Gas Pool section).*

SUPPLY RATE AVERAGE

- www.rge.com or www.nyseg.com
- Click Our Community
- Click Suppliers and Partners
- Scroll down to Services And Resources
- Click Average Supply Rates for 12 months trailing average electric and natural gas supply rates.

SPECIAL METER READ FEE

ESCO contacts NYSEG/RG&E requesting special meter read on a day other than customer's regularly scheduled meter read date. The read will occur 15 days after date of request. Utility bills ESCO a special meter read fee (refer to tariff for rates) $20, per meter read.

BILL ISSUANCE CHARGES (BIC)

Single-bill ESCOs have the option to include their supply charges on the utility bill(s) for a fee. This fee, known as the Bill Processing Charge or Bill Issuance Charge (BIC), is detailed in the applicable tariffs.

BIC invoices are emailed to ESCOs monthly. If your email address changes or you are not receiving invoices, please notify supplier_relations@rge.com. It is ESCO's responsibility to ensure receipt of invoices to avoid late fees.

RG&E PSC No. 19 – Electricity

4. Bill Processing Charges:
ESCOs shall be assessed a bill processing charge of $0.99 per bill for a Company rendered consolidated bill for those customers with electric-only or gas-only service. ESCOs shall be assessed a bill processing charge of $0.50 for electric service and $0.49 for gas service for a Company rendered consolidated bill for those customers with a combination of electric and gas service.

RG&E PSC No. 16 - Gas

4. Bill Processing Charges:
ESCOs shall be assessed a bill processing charge of $0.99 per bill for a Company rendered consolidated bill for those customers with electric-only or gas-only service. ESCOs shall be assessed a bill processing charge of $0.50 for electric service provided and $0.49 for gas service provided per bill for a Company rendered consolidated bill for those customers with a combination of electric and gas service.

NYSEG PSC No. 120 – Electricity

3. Bill Issuance Charge:
A Customer electing Consolidated Billing and Payment Processing pursuant to this Section shall not be billed the monthly Bill Issuance Charge for the electric service for which Consolidated Billing and Payment Processing has been elected. All other customers receiving electric, gas, or combination service shall be billed one Bill Issuance Charge per bill.

NYSEG PSC No. 88 - Gas

D. Bill processing Charges:

(1) ESCOs shall be assessed a bill processing charge of $0.89 per bill for a Company rendered consolidated bill for those customers with electric-only or gas-only service. ESCOs shall be assessed a bill processing charge of $0.45 for electric service provided and $0.44 for gas service provided per bill for a Company rendered consolidated bill for those customers with a combination of electric and gas service.

BILL MESSAGES

ESCOs have two options for bill messages to be placed on the consolidated bill: a preset bill message or a free form message.

- **Pre-set message**:

  A preset message is an ESCO-created billing message that is provided to the utility for inclusion in their system. ESCO can use this message at any time on customer invoices by applying its assigned code. Each ESCO-created message may contain up to 8 lines with a maximum of 60 characters per line, not to exceed a total of 480 characters. ESCO assigns a unique 4-digit code (using numbers, letters, or a combination). Up to six message codes can be applied to a single customer invoice.

  Email the newly created preset message along with the information listed below to supplier_relations@rge.com. The message will be implemented within 15 days.

  - 4-digit bill code (numbers, letters or combination)
  - Customer Type: Is message for electric, gas, or both electric & gas customers?
  - Utility: Will the message be used for NYSEG, RG&E, or both?

  If an ESCO wants to use multiple message codes, the messages are placed on the invoice in the order specified by the relative position in element PID06 on each PID segment. ESCO can specify up to 6 codes on a total of 6 PID segments.

- **Free form message**:

  ESCO enters free form message on EDI 810 in the SAC 15 segment which appears in the ESCO Supply detail area on the customer bill.

  - SAC04 must be TP1002 for text in SAC15 to appear on bill.
  - If ENC001 is in SAC04 then no text placed in SAC05 will appear on the bill.
  - Can have multiple SAC segments (several dozen)
  - Length is about 30 characters per SAC 15

  Below is from the PSC Implementation Guide on the DPS website :

SAC15	**352**	**Description**	**X**	**AN 1/80**
		This element is required when SAC04 = TPI002 (ESCO Initiated Line Items); otherwise it is not used. The text sent in SAC15 will be displayed on the customer's bill. Each utility may establish a maximum number of characters that may be sent in this element.		

INVOICES – ESCO PAYMENT REMITTANCE

The utility may bill an ESCO for:

- Single Bill ESCO Bill Issuance Charges (BIC); *(refer to Bill Issuance Charges Section)*
- GAS Invoices *(refer to Gas Invoices Section)*

When making payment, email SalesAdmin@avangrid.com with below remittance information:

- ESCO name
- ESCO number
- Invoice number
- Payment amount
- Expected payment date
- If payment for more than one ESCO, break out payment information

Include in the addenda field of your payment

- Company Name
- Customer Number
- Invoice Number

NYSEG/RGE bank's information is on invoices.

POWER TO CHOOSE PSC PROGRAM

PSC website: https://dps.ny.gov/energy-competition; link on www.nyseg.com, www.rge.com:

- Click Our Community
- Click on Public Service Commission (PSC) Filings
- Click on Electricity Pricing and Tariff, or Natural Gas Pricing and Tariff
- Scroll down to Choose your supplier, click on NYS Power to Choose link

BANK CHANGES

Email supplier_relations@rge.com to advise of a bank change and we will provide instructions on what paperwork is required. Bank changes are made by ESCOs through the new SAP Business Network System (refer to that section of this manual).

Once the bank change is submitted, the information is confirmed with the bank before any change is made.

NOTE: Once bank is updated, POR payments will not go to the new bank for approximately 20 days. This is due to previous EDI 810s rec'd were confirmed to be paid out of the old bank. When an EDI 810 is received, POR payment is scheduled for 20 days in future to ESCO's bank on file at that time.

UNACCOUNTED FOR ENERGY (UFE)

NYS Hourly UFE is posted on ESCOs secured website.

EDI DIRECT BILL CUSTOMERS – NYSEG ONLY

EDI Direct Bill is a NYSEG program where utility charges are sent directly to the customer via EDI. Retail Access customers can only be dual billed by their ESCO on this program.

ESCOs should be checking with a customer prior to enrolling if they are on any special utility programs such as EDI Direct Bill before enrolling.

NET-METERED CUSTOMERS

Customers who generate their own power are net-metered customers. Their generated use is subtracted from their registered meter use, and the customer is billed the difference.

For certain service classes, the usage sent via EDI MU reflects the full metered usage, rather than the netted difference that the ESCO should bill. For these customers, the utility emails the ESCO a spreadsheet that provides a detailed breakdown of metered usage, generated usage, and the netted usage to be billed. ESCOs are advised that they will receive the full usage in the EDI MU, but they must bill only the netted usage to the customer.

For other service classes, usage is automatically netted, so the EDI MU contains the correct netted usage for billing. If an ESCO wants a full breakdown (metered / generated / netted), they must obtain this information from the customer, as the utility does not provide breakdowns for customers in automated net-metered service classes.

EDI TESTING

A new ESCO or an ESCO changing EDI Service Providers needs to do EDI testing. Email supplier_relations@rge.com for any changes or testing.

SAP BUSINESS NETWORK

ESCOs will use this platform to make changes (bank, address, phone, etc.). SAP Business Network replaced our MINFO portal.

The Avangrid Supplier Assistance Department previously emailed all ESCOs requesting that they register and create a login/password for the new SAP Business Network system. If you did not register and now need access in order to make a change, please email supplier_relations@rge.com. We will advise you on the required paperwork and connect you with Supplier Assistance so you can complete the registration and submit your changes.

BILL PRESENTER CHANGES

Electric Bill Presenter Changes:
The ESCO submits an EDI 814C transaction to change the bill presenter. The change becomes effective on the next on-cycle meter read date, provided the request is received at least five business days prior to the scheduled meter read.

Gas Bill Presenter Changes:
The ESCO submits an EDI 814C transaction to change the bill presenter. The change becomes effective on the next on-cycle meter read date, provided the request is received at least ten business days prior to the scheduled meter read.

FACTOR OF ADJUSTMENT (SYSTEM LOSS FACTOR)

Listed on Gas Supply Charge statements found on our websites; rge.com or nyseg.com.

- Click Our Community
- Click Public Service Commission (PSC) Filings
- Scroll down to Natural Gas Pricing and Tariff, click “online”
- Scroll down to Statements on file with the Public Service Commission (PSC)

NYSEG:

- Click Monthly Natural Gas Statements, click visit our page
- Click applicable statement

PSC NO. 87 Gas
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: June 1, 2025
Issued in compliance with Order in Case No. 22-G-0318 dated October 12, 2023

Statement Type: GSC
Statement No. 278

New York State Electric & Gas Corporation

Statement of Gas Supply Charge
Effective: June 1, 2025, and for each month thereafter, until changed

Applicable to Service Classifications No. 1, and 2 of PSC No. 87 Gas

The average cost of gas per therm calculated on May 29, 2025, by applying rates and charges of the Company's natural gas suppliers in effect on June 1, 2025, to quantities forecasted for the 12 months ended December 31, 2025
(per Therm)

Description	SC No. 1	SC No. 2
Firm Average Demand COG	$0.194926	$0.194926
Load Factor Adjustment (LFA)	1.0059	0.9811
Adjusted Firm Average Demand COG	$0.196076	$0.191242
Firm Average Commodity COG	$0.248352	$0.248352
Firm Average COG w/ LFA	$0.444428	$0.439594
Factor of Adjustment (FA)	1.00022	1.00022

RGE:

- Click Natural Gas Statements
- Click Natural Gas Supply Charge SC No1

GAS SUPPLY CHARGE

Applicable to Service Classification No. 1 and 8 of PSC No. 16 - Gas
(Issued under Authority of 16 NYCRR 720-6.5)

Weighted Average Cost of Gas — Per Therm

The average cost of gas per therm determined on May 29, 2025
by applying rates and charges of the Company's natural gas suppliers
in effect June 2025, to quantities forecasted for
the 12 months ended December 31, 2025 is

Weighted Average Commodity Cost	$0.229442
Weighted Average Demand Cost	$0.114142
Gross Weight average Cost of Gas	$0.343584
Factor of Adjustment	1.00729
	$0.346089

RATE CODES

NYSEG ELECTRIC RATE CODES

Electric Rate Code	Load Profile	NYSEG Tariff Rate	Rate category description 2010	Voltage
NED0100E00	32	115-01-00	NYSEG Residential Electric SC01 ESS	Secondary Voltage
NED0100V00	32	115-01-00	NYSEG Residential Electric SC01 NSS	Secondary Voltage
NED0100D00	32	115-01-00	NYSEG Residential Electric SC01 NSS	Secondary Voltage
NED01S0D00	32	115-01-05	NYSEG Residential Elec. SC01 NSS Seasonal	Secondary Voltage
NED01L0E00	31	118-01-00	NYSEG Electric Lighting SC01 ESS	Secondary Voltage
NED01L0V00	31	118-01-00	NYSEG Electric Lighting SC01 NSS	Secondary Voltage
NED01L0D00	31	118-01-00	NYSEG Electric Lighting SC01 NSS	Secondary Voltage
NED0200E00	33	115-02-00	NYSEG Non-Residential Electric SC02 ESS	Secondary Voltage
NED0200V00	33	115-02-00	NYSEG Non-Residential Electric SC02 NSS	Secondary Voltage
NED02S0E00	33	115-02-06	NYSEG Non-Residential Electric SC02 ESS Space Heating	Secondary Voltage
NED02S0V00	33	115-02-06	NYSEG Non-Residential Electric SC02 NSS Space Heating	Secondary Voltage
NED020HE00	34	115-02-01	NYSEG Non-Residential Electric SC02 HLF ESS	Secondary Voltage
NED020HV00	34	115-02-01	NYSEG Non-Residential Electric SC02 HLF NSS	Secondary Voltage
NED02L0E00	31	118-02-00	NYSEG Electric Lighting SC02 ESS	Secondary Voltage
NED02L0V00	31	118-02-00	NYSEG Electric Lighting SC02 NSS	Secondary Voltage
NED03L0E00	31	118-03-00	NYSEG Electric Lighting SC03 ESS	Secondary Voltage
NED03L0V00	31	118-03-00	NYSEG Electric Lighting SC03 NSS	Secondary Voltage
NED03P0E00	35	115-03-00	NYSEG Electric Delivery SC03 Primary ESS	Primary Voltage Level
NED03P0V00	35	115-03-00	NYSEG Electric Delivery SC03 Primary NSS	Primary Voltage Level
NED03PHE00	36	115-03-01	NYSEG Electric Delivery SC03 Primary HLF ESS	Primary Voltage Level
NED03PHV00	36	115-03-01	NYSEG Electric Delivery SC03 Primary HLF NSS	Primary Voltage Level
NED03S0E00	98	115-03-00	NYSEG Electric Delivery SC03 Primary Sub Tran ESS	Sub transmission Voltage Level
NED03S0V00	98	115-03-00	NYSEG Electric Delivery SC03 Primary Sub Tran NSS	Sub transmission Voltage Level
NED03SHE00	99	115-03-01	NYSEG Electric Delivery SC03 Primary Sub Tran HLF ESS	Sub transmission Voltage Level
NED03SHV00	99	115-03-01	NYSEG Electric Delivery SC03 Primary Sub Tran HLF NSS	Sub transmission Voltage Level
NED05L0E00	31	115-05-00	NYSEG Electric Lighting SC05 ESS	Secondary Voltage
NED05L0V00	31	115-05-00	NYSEG Electric Lighting SC05 NSS	Secondary Voltage
NED05L0D00	31	115-05-00	NYSEG Electric Lighting SC05 NSS	Secondary Voltage
NED0600E00	37	115-06-00	NYSEG Electric Delivery SC06 ESS	Secondary Voltage
NED0600V00	37	115-06-00	NYSEG Electric Delivery SC06 NSS	Secondary Voltage
NED0600D00	37	115-06-00	NYSEG Electric Delivery SC06 NSS	Secondary Voltage
NED0710E00	38	115-07-10	NYSEG Electric Delivery SC71 ESS	Secondary Voltage
NED0710V00	38	115-07-10	NYSEG Electric Delivery SC71 NSS	Secondary Voltage
NED071HE00	39	115-07-11	NYSEG Electric Delivery SC71 ESS Hi-Load	Secondary Voltage
NED071HV00	39	115-07-11	NYSEG Electric Delivery SC71 NSS Hi-Load	Secondary Voltage
NED0720E00	40	115-07-20	NYSEG Electric Delivery SC72 ESS	Primary Voltage Level
NED0720V00	40	115-07-20	NYSEG Electric Delivery SC72 NSS	Primary Voltage Level
NED072HE00	41	115-07-21	NYSEG Electric Delivery SC72 ESS Hi-Load	Primary Voltage Level
NED072HV00	41	115-07-21	NYSEG Electric Delivery SC72 NSS Hi-Load	Primary Voltage Level
NED0730E00	42	115-07-30	NYSEG Electric Delivery SC73 ESS	Sub transmission Voltage Level
NED0730V00	42	115-07-30	NYSEG Electric Delivery SC73 NSS	Sub transmission Voltage Level
NED073HE00	43	115-07-31	NYSEG Electric Delivery SC73 ESS Hi-Load	Sub transmission Voltage Level
NED073HV00	43	115-07-31	NYSEG Electric Delivery SC73 NSS Hi-Load	Sub transmission Voltage Level
NED0740E00	44	115-07-40	NYSEG Electric Delivery SC74 ESS	Transmission Voltage Level

NED0740V00	44	115-07-40	NYSEG Electric Delivery SC74 NSS	Transmission Voltage Level
NED074HE00	45	115-07-41	NYSEG Electric Delivery SC74 ESS Hi-Load	Transmission Voltage Level
NED074HV00	45	115-07-41	NYSEG Electric Delivery SC74 NSS Hi-Load	Transmission Voltage Level
NED0800E00	46	115-08-00	NYSEG Electric Delivery SC08 ESS	Secondary Voltage
NED0800V00	46	115-08-00	NYSEG Electric Delivery SC08 NSS	Secondary Voltage
NED0800D00	46	115-08-00	NYSEG Electric Delivery SC08 NSS	Secondary Voltage
NED08S0D00	46	115-08-05	NYSEG Elect Delivery SC08 NSS Seasonal	Secondary Voltage
NED0900E00	47	115-09-00	NYSEG Electric Delivery SC09 ESS	Secondary Voltage
NED0900V00	47	115-09-00	NYSEG Electric Delivery SC09 NSS	Secondary Voltage
NED0900D00	47	115-09-00	NYSEG Electric Delivery SC09 NSS	Secondary Voltage
NED1110B3P	*	SC11 see tariff	NYSEG Electric SC11 Old SC03 FPO	Primary Voltage Level
NED1110B3S	*	SC11 see tariff	NYSEG Electric SC11 Old SC03 FPO	Sub transmission Voltage Level
NED1110B71	*	SC11 see tariff	NYSEG Electric SC11 Old SC07 FPO	
NED1110B72	*	SC11 see tariff	NYSEG Electric SC11 Old SC07 FPO	
NED1110B73	*	SC11 see tariff	NYSEG Electric SC11 Old SC07 FPO	
NED1110B74	*	SC11 see tariff	NYSEG Electric SC11 Old SC07 FPO	
NED111CB00	*	SC11 see tariff	NYSEG Electric SC11 OLD CB FPO	
NED1120B02	*	SC11 see tariff	NYSEG Electric SC11 OASC SC02 FPO	
NED1120B3P	*	SC11 see tariff	NYSEG Electric SC11 FPO	
NED1120B71	*	SC11 see tariff	NYSEG Electric SC11 OASC SC07-1 FPO	
NED1120B72	*	SC11 see tariff	4NYSEG Electric SC11 OASC SC07 FPO	
NED1120E02	*	SC11 see tariff	NYSEG Electric SC11 OASC SC02 ESS	
NED1120E3P	*	SC11 see tariff	SC11 OASC 3P ESS	
NED1120E71	*	SC11 see tariff	NYSEG Electric SC11 OASC SC07-1 ESS	
NED1120E72	*	SC11 see tariff	SC11 New 72 ESS	
NED1120V02	*	SC11 see tariff	NYSEG Electric SC11 OASC SC02 NSS	
NED1120V3P	*	SC11 see tariff	SC11 OASC 3P NSS	
NED1120V72	*	SC11 see tariff	SC11 New 72 NSS	
NED112HB02	*	SC11 see tariff	NYSEG Electric SC11 OASC SC02 NSS HiLo	
NED112HB72	*	SC11 see tariff	NYSEG Electric SC11 OASC SC07 NSS HiLo	
NED112HB73	*	SC11 see tariff	NYSEG Electric SC11 OASC SC7-3 NSS HiLo	
NED112HE74	*	SC11 see tariff	SC11 OASC 74H ESS	
NED112HV74	*	SC11 see tariff	SC11 OASC 74H NSS	
NED1130E3S	*	SC11 see tariff	NYSEG Electric SC11 OASC SC03 ESS	
NED1130E74	*	SC11 see tariff	NYSEG Electric SC11 New SC07 ESS	
NED1130V3S	*	SC11 see tariff	SC11 New 3S NSS	
NED1130V74	*	SC11 see tariff	NYSEG Electric SC11 New SC07 NSS	
NED113HE74	*	SC11 see tariff	NYSEG Electric SC11 New SC07 ESS	
NED1200E00	48	115-12-00	NYSEG Residential Electric SC12 ESS	
NED1200V00	48	115-12-00	NYSEG Residential Electric SC12 NSS	
NED1200D00	48	115-12-00	NYSEG Residential Electric SC12 NSS	
NED132	*	see tariff	NYSEG Elec Special Contract SC13-2	
NED135	*	see tariff	NYSEG Elec Special Contract SC13-5	
NED136	*	see tariff	NYSEG Elec Special Contract SC13-6	
NED137	*	see tariff	NYSEG Elec Special Contract SC13-7	
NED1414	*	see tariff	NYSEG Elec Special Contract SC14-14	
NED1416	*	see tariff	NYSEG Elec Special Contract SC14-16	
NED1417	*	see tariff	NYSEG Elec Special Contract SC14-17	
NED146	*	see tariff	NYSEG Elec Special Contract SC14-6	
NEDEDP2			NYPA Non-Residential Electric (OTHER)	
NEDNXP1			NYPA Non-Residential P1	
NEDNXP2			NYPA Non-Residential P2	
NEDPFJ2			NYPA Power For Jobs	

NYSEG GAS RATE CODES

Gas Rate Codes	Rate Category Description	SC			
NGD010TA	non-res SC01 Trns w/o Sales Rs	1	Nonresidential Firm	08801A Transportation	0880101A, 0880102A, 0880103A, 0880104A, 0880105A, 0880106A, 0880107A
NGD010TB	non-res SC01 Trans w Sales R	1	Nonresidential Firm	08801B Transp w/Reservation	0880101B, 0880102B, 0880103B, 0880104B, 0880105B, 0880106B, 0880107B
NGD01HS	SC01 Heating	1	Residential	08701H Sales	0870101H, 0870102H, 0870103H, 0870104H, 0870105H, 0870106H, 0870107H
NGD01NS	Residential Gas Non-Heating	1	Residential non-heating	08701N Sales	0870101N, 0870102N, 0870103N, 0870104N, 0870105N, 0870106N, 0870107N
NGD020S	SC 2 General Service	2	General	08702 Sales	0870201, 0870202, 0870203, 0870204, 0870205, 0870206, 0870207
NGD02IT	SC2 Interruptible Transportation	3	Nonresidential Interruptible	08802 Transportation	
NGD03IS	SC3 Interruptible Sales Service	3	Nonresidential Interruptible	08703 Sales	
NGD03IS8	SC3 Long Term Interruptible Sales Negoti	3	Nonresidential Interruptible	08703 Sales	
NGD03IS9	Non-Res. SC03 Sp. cont. T9	3	Nonresidential Interruptible	08703 Sales	ONLY FYI - not for coding on bills:
NGD03IT	SC3 Incremental Interruptible	3	Incremental Interruptible	08803 Transportation	0880301, 0880302, 0880303, 0880304, 0880305, 0880306, 0880307
NGD050S	SC 5 General Service	5	Seasonal Gas Cooling	08705 Sales	0870501, 0870502, 0870503, 0870504, 0870505, 0870506, 0870507
NGD050TA	non-res SC05 Trans w/o Sales R	5	Nonresidential Small Firm	08805A Transportation	0880501A, 0880502A, 0880503A, 0880504A, 0880505A, 0880506A, 0880507A
NGD050TB	SC5 Firm Transportation with sales reser	5	Nonresidential Small Firm	08805B Transp w/Reservation	0880501B, 0880502B, 0880503B, 0880504B, 0880505B, 0880506B, 0880507B
NGD070T0	SC7 Negotiated Transportation	7	Negotiated Agreement	08807 Transportation	
NGD070T1	SC7 Negotiated Transportation	7	Negotiated Agreement	08807 Transportation	
NGD070T10	Special Contracts SC07 custom	7	Negotiated Agreement	08807 Transportation	
NGD070T11	SC7 Negotiated Transportation	7	Negotiated Agreement	08807 Transportation	
NGD070T2	SC7 Negotiated Transportation	7	Negotiated Agreement	08807 Transportation	
NGD070T3	SC7 Negotiated Transportation	7	Negotiated Agreement	08807 Transportation	
NGD070T4	SC7 Negotiated Transportation	7	Negotiated Agreement	08807 Transportation	
NGD070T5	SC7 Negotiated Transportation	7	Negotiated Agreement	08807 Transportation	
NGD070T6	Special Contracts SC07 type 6	7	Negotiated Agreement	08807 Transportation	
NGD070T7	Special Contracts SC07 type 7	7	Negotiated Agreement	08807 Transportation	
NGD080S	SC 8 Firm Sales to Large General Service	8	Large General	08708 Sales	
NGD090S	SC 9 Industrial Manufacturing or process	9	Industrial/Manufact/Process		ONLY FYI - not for coding on bills:
NGD13HTA	Transportation Gas Res Heating	13	Residential	08813AH Aggregation	0881301AH, 0881302AH, 0881303AH, 0881304AH, 0881305AH, 0881306AH, 0881307AH
NGD13NTA	Transportation Residential	13	Residential Non-Heating	08813AN Aggregation	0881301AN, 0881302AN, 0881303AN, 0881304AN, 0881305AN, 0881306AN, 0881307AN
NGD140TA	non-res SC14 Trans w/o Sales R	14	Nonresidential	08814A Aggregation	0881401A, 0881402A, 0881403A, 0881404A, 0881405A, 0881406A, 0881407A
NGD140TB	SC14 Negotiated Transportation	14	Nonresidential	08814B Aggregation w/Reserv	0881401B, 0881402B, 0881403B, 0881404B, 0881405B, 0881406B, 0881407B

Residential - ESCO Rates
Non-Residential - ESCO Rates

RG&E ELECTRIC RATE CODES

Service Class Description	Service Class	Profile ID	Voltage	SAP Rate Category	
				RSS: RGE Supply Svc	ESS: ESCO Supply Svc
Residential	1	101	Secondary	RED0100V00	RED0100E00
Small Commercial	2	201	Secondary	RED0200V00	RED0200E00
Gen Service - 100kw	3	301	Secondary	RED0300V00	RED0300E00
Gen Service - 100kw	3	302	Primary	RED03H0V00	RED03H0E00
Residential TOU - Schedule 1	4	401	Secondary	RED0410V00	RED0410E00
Residential TOU - Schedule 2	4	401	Secondary	RED0420V00	RED0420E00
Residential Area Light	6	601	Secondary	RED06LRV00	RED06LRE00
NON- Res. Area Light	6	601	Secondary	RED06LNV00	RED06LNE00
Gen Service - 12kw	7	701	Secondary	RED0700V00	RED0700E00
SC8 - Secondary	8	801	Secondary	RED08S0V00	RED08S0E00
SC8 - Transmission Secondary	8	802	Secondary	RED08TSV00	RED08TSE00
SC8 - Primary	8	803	Primary	RED08P0V00	RED08P0E00
SC8 - Sub Trans: Industrial	8	804	Primary	RED08STV00	RED08STE00
SC8 - Sub Trans: Commercial	8	805	Primary	RED08SCV00	RED08SCE00
SC 8 Transmission	8	804	Primary	RED08T0V00	RED08T0E00
Time Of Use - Small Demand	9	901	Secondary	RED0900V00	RED0900E00
Time Of Use - Small Demand	9	902	Primary	RED09H0V00	RED09H0E00
Street Lighting	STL	602	Secondary	RED01L0V00	RED01L0E00
Street Lighting customer owned	STL	602	Secondary	RED02L0V00	RED02L0E00
Traffic Light	STL	602	Secondary	RED03L0V00	RED03L0E00

RG&E GAS RATE CODES

SC1 - General Service	SAP RATE
SC 1 Residential SPACE HEAT	RGD01RS
SC 1 Residential NON HEAT	RGD01RS
SC1 Non-Residential SPACE HEAT	RGD01NS
SC1 Non-Residential NON HEAT	RGD01NS
SC1 Non-Residential NON HEAT HEAP	RGD01NS
SC3 - Large Transportation Svc	**SAP RATE**
HP-IMPORT-RGE BAL-OPT#1	RGD030T
FIRM-IMPORT-CSC-PRE 1996	RGD03CT
FIRM-IMPORT-CSC-POST	RGD03CT
HP-IMPORT-CSC BAL-OPT#1	RGD03CT
SC5 - GAS Service Point Transportation Svc	**SAP RATE**
CITY GATE/AGGRE W/IMPORT RES	RGD05RT
CITY GATE/AGGREGATE RES	RGD05RT
CITY GATE/AGGRE - GS	RGD05NT
ECONOMIC DEV	RGD05NT
CTYGTE/AGGRE-GS- W/IMPORT	RGD05NT
SC7 – Firm GAS Transportation Svc for Distributed Generation Facilities < 50 MW	**SAP RATE**
NEGOTIATED DAILY METERED RATE	RGD07OT

RG&E does not have interruptible service classifications.

ISO ZONES

The zones below are also listed in our Electric Supplier Manual on our websites.

NYSEG:

ISO ZONE	NYSEG CCS CODE		Region
A	NE_WST_SE	NYSEG NYISO WEST SUBZONE A - SECOND	West
C	NE_CEN_SE	NYSEG NYISO WEST SUBZONE A - SECOND	Central
D	NE_NOR_SE	NYSEG NYISO WEST SUBZONE A - SECOND	North
E	NE_MWK_SE	NYSEG NYISO WEST SUBZONE A - SECOND	Mohawk
F	NE_CAP_SE	NYSEG NYISO WEST SUBZONE A - SECOND	Capital
G	NE_HUD_SE	NYSEG NYISO WEST SUBZONE A - SECOND	Hudson Valley
H	NE_MIL_SE	NYSEG NYISO WEST SUBZONE A - SECOND	Millwood

RG&E:

ISO ZONE	RGE CCS CODE		Region
B	RE_GEN_SE	RG&E NYISO GENESSEE SUBZONE B - SECOND	Genesee



GAS PIPELINES

The information below can also be found in our Gas Transportation Manual (GTOP), available on our website.

RGE- Gas Pipelines	
Dominion/Empire	RG_DTI/EMP

NYSEG - Gas Pipelines	
Algonquin	NG_AGT
Columbia	NG_TCO
Columbia/Olean	NG_TCO/OLE
Dominion	NG_DTI
Iroquois	NG_IGTS
North Country	NG_NCPL
Orange & Rockland	NG_O&R
Tennessee	NG_TGP

BILLING

Accounts are billed either monthly or bi-monthly based on the meter read schedule.

If you believe a customer account should have been billed, please first verify that the account was scheduled to be billed by reviewing the meter read schedule and/or the customer's usage history before contacting NYSEG/RG&E Supplier Relations.

Once you have confirmed that the account should have been billed, determine how many billing periods have been missed. We ask that you do not email Supplier Relations for usage history unless the account has missed two or more billing periods. In many cases, we are still investigating a meter read issue, and that process can take time before the bill is generated.