



RG&E

An AVANGRID Company

# EnergyLines

Manage your account anytime, anywhere with our **new Mobile App!**

## Manage your energy use at home or away with our free tools

Autumn is a great time of year to explore. The crisp morning air and mild sunny days are just right for a quick getaway or a staycation. While you're at home or on the go, you can manage your energy use with our **FREE** products and services.

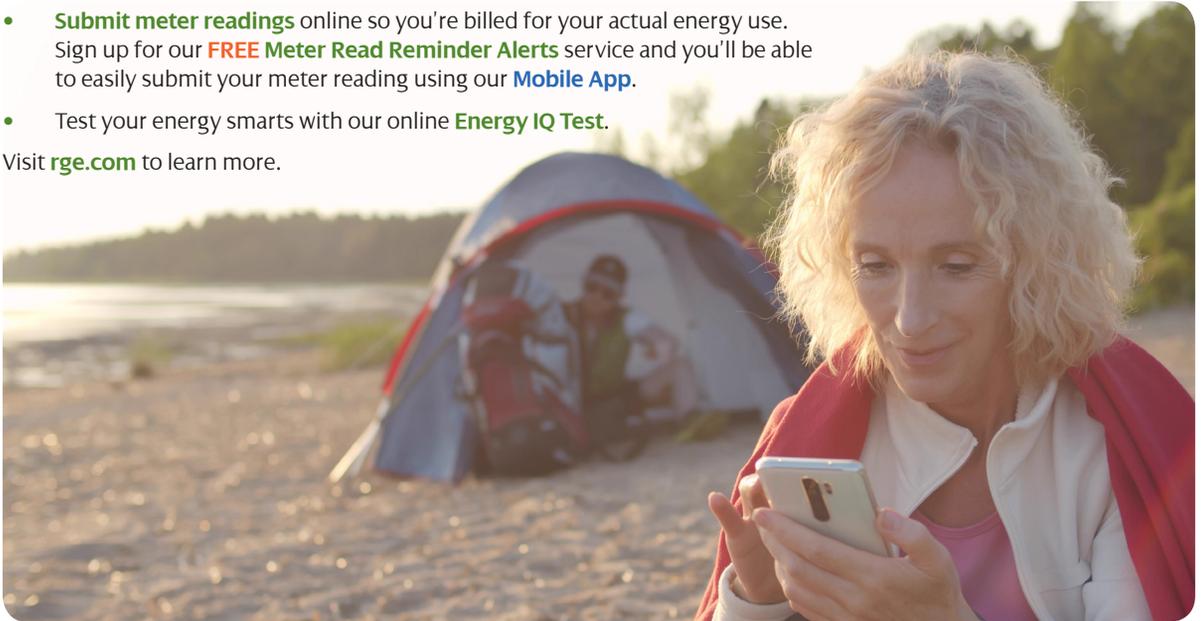
- Visit our online store at [youenergysavingsstore.com](http://youenergysavingsstore.com) for great deals and instant rebates on a variety of energy-saving items that will help reduce your energy costs.
- Sign up for **Budget Billing** and spread out your energy costs evenly. You can enroll using our **FREE Mobile App**, online or by calling our self-service line at **800.295.7323** – press option #2 for Billing and Payments.
- **Submit meter readings** online so you're billed for your actual energy use. Sign up for our **FREE Meter Read Reminder Alerts** service and you'll be able to easily submit your meter reading using our **Mobile App**.
- Test your energy smarts with our online **Energy IQ Test**.

Visit [rge.com](http://rge.com) to learn more.



We've made it easier for you to enroll in our services!

Visit [rge.com](http://rge.com), login to your account, select the Preferences tab, and then turn on any or all of our free services!



## Manage your account anytime, anywhere with our Mobile App

No matter how near or far you go, manage your account easily and securely with our **FREE Mobile App**.

- You can view and pay your bill in three clicks.
- Report an outage and monitor your power status.
- Submit a meter reading - even in the dark with our flashlight feature.
- Even sign up for online payment options, like **eBill** and **AutoPay**.

Download our **Mobile App** by searching **RG&E** in the **App Store** or get it on **Google Play**.



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# Helping today's young people prepare for tomorrow

## Energy resources for educators, parents and kids

Whether your students are learning in person at school or virtually at home, these free resources are just a click away at [rge.com/schools](http://rge.com/schools).

There you'll find:

- Information about the power of electricity with our interactive **Electric Universe** and natural gas safety with **Energy Underground**.
- **Grrr the Natural Gas Safety Bear** coloring book and **Watts the Wizard** safety posters to print and color.
- Our "**Being Nosey Can Keep You Safe**" school kit designed for grades 1 through 5. Each kit contains a teacher's guide, posters, take-home pamphlets, peel and smell stickers, and a link to a 60-second video.



## Power on

You rely on us to deliver safe and reliable electric service year-round through snow, wind, rain and more. Meeting the energy needs of approximately 378,500 electricity customers has remained our priority since our company was founded more than a century ago.

Any time of year, our system can be threatened by severe storms and strong winds. We have made significant investments to prepare for these storms and improve reliability for our customers.

"Strengthening our distribution system starts with preparation," said Charles Eves Jr., Vice President of Electric Operations at AVANGRID. "No matter what time of year it is – we want to keep our customers' lights on. Our recent infrastructure investments and tree trimming efforts help us do just that."

Overall, these investments in our infrastructure and Tree Care program all boil down to one thing— keeping your lights on, and your equipment humming.

If you or a member of your household relies on life-sustaining equipment, don't wait, contact us now at **1.800.743.2110**. We offer special, personalized benefits and services for customers with life-sustaining equipment.



Stay away from downed power lines and tell others to stay away. No line is safe to touch, **ever**. Call us right away at **1.800.743.1701** to report downed power lines.

## Look Up...Look Out

When you or your contractor are working around your house, be aware that things such as aluminum siding, gutters and ladders conduct electricity.

If any of these items touch an overhead power line, the results could be deadly.

While planning a project, contractors and vehicle and equipment operators should carefully check the work area for any potential hazards, including overhead power lines.

### Call 811 before you dig

Whether you're a contractor or a homeowner doing an outdoor project, having underground utilities (electric lines and natural gas lines) marked is essential to protect yourself and others from injury and prevent damage to underground utility lines.

Call **811** or visit [digsafelynewyork.com](http://digsafelynewyork.com) at least two working days (not counting the day you call) but not more than 10 working days before you plan to start your project. For more information, visit [rge.com](http://rge.com).

**It's free, it's easy and it's the law.**

