



An AVANGRID Company

EnergyLines

Manage your account anytime, anywhere with our **Mobile App!**

Earth friendly eBill!



Go **eBill**, our earth-friendly and convenient online billing service.

- Receive your bill in an email
- Receive a link to this newsletter with your **eBill**
- View your **eBill** history



Scan here to enroll in eBill!

Don't have a smartphone? Visit rge.com/eBill to sign up today.



Smart meters can help you and the planet

Smart meters can help you make powerful choices and smart energy decisions. With tools like Energy Manager, you'll be able to track, better understand and control your energy costs with recommendations that can help you reduce your energy use, and your carbon footprint.



Smart meters also enable actual meter readings remotely. Which means field visits for meter readings and carbon emitting vehicles are greatly reduced.

To learn more about smart meters, including when we'll be upgrading your neighborhood, visit rge.com/SmartMeters.

For more ways to reduce your energy use and control overall energy costs (before your meter is upgraded), visit rge.com/UnderstandYourUsage.



Save some green

Celebrate Earth Month by saving some green while you go green with great deals on energy-saving products at [RG&E Smart Solutions](http://RG&ESmartSolutions.com).

Our online store offers:

- Smart thermostats
- LEDs and energy-efficient lighting products
- Water-saving solutions
- Power strips
- Smart home devices
- Energy saving kits
- Electric vehicle chargers

Many of these products are offered with Earth Month deals and exclusive instant rebates just for our customers.

Shop today at rgesmartsolutions.com.



Safe and efficient lighting for our communities

Since 2019, we have helped **21 municipalities convert more than 3,500 streetlights** from older lighting to newer and more energy-efficient LED systems. These LED bulbs, at 40 watts, use approximately **50% less energy** while providing the same amount of light. They also have long lives resulting in fewer outages and less maintenance.

Don't dig into trouble, know what's below



Whether you're a contractor or homeowner, safe digging starts with **UDig NY**. This free, statewide service identifies any underground utilities and protects yourself and others from injury.

It's easy. Call **811** or visit **UDigNY.org** between 2 and 10 working days before starting your project.

It's free. Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

It's the law. Accidentally digging into underground utilities can cause personal injury, environmental harm and costly damage.

Look up ... look out!

If you're headed outdoors with a list of home improvement projects, remember to watch overhead – it could save your life!

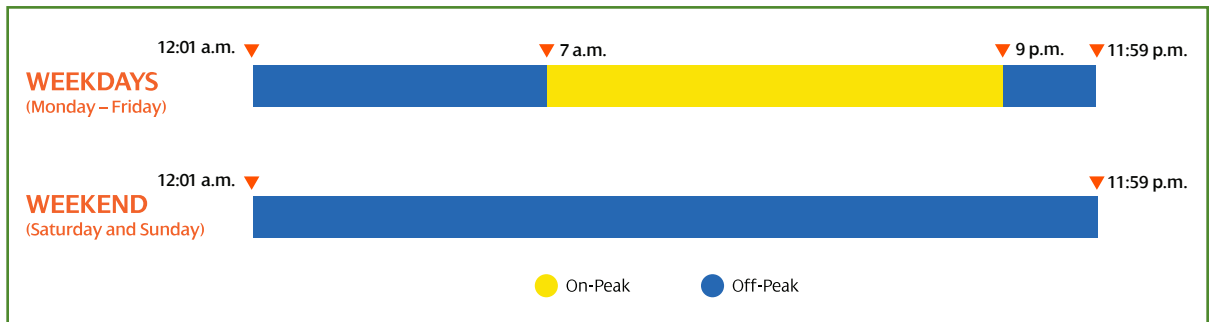
When working around the outside of your house, remember aluminum siding, gutters and ladders conduct electricity. Make sure none of these materials come into contact with an overhead wire. No line is safe to touch, **ever!**

If your project includes trimming trees, please don't trim near power lines, leave that trimming to us. Visit **rge.com** for more information.

Are your timers set to save money?

Daylight Saving Time (DST) began Sunday, March 12. If you're an **RG&E Residential Time-of-Use electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost service hours are always matched with the clock in your RG&E electric meter.

The clocks in our Time-of-Use (TOU) meters automatically adjust for DST. Please refer to the graph below for lower cost hours, or visit **rge.com/TOU** for more information.



Helping our communities save money

The Rochester City Council invited us to partner with the city at its Total Health and Wellness Initiative. These events were designed to inform city residents and reach the areas of greatest need.

Our customer service advocates and representatives met with customers and handed out free energy saving kits. The kits contain four LED light bulbs, a faucet aerator, showerhead and power strip.



RG&E employees hand out energy saving kits at a local community event.

