Energyines



April 2009

Go Paper-Free and Save a Tree!



You can help the environment with paperless bill payment.

- \rightarrow Go completely paper-free with our e-Bill service. Visit rge.com to learn how you can receive and pay your bill online and view up to 13 months of billing history.
- >> Want to make your payments online and still receive a paper bill? Use our e-Payment service. Visit **rge.com** to learn more.
- >> Want to receive a paper bill while reducing paper and postage? With our electronic funds transfer service, you can receive a paper bill but your payment will be automatically deducted from your checking account. We will no longer include a return envelope with your bill and you'll save a paper check and stamp each month. Enrollment is easy – just complete the form on the back of your payment stub.



Plant the Right Tree

Trees are valuable additions to our neighborhoods. However, trees that come in contact with power lines are a leading cause of power interruptions. If you're thinking about planting a tree near power lines, check with the National Arbor Day Foundation for **low-growing** varieties that will add beauty to your property without interfering with power lines. Learn more at arborday.org. call 1.888.448.7337 or visit rge.com, click on "Usage and Safety" and then on "Electrical Safety."

RG&E NOW OFFERS CREDIT CARD PAYMENT CONVENIENCE!

>> You can now pay your RG&E bill by credit card online. To learn more, visit **rge.com**, click on "Your Account," "Pay Your Bill" and then on "Payment Options." A \$5.95 processing fee is included from our vendor.

Be Green - and Save Money with Compact Fluorescent Lights

Switching to compact fluorescent lights (CFLs) is a way to use energy wisely. Because these bulbs use 75% less energy and last up to 10 times longer than comparable incandescent bulbs, they can help reduce your energy bills while also reducing greenhouse gases and fuel used to generate power.



If every American home replaced just one incandescent bulb with a CFL, we would save enough energy to light 3 million homes a year, and prevent greenhouse gases equivalent to the emissions from 800,000 vehicles.

>> To learn more visit **rge.com**, click on "Your Home" and then on "Lighting."

Source: Environmental Protection Agency and ENERGY STAR

When redecorating indoors consider painting your walls and ceilings light colors. Light colors reflect rather than absorb light, thus reducing the need for extra lighting.





For more energy-wise tips, visit rge.com.

Stay Safe When Working Outdoors



Know what's **below. Call** before you dig.

Whether you're a contractor or a homeowner doing an outdoor project, having underground utilities marked is essential to protect yourself from injury and prevent damage to underground utility lines.

Having underground utilities marked is easy — simply call **811** at least two working days (not including the day you call) but not more than 10 working days before you plan to start your project. (If you choose, you can call Dig Safely New York directly at **1.800.962.7962**.)



Look Up...Look Out!

When working outside, remember to watch overhead. Aluminum siding, gutters, ladders and other materials can conduct electricity. If anything touches an overhead power line, the results could be deadly. For more information, visit **rge.com** and click on "Usage and Safety."



REMEMBER:

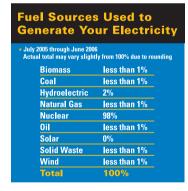
- Water and electricity NEVER mix.
 Keep power tools away from water, including rain, wet ground, swimming pools, sprinklers and garden hoses.
- Have a licensed electrician add weatherproof covers and GFCls (ground-fault circuit interrupters) to outdoor electrical outlets to protect against electrical shock.
- Leave cutting and trimming of trees near power lines to professionals. A tree or limb that comes in contact with a power line could be deadly.

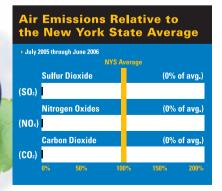
Environmental Update

- >> If you receive your electricity supply from RG&E, your environmental disclosure information is provided here. It is also available at **rge.com**, click on "Giving Back" and then on "In the Environment."
- >> If you receive your electricity supply from a supplier other than RG&E <u>and</u> your supplier's charges are included in your RG&E bill, your supplier's environmental disclosure will be provided in a separate bill insert that may not be at the same time as when the RG&E's disclosure information is provided.
- >> If you buy your electricity from a supplier other than RG&E, and are billed directly by your supplier, you should receive environmental disclosure information from your supplier.

>> RG&E is required by the New York State Public Service Commission (PSC) to publish this information twice a year with the most recent data provided by the PSC.

>> For more information on environmental disclosure, contact the PSC at **1.888.Ask.PSC1** (1.888.275.7721) or visit **dps.state.ny.us**.





RG&E's sources of electricity supply are cleaner than the New York State average. extstyle ex

