



Sign up for Outage Alerts at rge.com **Now** with two-way texting

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

June 2018

We're ready for summer storms. You can be ready, too!

We work year-round to make sure the electricity delivery system is in tip-top shape so you receive safe, reliable power every day. On the rare occasion that powerful summer storms knock out power, we'll be ready.

And now, with **Outage Alerts**, you won't be left in the dark. **Outage Alerts** will provide you with all the information you'll need during an outage — including an estimated time of restoration.

With **Outage Alerts**, if your power goes out you will:

- Receive your alert by text, phone or email - or all three.
- Get an estimated time of restoration and an alert when the power is restored.
- Receive alerts for other locations like your camp or an elderly parent's home.



Outage information when and how you need it.

Outage Alerts will keep you informed as we work to restore your power. Don't be left in the dark. Visit rge.com and sign up for **Outage Alerts** today!

Summer's finally here! Make the most of your time.



Are you busy getting ready for graduations, weddings and vacations? We have three easy ways your bill can take care of itself this summer.

- Sign up for **eBill** and get a reminder notification when your bill is due so you won't miss a payment. Plus, you can view 12 months of bills online and export your **eBill** data into your own spreadsheet for future use.
- Don't spend a beautiful summer day in New York paying your bill. Sign up for **AutoPay** and your secure payment will be made on time, automatically each month no matter where you are. It's that easy!
- Add **Budget Billing** to the mix and spread your energy costs evenly throughout the year. Your bill will be the same each month — no more surprises.

Free up your time this summer with our convenient payment options. Sign up now at rge.com.



"Graduation time was busy for us. We had out of town guests, a party and school activities happening. Thanks to RG&E's convenient payment options, we didn't worry about paying our bill during this exciting time." Tiffany S., Rochester

Follow us on:  



Switch to natural gas and never run out of fuel again

You can make sure your grilling goes as planned when you use natural gas to power your grill. You'll never have to worry about running out of fuel or refilling a tank! Natural gas is clean, affordable, safe, reliable, and always there for you.

If you don't have natural gas at your home yet, visit rge.com/gasconnect to find out more about the benefits of natural gas and how to get it to your home. We have rebates and other offers to make the transition very easy.

Kick off your summer with free music and all that jazz!

RG&E and the Avangrid Foundation offer free music at Rochester's premier Jazz Festival

Once again, the **Avangrid Foundation** and **RG&E** are proud to present 10 free shows of great music on our Fusion Stage during the 17th edition of the **Xerox Rochester International Jazz Festival**.

Five of the Rochester area's most popular bands will be rocking the **Avangrid Foundation / RG&E / Barclay Damon Fusion Stage**, located in the RG&E parking lot at the corner of Chestnut Street and East Avenue. The bands will perform for five consecutive nights at 7 pm and 9 pm starting Sunday, June 24.

Visit rge.com for the complete lineup.



Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location.

The markers display the material transported and the pipeline operator's name and phone number. Markers only indicate a pipeline's general location and cannot be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact Dig Safely New York at **811** prior to any excavation.



Safe digging is no accident

Whether you're a contractor or homeowner doing an outdoor project, having underground facilities marked is essential to protect yourself from injury and prevent damage to underground utility lines.

It's free and easy — simply call Dig Safely New York at 811 two working days (not including the day you call) but not more than 10 working days before you plan to start your project. All utilities will then mark the underground facilities in and near the work zone.



Website changes coming soon!

We're making it easier for you to get the information you need and manage your account.

Visit rge.com and watch for upcoming changes.