

Go Paper-Free *and* Save a Tree!

You can help the environment with paperless bill payment.



- >> **Go completely paper-free with our e-Bill service.** Visit **rge.com** to learn how you can receive and pay your bill online and view up to 13 months of billing history.
- >> **Want to make your payments online but still receive a paper bill?** Use our e-Payment service. Visit **rge.com** to learn more.
- >> **Want to receive a paper bill while still reducing paper and postage?** With our electronic funds transfer service, you can receive a paper bill but your payment will be automatically deducted from your checking account. We will no longer include a return envelope with your bill and you'll save a paper check and stamp each month. Enrollment is easy – just complete the enrollment form on the back of your payment stub.



It's Easy to Be Green!

Did you know the paper used for *EnergyLines* is made in part from recycled paper? And the ink is made from soy instead of petroleum. In addition, the printer we use for *EnergyLines* purchases 100% of its electricity from renewable sources (wind).

Our environmental commitment extends beyond *EnergyLines* to the envelope your bill arrives in – it comes from paper harvested from forests managed with the environment in mind and the "plastic" window isn't plastic at all – it's made from corn.

Be Green – and Save Some Too – with Compact Fluorescent Lights

Switching to compact fluorescent lights (CFLs) is a way to use energy safely and wisely. Because these bulbs use 75% less energy and last up to 10 times longer than comparable incandescent bulbs, they can help reduce your energy bills while also reducing greenhouse gases and fuel used to generate power.



If every American home replaced just one incandescent bulb with a CFL, it would save enough energy to light 3 million homes a year, and prevent greenhouse gases equivalent to the emissions of 800,000 vehicles.

- >> CFLs contain a small amount of mercury. So, if one breaks follow these steps:
 - Open a window and leave the room for 15 minutes or more.
 - Using disposable rubber gloves and stiff paper, pick up the broken pieces and wipe the area clean with a damp disposable wipe. Avoid vacuuming the area – try using tape to pick up pieces from carpeting if necessary.
 - Place all pieces in a sealed plastic bag and then place the bag into a second plastic bag. If you've had to vacuum the area, remove the vacuum bag and place it in a second sealable bag.
 - Call your refuse company for disposal procedures or contact your county's recycling center. For details, visit epa.gov/mercury/.
- >> When CFLs do burn out, dispose of them safely. Contact your refuse company or visit energystar.gov to learn more. And be sure to look for the ENERGY STAR symbol when purchasing a CFL – ENERGY STAR qualified CFLs have a warranty.

To learn more visit **rge.com**. Click on "Your Home" then on "Appliances" then on "Lighting."

Source: Environmental Protection Agency and ENERGY STAR

Stay Safe When Working Outdoors



Know what's below. Call before you dig.

Whether you're a contractor or a homeowner doing an outdoor project, having underground utilities marked is essential to protect yourself from injury and prevent damage to underground utility lines.

Now having underground utilities marked is even easier – simply call **811** at least two working days (not including the day you call) but not more than 10 working days before you plan to start your project. (If you choose, you can still call *Dig Safely.New York* directly at **1.800.962.7962**.)

Look Up ... Look Out!

Be careful around overhead power lines. When working around your house, remember that things such as aluminum siding, gutters and ladders conduct electricity, a situation that is hazardous. If any of these items touch an overhead power line, the results could be deadly.



REMEMBER:

- Water and electricity NEVER mix. Keep power tools away from water, including rain, wet ground, swimming pools, sprinklers and garden hoses.
- Add weatherproof covers and GFCIs (ground-fault circuit interrupters) on outdoor electrical outlets to protect yourself against electrical shock.
- Leave cutting and trimming of trees near power lines to professionals. A tree or limb that comes in contact with a power line could be deadly.

RG&E's Wind Energy Program Gains Popularity

More and more RG&E customers are choosing to purchase clean, renewable wind-generated electricity through the company's NewWind Energy programs offered in partnership with Community Energy Inc., a leading marketer of wind energy.

"Offering our customers the option to purchase wind-generated energy is a natural fit with our strong commitment to environmental sustainability," said Jim Laurito, president and CEO of RG&E. "We continue to be encouraged by our customers' enthusiastic support of this opportunity."

As of the end of 2007, nearly 5,000 RG&E customers have chosen to purchase wind energy through the program the company began offering in April 2004. From 2006 to 2007, the number of customers participating in the RG&E program has increased by 70%. These RG&E customers used nearly 34 million kilowatt-hour (kwh) of wind-generated electricity in 2007.



Purchases of wind energy by RG&E customers directly benefit the environment because they offset the need for electricity from fossil-fueled generation. Projected environmental benefits in 2008 will reduce carbon dioxide (CO₂) emissions equivalent to planting 12,400 acres of trees or not driving more than 30,600,000 miles. Renewable energy sources also help avoid sulfur dioxide and nitrogen oxides emissions.

>> **For more information on RG&E's wind energy program visit rge.com**
– click on the "Your Home" tab and then click on "NewWind Energy."

Part of RG&E's commitment to the environment ...
printed with soy ink on recycled paper, using 100% renewable wind energy.

