



October 2015

EnergyLines

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Energy-Efficient Lighting Is a Great Value

Energy-efficient outdoor lighting can help keep your home safe and secure for just pennies a night. It's a great value and easy way to create a welcoming entrance, and brighten areas such as driveways, walkways and stairs to keep your family and guests safe.

To make sure you have the most energy-efficient lighting to save you money on electricity costs, consider using LED (light-emitting diodes) bulbs instead of incandescent bulbs. By switching, you'll reduce your energy use, improve the quality of your lighting – and SAVE money.

Consider making the switch to LED bulbs this weekend and SAVE money for years to come!

Incandescent Versus LED Energy Efficient Lighting	Incandescent Bulb 150-watts	LED Bulb 27-watts*
		
Cost to use nightly for an average of 10 hours**	20¢	3¢
Maximum bulb life	2,000 hours or 200 nights	50,000 hours or 5,000 nights

* A 27-watt LED bulb provides the same approximate light output as a 150-watt incandescent bulb.

** RG&E electricity costs are based on an average residential customer monthly bill for 600 kilowatt-hours (kWh) of use and charged \$80 or 13.3 cents per kWh for both RG&E supply and delivery services.

Our Tree Care Program Helps Keep the Lights On

We work year-round to provide high-quality, reliable electricity service to you. This includes work we complete through our Tree Care program to minimize trees coming in contact with our power lines. It's a fact: when service is interrupted, it's most often due to a tree coming into contact with power lines.

RG&E arborist Kevin, coordinates tree care work with our qualified tree care crews who use a variety of techniques that meet the high standards of the Tree Care Industry Association to clear trees, branches and shrubs from our lines.



Thinking of Fall Tree Planting?


It's best to plant new trees away from power lines. If you must plant near a line, there are many low-growing ornamental trees and shrubs that add beauty to your property and cause little or no interference with power lines. For more information about planting trees, visit arborday.org or call 1.888.448.7337.



To learn more about our Tree Care program, visit rge.com.

Call 811 Before You Plant That Tree or Start Any Project Requiring Digging

Please be safe and have underground facilities marked before beginning any excavation work. Contractors are required by law – and all customers are strongly encouraged – to call *Dig Safely New York* at 811 two working days but not more than 10 working days before you plan to start your project.

Follow us on:  



Simple, Secure and Convenient Payment Options

Our online payment options save you time and reduce stress each month.

First, sign up for **Budget Billing** and spread your energy costs evenly over 12 months. You'll pay the same amount each month.

Next, set your bill on **Autopay**. Your secure payment will be made on time automatically every month. Let us do the work – you don't have to lift a finger.

Join the thousands of customers paying their bill, their way! Enroll today at rge.com.

"Our lives are extremely busy with work, family and community obligations. Any time something comes along that will simplify our lives, I pay attention!"
Kathi A.



It's Easy to Stay Informed

When you visit us at rge.com, it's easy to find the information you need at the touch of a button on your smartphone, tablet or computer.

- For updated restoration times or if you want to report an outage, click on **"Outage Central."**
- For secure and easy online services to manage your RG&E account, click on **"Your Account"** and then on **"Online Services."**

You can also find information to help save you money, become energy efficient and more. We're there for you. All day, every day, wherever you are!

2 Easy Ways to Make Sure Your Bill is Based on Actual Energy Use

1 When we're reading your RG&E meter – whether inside or out – please be sure we have safe and clear access to the meter. This includes making sure your family pet members are properly secured when we're scheduled to read the meter.

2 For the months when we're not reading your meter or it's not convenient for you to provide access for your RG&E meter reader, consider providing us with your own meter reading.



Learn more by visiting rge.com and click on **"Your Account"** and then on **"Meter Reading"** or **"Submit a Reading."**



Fall Behind Reminders:

When setting clocks back to Eastern Standard Time (EST) on Sunday, November 1, don't forget these important reminders:

- If you're an RG&E Time-of-Use electricity service customer, be sure any timers you use to control equipment or appliances during lower cost service hours are always synchronized with the clock in your electric meter. Learn more by visiting rge.com and click on **"Your Home"** and then on **"Pricing and Rates."**
- Replace batteries in battery-operated smoke alarms and CO (carbon monoxide) detectors.