

## *Feel the warmth and reap the savings* when you convert to natural gas heat!

**Don't wait until the heating season to convert to natural gas heat.** There's never been a better time to switch to natural gas and save. Get a **rebate of up to \$500** when you convert your central heating system to natural gas. Get a **rebate of up to \$200** when you purchase a new natural gas vented fireplace, vented heating stove, vented space heater or vented fireplace insert (excluding natural gas log sets) when installed as a primary heating source. Plus, in the last 12 months, a typical heating customer in Upstate New York would have saved more than \$900 per year compared to oil and more than \$1,400 compared to propane.\*



### And...

- > Receive 100 feet of free natural gas service installation from our natural gas lines to your home when you convert to natural gas heat.
- > Natural gas is environmentally friendly. Reduce carbon dioxide emissions the equivalent of planting one-third of an acre of pine forests when you convert from oil to natural gas.

For more information call **1.585.724.8666** or visit [rge.com](http://rge.com).

\* Savings are based on average home using 1,012 therms of natural gas per year at a price of \$1.59 per therm. Individual savings may vary based on actual energy use, price and equipment efficiency.

To receive a rebate for a furnace or a fireplace, the customer must be converting to natural gas heat. **Customers who already heat with natural gas are not eligible.** \$500 total maximum rebate per service address. Rebate amounts will not exceed the cost of the equipment and installation. Offer in effect January 1 - December 31, 2008.

## We're Driving to a Greener, Cleaner Environment

RG&E and NYSEG are now using Ford Focus partial zero emission vehicles (PZEVs) and hybrid Ford Escape sports utility vehicles as part of our initiative to reduce carbon dioxide (CO<sub>2</sub>) emissions.

RG&E has 5 PZEVs and 22 hybrids on the road and NYSEG has 31 PZEVs and 43 hybrids.

In addition to these environmentally-friendly vehicles, we have also significantly reduced CO<sub>2</sub> emissions by:

- Increasing the use of re-manufactured tires.
- Prohibiting suppliers from idling vehicles during deliveries.

Pictured at right is John Ryan, supervisor - gas construction and maintenance, standing next to a hybrid Ford Escape.





## Renting and Looking for Simple Ways to Save Energy?

Here are some ways to reduce your energy use without making major investments:

- Keep your heat set at 68° or lower in the winter.
- Replace light bulbs with ENERGY STAR-rated compact fluorescent bulbs. They use 75% less energy and last up to 10 times longer than incandescent bulbs.
- When it's cold, close curtains and blinds at night to help hold the heat in.
- Unplug power adapters and chargers when you're not using them – the same goes for microwave ovens, coffee makers and other appliances – many draw energy when not in use.
- Scrape dishes instead of rinsing them before you use the dishwasher – and use the no-heat drying feature.



For more energy-wise tips, visit [rge.com](http://rge.com).

## Prevent Carbon Monoxide Poisoning; Call Us if You Smell Natural Gas

With the heating season right around the corner, here are *two* important safety tips for you to remember:

1. Carbon monoxide (CO) is a colorless, odorless gas that is a product of the incomplete burning of natural gas, propane, gasoline, coal or wood. It can result from a faulty chimney, flue or vent from a heating appliance or water heater, and can cause flu-like symptoms, including headache, dizziness, weakness, nausea and loss of muscle control. Prolonged exposure to CO can lead to serious illness and even death.



**To protect yourself, have your heating system and chimney, flues and vents checked once a year by a professional and purchase a CO detector for your home.**

2. Be prepared if you smell natural gas. If you smell that distinctive odor – it's like the smell of rotten eggs – get up, get out and call RG&E immediately from a neighbor's phone. We'll respond quickly to make sure you and your family are safe.

**>> If you are an RG&E natural gas customer and need to report a natural gas emergency or suspect a carbon monoxide problem, call us 24 hours a day, every day at 1.800.743.1702.**

## Responsible for Rental Property?

We have online forms that make managing your rental properties easier. To learn more visit [rge.com](http://rge.com), click on "Your Business," on "Services" and then on the rental property link.

### Energy resources and services for educators

are only a click away at [rge.com](http://rge.com) – click on "Giving Back," and then click on "In the Schools."



*Part of RG&E's commitment to the environment ...*

printed with soy ink on recycled paper, using 100% renewable wind energy.

