



Easy tools for a busy season

As schedules fill up this fall, let our online tools help you save time.

eBill:

- De-clutter and go paperless with eBill.
- View and pay your bill online anytime, from anywhere.
- Go to nyseg.com/MyAccount to enroll.

AutoPay:

- Get peace of mind with AutoPay.
- Your bill is paid automatically on time, every time.
- Visit nyseg.com/MyAccount to sign up.

Moving form:

- Check energy service off your list in minutes.
- Start or stop service with our quick online form.
- Manage your move at nyseg.com/Moving.

Fall into smarter energy habits with Energy Manager

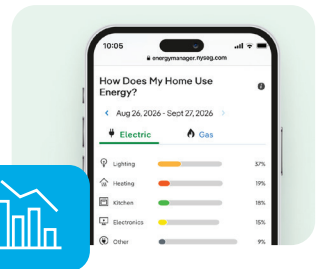
Energy Manager lets you:

- View your energy use hour by hour.*
- See a breakdown of how you use energy (cooling, lighting, hot water).
- Get energy-saving tips.

Explore Energy Manager at nyseg.com/MyAccount.

For those rare hot fall days, visit nyseg.com/WeatherProtections for available protections when the heat index is forecasted for 90°F or above.

* Available only to customers with smart meters.



Bill support you can count on

EAP: Our Energy Assistance Program (EAP) offers a monthly discount on your energy bill. If you receive state assistance, you may qualify.

Learn more and find out if you qualify at nyseg.com/EAP.

EEAP: More households now qualify for monthly bill credits through our Enhanced Energy Affordability Program (EEAP). If approved, we'll calculate your credit and apply it directly to your bill.

Learn more and find out if you qualify at nyseg.com/EEAP.

Power a clean future

Join over 11,000 New Yorkers helping support a clean energy future through Catch the Wind! Starting at \$2.50 per month, you can match part of your electricity use with wind power generated right here in our state.

In 2025, Catch the Wind participants supported more than 20,000 megawatt-hours of wind energy. That's equal to powering 2,850 homes with renewable energy for an entire year.*

Participation is easy. There's no contract, and the cost is automatically included on your electricity bill. You can cancel anytime without penalty.

Visit nyseg.com/WindSignUp to sign up and be part of New York's clean energy future!

* Based on the average residential electricity usage of 600 kilowatt hours per month.



Free energy resources for educators, parents and kids

Teach your students – or your own children – about energy safety with our free educational resources at nyseg.com/School. There you'll find:

- Our interactive Electric Universe and Energy Underground.
- Grrrr the Natural Gas Safety Bear coloring book and Watts the Wizard safety posters to print and color.





Stay away from downed power lines. No line is safe to touch, ever. Call us right away at 1.800.572.1131 to report downed power lines.



Look up...look out

When working outside, be aware that metal objects like aluminum siding, gutters and ladders conduct electricity.

If these items touch an overhead power line, the results could be deadly.

While planning a project, carefully check the work area for any potential hazards, including overhead power lines.

Dig safe

Having underground utilities marked is essential to protect yourself and others from injury and prevent damage to underground utility lines.

Call 811 or use the online form at UDigNY.org between two and 10 working days before you start to dig. It's free, it's easy and it's the law.



If you or a member of your household relies on critical medical equipment, contact us now at 1.800.572.1111. We offer special, personalized benefits and services for customers with life-sustaining equipment.