



August 2014

EnergyLines

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It Pays to Be on Autopay! We're Giving Away \$100 Each Month!

Each month you're enrolled in Autopay, you'll be entered to **win a \$100 bill credit!** You'll save time and effort – and you'll have a chance to save some money, too.

Once you enroll, you won't have to worry about a thing! Your payment will be made automatically 23 days after your bill is sent so you'll never miss a payment. And your bill will show the exact date your payment will be deducted to keep you informed.

Enroll today at rge.com. For complete sweepstakes details, visit rge.com or call **1.800.743.2110**. Enrollment in **Autopay** not required to participate.



**The sooner you enroll,
the more chances
you'll have to win!**

View, Pay and Store Your Bills All in One Place!

e-Bill is one-stop shopping for all of your billing and payment needs. If you're looking for ease and convenience, **e-Bill** is the best billing option for you! Enroll today and you'll be able to:

- View an exact copy of your bill online at your convenience.
- Set up payment reminders so you never forget.
- Make a one-time payment or set up automatic monthly payments.
- Store your bills online for quick and easy access.

Visit rge.com to sign up for **e-Bill** and learn more about our billing and payment options.



Our Bill Payment Address Has Changed

If you make payments through an electronic bill paying service other than RG&E's **e-Bill** service (i.e. your bank's website), you may need to update the payment address to the following:

✉ RG&E | P.O. Box 847813 | Boston, MA 02284-7813

The easiest way to pay – is **Autopay!** Sign up today and you'll never have to worry about mailing payments or changing payment address information. It's easy and free. If you continue to pay by mail, please always use the mailing address shown on the bill stub located on page one of your bill.



We've Got Tips for Staying Cool in the Dog Days of Summer!

Stay cool and comfortable without breaking the bank! There are still many opportunities to practice wise energy use this summer, which include staying cool indoors:

- Close blinds and drapes to block direct sunlight.
- Attic fans, window fans, floor and table fans are cost-effective ways to stay cool.
- Set your air conditioner thermostat no lower than 78 degrees – higher if you will be away from home.
- Avoid cooking, baking and other indoor heat-producing activities on hot days.

Want to save even more?

We have 76 easy ways for you to save money! With so many ways to save, you're sure to find the perfect opportunity for your home or your business. Say yes to your energy savings. Visit yes2saving.com.



Trees: A Leading Cause of Power Interruptions

When power is interrupted, it is often due to a tree coming into contact with our power lines. To minimize interruptions, we prune or remove trees and plants in our rights of way.

Removing Trees Near Transmission Lines

Each year, we work to clear 900 miles of transmission lines that move large amounts of power from where it's produced to our local distribution system.

Pruning and Removing Trees Near Distribution Lines

For distribution lines – the power lines that deliver electricity to homes and businesses – we may prune or remove trees and vegetation that are near our lines. Our Tree Care Program follows American National Standards Institute (ANSI) standards and Tree Care Industry Association (TCIA) guidelines.

If you believe trees around utility lines need to be removed or pruned, we encourage you to contact the appropriate utility company (see illustration). Trees and plants on or near your electricity service wires should be pruned by qualified tree contractors. **Do not attempt this work yourself.**

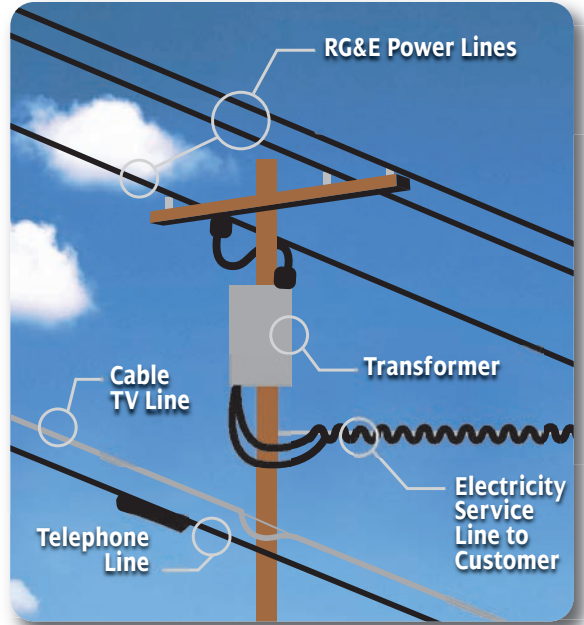
To learn more visit rge.com, click on "Usage and Safety," "Electrical Safety" and then on "Trees and Powerlines."

Plan Before You Plant or Build

Consider the location of distribution lines when planting or doing construction work. Never plant or build anywhere near transmission lines.

Our Tree Debris Removal Policy

- During scheduled tree work in residential and landscaped areas, we chip and remove smaller branches less than six inches in diameter and cut larger ones into easy-to-handle lengths.
- When customers request that we clear vegetation outside of our schedule or in rural, or non-landscaped areas, we leave the cut material behind.
- Following power outages, our priority is to restore electricity service quickly, so when we have to cut vegetation, we leave cut material behind in all cases.



For Your Safety

- Never attempt to remove tree debris when downed power lines may be entangled.
- Leave cutting and pruning of trees near power lines to professionals. A tree or limb that contacts a power line could be deadly.
- Remind children not to climb trees near power lines.



Turning Service Off or On is Just 3 Clicks Away at rge.com

If you need your RG&E service turned on or off, don't wait – we can schedule your request months in advance! Visit us anytime online at rge.com, click on "Your Account," "Turn Service On or Off" and then on either the "Turn On Service" or "Turn Off Service" icon.