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EnergyLines

August 2018

Save paper — sign up for eBill and view this newsletter online, too!

Stretch out your summer Our payment options can help

If you're trying to fit in a few more activities this summer, our **FREE** payment options can help.

Sign up for **eBill** and if you're on the go we'll let you know when your bill is due with our reminder notification. All you need is your cell phone. You can make your payment from wherever you are, and then get back to summer fun!

Want even more free time this summer? With **AutoPay**, your secure payment will be automatically deducted from your bank account each month — you don't even have to think about it.



Stretch out your summer for as long as you can. Sign up for our **FREE** payment options today at rge.com.

A reliable power system for New York's future

We continue our efforts to invest in a stronger, smarter power grid as we get ready to launch our Transforming Energy project; a significant investment to strengthen New York's power grid and prevent power outages that happen during severe weather.

This project will include:



- Replacing thousands of wooden poles across our service territory with new stronger poles.
- Increased Tree Care that will address the clearance zones and increased use of wire designed to reduce power interruptions from trees coming in contact with lines.
- Planned system automation upgrades that will support faster restoration times during outages.

Watch for more information on the Transforming Energy project in the months to come.



Information is available at your fingertips with text alerts and two-way texting

Getting the information you need is easy and available right at your fingertips with our two-way texting options.

- Sign up for our **Outage Alerts**, text keyword **STATUS** to **743898** anytime, from anywhere, and we'll send you a text alert with the latest outage information.
- Sign up for **Meter Read Reminder Alerts** and text keyword **READ** to **743898** to submit your reading to us in a flash.
- Text keyword **BAL** to **743898** to view your account balance and payment date.



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Is saving on energy really that easy? YES!

Join the thousands of your friends, neighbors and local businesses who have saved big with our energy efficiency programs.

YES

Your Energy Savings

Plus, visit rge.com and you'll find we have more than 70 low-cost, no-cost energy-savings tips for you to use at home or at work.



Daniel Mejak, Operations Manager, Parkleigh, is saving 70% in energy costs since switching 355 bulbs to energy-efficient LEDs.

Switch to natural gas and get cash back

We're rolling out new rebates to help you heat smart with natural gas

Now is the perfect time to replace your old, inefficient heating equipment. When you install high-efficiency heating and water heating equipment, you could save more than \$150 a year and qualify for one or more of our rebates.

- **Heating System Conversion Rebates up to \$800** to help cover associated costs of converting from an alternative fuel source to natural gas and installing high-efficiency heating equipment.
- **Energy Efficiency Rebates up to \$450** on qualifying energy efficient natural gas equipment. (Please refer to the enclosed bill insert.)
- **Water Heating rebates up to \$200** on qualifying energy efficient natural gas water heating equipment. (Please refer to the enclosed bill insert.)
- **An additional \$500 rebate** for qualifying low income customers installing a high-efficiency heating system. Customer must produce Home Energy Assistance Program (HEAP) award letter from prior year to qualify.

Visit rge.com for more information.

Get it while it's hot

Your Energy Savings Store has a huge selection of energy-saving products and great deals, so you can find lots of ways to save energy and money. Plus, instant rebates make it easy to save even more now.

Browse our selection including: Wi-Fi thermostats*, LED lighting, Advanced power strips and Water-Saving products.

Not sure what you're looking for? Check out our buyer's guides and energy saving tips.

Visit YourEnergySavingsStore.com today!

*Wi-Fi thermostats are also eligible for enrollment in our Smart Savings Rewards program. (Please refer to our enclosed insert for more information about this program, or visit smartsavingsrewards.com.) You will get an **\$85 e-gift card** if you're an RG&E electricity customer and your qualifying Wi-Fi thermostat controls your central air conditioning system.



YOUR ENERGY SAVINGS
STORE

Shop for your natural gas supplier

Shopping for a natural gas supplier may be one way to help manage your energy costs. Visit rge.com for a supplier list and questions to ask them. With any supplier you choose, **RG&E** will deliver your energy safely and reliably, and we'll be here – 24/7 – to respond to emergencies.