



EnergyLines

Manage your account anytime, anywhere with our **Mobile App!**

Personalized and easy - give My Account a try

My Account can help you manage your **RG&E** account all in one place. Create a **My Account** and access all our latest tools to get the most out of your service with us.



Never misplace a bill with **eBill**
Never miss a payment, set payment reminders, and view your **eBill** history



Stay updated with **Alerts**
Get account notifications and receive **Outage Alerts**



Manage your bill with **Budget Billing**
Energy costs spread evenly over 12 months so you know what your bill will be



Never miss a payment with **AutoPay**
It's safe, secure, and convenient

Go to rge.com/MyAccount to get started.



Supporting our local community Riding the River

Local residents were treated to a free ride along the Genesee River earlier this month. The event celebrated Corn Hill Navigation's second passenger vessel, Riverie.

The celebration also highlighted the riverway, and what the Corn Hill Landing area has to offer. Participants got to see educational displays on the vessel and in the welcome center, while enjoying food and live music.

This is our 4th year supporting Corn Hill Navigation. We continue to make investments, such as volunteering to clean up the river and provide support through funding.

We are honored to help Corn Hill Navigation grow, as they continue their mission to reduce physical and financial barriers, allowing access for all, revitalizing downtown Rochester.

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[@RGandE](https://twitter.com/RGandE)

Grand rebate offer, get it while it's hot!

If your home is hot in the summer and cold in the winter, now is the time to weatherize. With proper air sealing and insulation, you can maximize your home's efficiency while saving energy and money all year long.



Act now and **you can receive an instant \$1,000 discount** when you weatherize your home, plus all upfront costs are completely covered! If your energy bills go down following the upgrade, the energy savings pay us back. If you don't save energy, then we don't get paid.

Don't wait, see if your house qualifies at sealed.com/rge-home-upgrades today and take advantage of this limited time offer.

Cool comfort with smart control

Now is the time to enroll in our **Smart Savings Rewards** program* to receive a **\$70 Mastercard e-gift card** and the chance to receive a **\$20 credit on your electricity bill**.

Once you enroll, we'll adjust your thermostat during times when summer electricity demand is at its highest (May 1 through September 30, excluding holidays). It's just a few degrees, but you'll earn a **\$20 credit** on your electricity bill at the end of the summer for fully participating in at least one temperature adjustment.

Get started today by visiting SmartSavingsRewards.com.

*To enroll, you must be an RG&E electricity customer and install or have an existing eligible thermostat connected to your central air conditioning system.



Investment in reliability



We're partnering with the City of Rochester Mayor's Office and ROC the Riverway to reimagine our riverway.

Rebuilding and upgrading our assets on the Genesee River is just one example of our many investments in local infrastructure to benefit the environment while helping our friends and neighbors in our communities.

The improvements to our system will reliably and safely meet our customers' energy needs now and into the future.

Get ready! Smart meter upgrades are coming to your neighborhood



It's important that we have access to your meter(s) to complete this upgrade so you can enjoy the new features enabled by smart meters including automated meter readings, energy bills based on actual use each month, access to your hourly energy use and faster, automated outage detection if you experience a power outage.

You will receive a postcard and phone call reminder before we make our upgrade visit. If you have an inside or difficult to access meter, keep in mind we will need access for your upgrade. If we miss you during our visit, we'll leave a door hanger so you can schedule a convenient appointment time.

Shop for your natural gas supplier

Shopping for a natural gas supplier may be another way to help manage your energy costs. Visit rge.com/choice for a supplier list and questions to ask them. With any supplier you choose, we will deliver your energy safely and reliably, and we are here – 24/7 – to respond to emergencies.