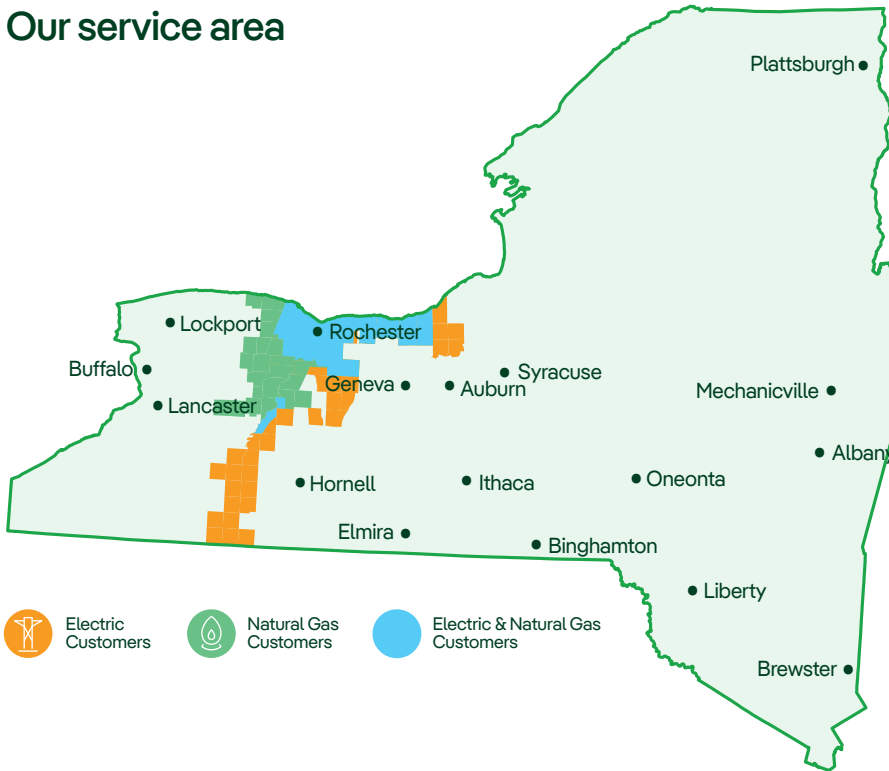


Rochester Gas and Electric Corporation (RG&E), an Avangrid company, serves more than 700,000 customers across upstate New York. We are committed to the well-being of our communities and to delivering innovative energy solutions and safe, reliable and affordable power to meet our customers' needs.



Our service area



2025 operational and financial data

12,143 miles of electric distribution lines

1,120 miles of electric transmission lines

9,694 miles of natural gas distribution pipelines

98 miles of natural gas transmission pipelines

1 million population served

154 substations

955 employees

396,285 electric customers

327,256 natural gas customers

9 counties, **28** cities and villages, **58** towns served

\$6.2 billion in assets

2025 community and economic impact

\$525,316
in community support

\$267M
paid in
New York state and local taxes

\$227M
spent with
New York-based suppliers

2,607
hours volunteered
by employees

21,774
jobs supported
across Avangrid's
New York operations

Meet the CEO and President



Patricia H. Nilsen
CEO – NYSEG and RG&E

Patricia H. Nilsen is CEO of Avangrid Networks' two New York utility operating companies – NYSEG and RG&E. Nilsen joined NYSEG in 1992 in Human Resources before moving to Corporate Communications and Customer Service,

and has served in a number of high-profile leadership roles throughout her tenure.

Most recently, Nilsen was Vice President of Reliability Assistance and Emergency Preparedness for Avangrid. She previously served as Director of Emergency Preparedness, where she led crisis response to system emergencies across all eight of Avangrid's electric and natural gas companies.

Nilsen holds a master's degree in English from Syracuse University, a master's degree in adult education from Elmira College and a bachelor's degree in English and Fine Arts from Alfred University.



Al Langland
President – RG&E

Al Langland serves as President of RG&E. Al has transitioned from his role of senior vice president of gas operations at Avangrid, NYSEG and RG&E's parent company, to lead RG&E. He has been with Avangrid since 2022, with roles of increasing responsibility

in a variety of operations positions. Prior to joining Avangrid, Al was a director at Eversource Energy. He holds a bachelor's of engineering from the University of Massachusetts at Lowell.



1848

Rochester Gas Light Company is formed (RG&E traces its roots to this company)

1892

Rochester Electric Light Company, Edison Electric Company and Rochester Gas Light Company join to form Rochester Gas and Electric Corporation

1998

Energy East formed

2008

Iberdrola, S.A. acquires Energy East

2009

Energy East name changes to Iberdrola USA

2015

Iberdrola USA and UIL Holdings merge to form Avangrid



Working together to deliver the power America needs

Reliability

Investing in the safety, security and resiliency of our service to meet the needs of our customers.

Innovation

Leveraging the power of technology to transform the energy system for the future.

