

EnergyLines

Manage your account easily at nyseg.com/MyAccount.



Get winter ready with our smart tools

Managing your energy use doesn't have to be a guessing game. With our smart tools, you can stay informed, save energy and make smart energy decisions right from your phone or computer.

- **Energy Manager.** Get a detailed view of your energy use and create a checklist of ways to save. Also find helpful tips for managing your energy use. Access Energy Manager by logging in to your online account at nyseg.com/MyAccount.
- **Usage Alerts.** Receive weekly updates of your energy use. You can also receive an alert if you exceed your set target amount of energy use or cost. Learn more at nyseg.com/Alerts.
- **Supplier Choice.** If you purchase your energy supply from us, we pass through that cost to you without profit. You can also shop for your energy supply through an energy services company. Learn more at nyseg.com/Choice.



Manage your winter energy bills with these helpful programs

We care about your comfort and peace of mind. If you need help with your energy bill, we're ready to support you with programs tailored to your needs.

- The **Home Energy Assistance Program (HEAP)** provides federal grant money to qualified customers to help pay their heating costs.
- Our **Energy Assistance Program (EAP)** offers a monthly discount on your energy bill. If you receive state assistance, you may qualify.
- **NYSERDA's EmPower+** offers no cost energy efficiency solutions to income-eligible New Yorkers, whether you rent or own.

Visit nyseg.com/HelpWithBill to learn more about these programs and our full offering of available resources.

One less thing on your plate

Holidays are a busy time, so paying your bills may be the last thing on your mind.

With our online billing service (eBill), you can easily pay your energy bill in minutes, leaving you more time for what matters most.

Plus, you can:

- View and pay your bill securely online anytime.
- Set up payment reminders.
- Easily find your eBill history.

Sign up at nyseg.com/MyAccount today!



Powering Progress: 420 miles of line and 25 Substations to be upgraded across New York

We will be investing in capital projects to modernize 420 miles of power lines and upgrade 25 substations across the state. These improvements are designed to deliver stronger reliability, faster restoration times and greater capacity to meet growing energy needs.

Throughout New York State, these upgrades will make a difference for nearly 1.9 million customers. Whether it's replacing aging infrastructure or expanding grid capacity, we are committed to building a smarter, more resilient energy future for New York.

Want to know what's happening near you? Just visit PoweringNewYork.com to explore local projects and learn how these investments are powering homes, businesses and communities across the state.

How is my electricity generated?

Your electricity supplier is required by the **New York State Public Service Commission (PSC)** to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

The most recent data (calendar year 2023) is provided by the PSC and the **New York State Energy Research and Development Authority (NYSERDA)**.

- If you receive your electricity supply from us, your environmental disclosure information is provided in the chart located at the right and at nyseg.com/EnvDisc.
- If you receive your electricity supply from a supplier other than us and your supplier's charges are included in your NYSEG bill, your supplier's environmental disclosure information is posted at nyseg.com/EnvDisc.
- If you buy electricity from a supplier other than **NYSEG**, and are billed directly by your supplier, you should receive environmental disclosure information from your supplier.

For more information on environmental disclosure information, please contact the PSC at **888.ASK.PSC1 (888.275.7721)** or NYSERDA at **866.NYSERDA (866.697.3732)**.

Fuel sources used to generate your electricity supply

- January 2023 through December 2023
- Actual total may vary slightly from 100% due to rounding

Biomass	Less than 1%
Coal	2%
Hydroelectric	7%
Natural gas	56%
Nuclear	24%
Oil	Less than 1%
Renewable biogas	Less than 1%
Solar	6%
Solid waste	3%
Wind	Less than 1%
Total	100%

Air emissions relative to the New York state average

- January 2023 through December 2023

