



EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

It's even easier to be efficient with eBill

If you're trying to get organized and become more efficient, sign up for **eBill**. Our **eBill** service can help reduce the piles of paper lying around your house and streamline your billing and payment process. You'll even help the environment by saving paper!

eBill gives you everything you like about your paper bill, all in one place.

- View your bills online anytime, anywhere
- Store up to 12 months of bills online — not on your kitchen table
- Get all the same information as your paper bill — minus the clutter
- Receive notifications when you have a new bill available, and reminders when it's due
- Print only if you need to

Sign up for **eBill** by **November 4** and you could **win one of four \$50 bill credits** and use the savings to purchase energy-efficient items so your home can be as efficient as you are!

You can gain even more efficiency by adding **AutoPay** to the mix. Your bill will take care of itself each month—you won't have to lift a finger!

Visit **rge.com** and sign up for **eBill** by **November 4** to be automatically entered for a chance to **win one of four \$50 bill credits!**

Sign up for eBill for a chance to WIN a \$50 bill credit

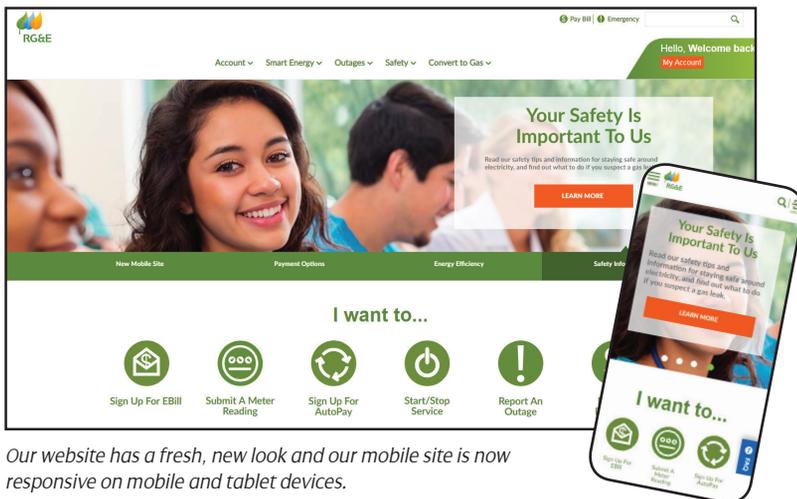


Switching to a more efficient lightbulb can help you save on electricity costs.

Our new website offers ease and convenience

We've simplified our site and made it mobile-friendly to make it easier to get the information you need and manage your account, no matter where you are! Our Frequently Asked Questions can help with any questions you might have.

Visit **rge.com** today on your phone, tablet or computer, and browse through our new site. We think you'll like it!



Our website has a fresh, new look and our mobile site is now responsive on mobile and tablet devices.

We deliver energy — and information!

We deliver safe, reliable energy to you night and day, every day, all year round. But powerful storms can strike at any time and cause power outages. As our crews work to restore your power, you can stay informed of our progress in several ways.

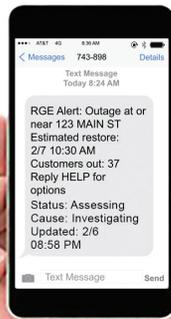
Outage Alerts: With FREE **Outage Alerts**, if the power goes out, you can receive an alert by text, email, phone or all three. You'll get estimated restoration times, an alert when the power is back on, and much more. Plus you can text STATUS to 743898 anytime for an update.

Outage Maps: Our enhanced **Outage Maps** show power outage locations, current weather conditions and estimated times of restoration so you can plan.

Outage Central: Visit **outage Central** from your smartphone, tablet or computer. You can easily report an outage, see detailed outage locations and view estimated restoration times.



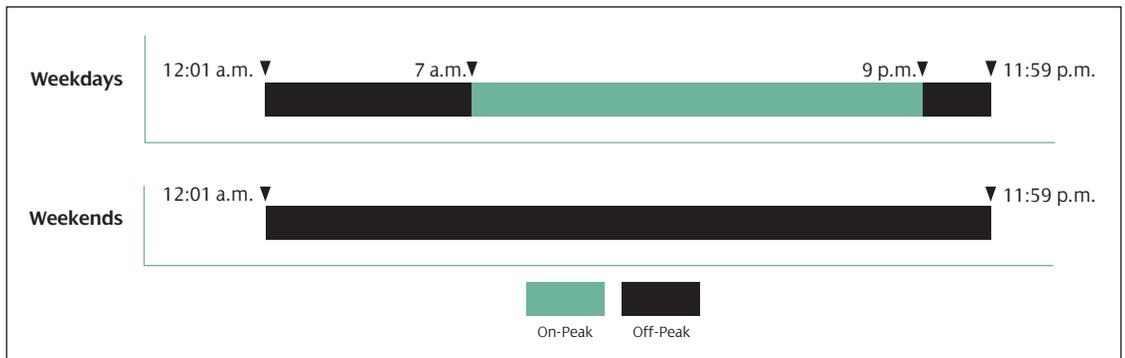
Now, instant outage updates when you sign up for Outage Alerts!



Visit our website today at rge.com and sign up for **Outage Alerts** today!

Are your timers set to save money?

Eastern Standard Time (EST) begins Sunday, November 4. If you're a **RG&E Residential Time-of-Use electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost service hours are always synchronized with the clock in your RG&E electric meter.



The clocks in our Time-of-Use meters automatically adjust for EST.

Learn more by visiting rge.com.

Sign up for **AutoPay!** It's free, secure and your payment will be made automatically each month. Sign up now at rge.com.



Part of RG&E's commitment to the environment, produced with 100% wind power on recycled paper using soy inks.

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