



Sign up for Outage Alerts at [rge.com](http://rge.com) **Now** with two-way texting

# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

July 2018

## Our payment options are a homerun for you

### Sign up for eBill and win tickets to a Red Wings baseball game!

This month, when you enroll in **eBill**, our online bill payment service, you'll be automatically entered for a chance to **win 4 tickets** to catch a **Red Wings** regular season baseball game at Frontier Field in Rochester.

**eBill** gives you everything you like about your paper bill, with added convenience.

- View your bills online anytime, anywhere
- Get all the same information as your paper bill
- Store up to 12 months of bills online
- Print only what you need
- We'll send you reminders when you have a new bill available.



Amy A. and her son, Grady, hit a homerun with eBill.

Enter for a chance to win 4 tickets to a Red Wings game!

Visit [rge.com](http://rge.com) and sign up for **eBill** by **August 3** to be automatically entered for a chance to win. For complete contest details and to enroll in our services, visit [rge.com](http://rge.com) or call **1.800.743.2110**. Enrollment in our payment options is not required to enter.

## Score more! Add our other payment options to your team

Sign up for **AutoPay**, too and your secure payment will be made automatically each month. Add **Budget Billing** and pay the same amount every month – no surprises. Go to [rge.com](http://rge.com) to sign up today!

## Keep your cool this summer

Take a virtual visit through **Your Energy Savings Store** at [yourenergysavingsstore.com](http://yourenergysavingsstore.com) and you'll find great deals on products to make your summer a smart summer. We're offering instant rebates for energy-saving products such as LED lighting and Wi-Fi thermostats

On top of our **\$50 instant rebate**, you can also earn an additional **\$85 incentive** when you enroll a qualifying Wi-Fi thermostat in our **Smart Savings Rewards** program, as long as you have central air conditioning and you are an RG&E electricity customer.

Enroll in our program and you can earn **\$5 bill credits** this summer when you allow us to make brief, limited adjustments to your thermostat during times of peak electricity demand. More importantly, you'll be doing your part to ensure New York's energy future. Visit [smartsavingsrewards.com](http://smartsavingsrewards.com) to see if you're eligible for these cool savings!



Earn a \$50 rebate and an \$85 incentive

Follow us on:



## Sign up for Outage Alerts today

We work year-round to make sure the electricity delivery system is in tip-top shape so you receive safe, reliable power every day. If strong summer storms strike, we're ready and we want you to be ready, too, with **FREE Outage Alerts**.

When you sign up for **Outage Alerts**, we'll keep you informed if your power goes out. We will:

- send you an alert by text, phone, email or all three - you choose!
- provide an estimated time of restoration so you can plan
- send you an alert when power has been restored

You can also sign up to receive alerts for other locations, like your camp or an elderly parent's home.

Don't be left in the dark. Visit [rge.com](http://rge.com) and sign up for **Outage Alerts** today!

*"I love Outage Alerts because even if I am away on summer vacation, I know if the power to my home has been interrupted. Then I can make arrangements to have things like my home security system reset before I return. — Suzanne M.*

## We're committed to your safety



Line markers, such as the one above, indicate a buried natural gas pipeline's general location.

We work with industry groups to continually enhance natural gas pipeline safety. We also work with emergency responders, and state and local agencies, to prevent and prepare for emergencies through training and periodic drills.

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. Markers only indicate a pipeline's general location and should not be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact **Dig Safely New York** at **811** prior to any excavation.

As an added safety measure against excavation damage, you can request that we install an Excess Flow Valve. For more information on installation requirements and costs, visit [rge.com](http://rge.com).

## Reading your meter is easy and at your fingertips!

You can benefit from actual meter readings every month with just a few, simple steps when you sign up for our free **Meter Read Reminder Alerts** service. Here's how:

1. Select your Alert preferences including frequency and type of Alert – text, email or phone call
2. Receive a convenient reminder to read your meter
3. Submit your reading by text, visiting [rge.com](http://rge.com) or calling **1.800.295.7323**

Sign up today and you'll be on your way to establishing your energy use patterns, managing your energy and finding ways to save. What are you waiting for?

