RG&E
An AVANGRID Company

EnergyLines

Manage your account anytime, anywhere with our **new mobile app**!

You've tried new things lately, now try eBill

You have probably tried some new things, like online video meetings or making more online purchases, and you're probably even pretty good at these new skills.

So how about giving **eBill** a try? With **eBill** you can:

- View, pay and store your bills online (no more trips to the mailbox).
- Easily access 13 months of bill history.
- Get a reminder when your bill is due.

Sign up today at **rge.com**.
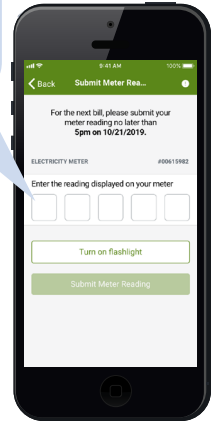
Try our new mobile app, too

With our FREE mobile app, you will be able to:

- View and pay your bill instantly.
- Report an outage.
- Submit a meter reading.
- And more!

You can even sign up for **eBill** with the app. Download it today from the Apple Store or Google Play by searching for RG&E.

Receive bills based on your actual energy use. We've made it easier for you to provide us your meter read using our new mobile app – even in the dark with our flashlight feature!

GET IT ON **Google Play**

Download on the **App Store**

Great app! ★★★★★
I have been waiting for something like this! I went to pick up the phone today to call customer service, then realized I could easily do what I needed from my phone! Thank you for saving me so much time! I'm truly impressed! — *RG&E app user*

Thank you to our lineworkers!

July 10 is Lineworker Appreciation Day. Our lineworkers face challenging situations on a daily basis that require technical expertise, intense focus and thorough safety measures to make sure you have safe, reliable, high-quality power every day.

Having the kids home from college could be impacting more than just your grocery bill

Your energy use this summer could be impacted by more than just having more people at home. Consider these other changes that could impact your energy use:

- Using an air conditioner or fans all day instead of part of the day to stay comfortable.

- Working from home means laptops and monitors are on all day.

- Keeping your children busy and entertained with games or movies.

- Working out at home now instead of at the gym.

We have tools that could help you manage your energy use

- Visit our online store at **yourenergysavingsstore.com** for great deals and instant rebates on a variety of energy saving items that will help reduce your energy costs.

- Sign up for **Budget Billing** and spread out your energy costs evenly. You can enroll in **Budget Billing** using our free mobile app, online or by calling our self-service line at **800.295.7323** and press option #2 for Billing and Payments.

- Submit meter readings online so you're billed on actual use. (You can do this on our app, too!)

- Try our online Energy Quiz.

We're committed to your safety

Line markers, such as the one above, indicate a buried natural gas pipeline's general location.

We work with industry groups to continually enhance natural gas pipeline safety. We also work with emergency responders, and state and local agencies, to prevent and prepare for emergencies through training and periodic drills.

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. Markers only indicate a pipeline's general location and should not be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact **Dig Safely New York** at **811** prior to any excavation.

As an added safety measure against excavation damage, you can request that we install an Excess Flow Valve. For more information on installation requirements and costs, visit **rge.com**.

We're coming back – safely!

As we resume work that was delayed by COVID-19, putting the health and safety of our customers and employees first will remain our priority. As we engage in work that directly supports customer safety, reliability and quality of service, our crews and contractors will continue to follow CDC best practices and adhere to all applicable state requirements. We look forward to serving your energy needs, now and well into the future.