



April 2015

EnergyLines

Pay bills online – rge.com/online

Celebrate Earth Day! Sign Up for eBill to Help Keep New York Green

In honor of Earth Day on April 22, now through May 8, when you enroll in **eBill** we'll donate \$1 for the planting of trees in our state. Sign up for **eBill** today to help us reach our goal of \$2,000!

When you switch to **eBill**, you'll help the environment while enjoying the most convenient way to:

- View your bills when you need them
- Set up helpful reminders before your payment is due
- File your bills online for your records

Enroll today at rge.com.

Enroll today!



Simplify Your Monthly Payment Routine

- **Autopay:** Save time each month by letting us do the work for you. Your secure payment will be made on time automatically.
- **Budget Billing:** Spread your energy costs evenly over 12 months. You'll know exactly what your payment will be each month to avoid any surprises.



Learn more and enroll in our billing and payment options at rge.com.

Get Paid for Recycling? Yes!

Since 2011, RG&E's refrigerator/freezer recycling program has prevented more than 30,000 refrigerators and freezers from going to landfills.

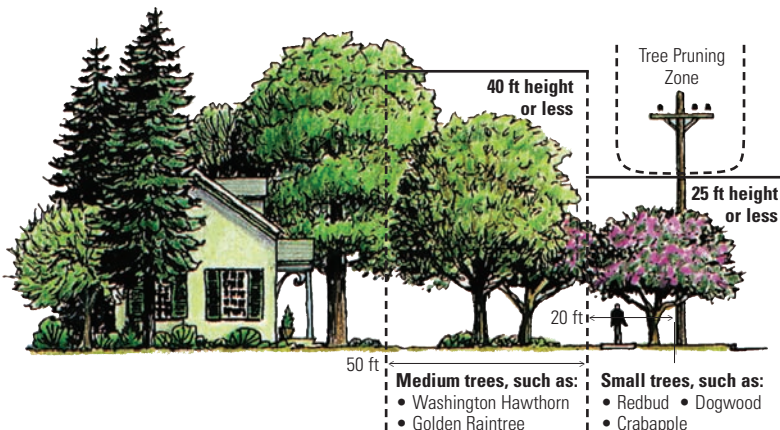
If you have an old working refrigerator or freezer, replace it with a more efficient one to save energy and money – up to \$150 a year. Pickup is free and you **get paid \$50** for keeping the old unit out of a landfill.



Call **1.877.691.0021** to schedule a FREE pickup, or visit rge.com/energyefficiencyprograms/recycle.

Plant the Right Tree in the Right Place

Trees are valuable additions to our communities. If you're thinking about planting a tree near power lines, check with the Arbor Day Foundation for low-growing varieties that will add beauty to your property without interfering with power lines. Learn more at arborday.org, call **1.888.448.7337** or visit rge.com.



Stay Safe When Working Outdoors Know What's Below. Call 811 Before You Dig.

Whether you're a contractor or homeowner doing an outdoor project, having underground facilities marked is essential to protect yourself from injury and prevent damage to underground utility lines. It's easy – simply call Dig Safely New York at **811** two working days (not including the day you call) but not more than 10 working days before you plan to start your project.



Remember:

- Water and electricity NEVER mix. Keep power tools and extension cords away from water, including rain, wet ground, swimming pools, sprinklers and garden hoses.
- Have a licensed electrician add weatherproof covers and GFCIs (ground-fault circuit interrupters) to outdoor electrical outlets to protect against electrical shock.
- Leave cutting and pruning of trees near power lines to professionals. A tree or limb that comes in contact with a power line could be deadly.

Look Up...Look Out!

If you're headed outdoors with a list of home improvement projects, remember to watch overhead. When working around your house, remember that aluminum siding, gutters and ladders conduct electricity. If these touch an overhead power line the results could be deadly. And if your project includes tree pruning, please don't prune near power lines.



Driving Change

Our use of environmentally-friendly vehicles supports RG&E's and our parent company's (Iberdrola USA) commitment to innovative technologies and renewable energy resources.

Your RG&E representatives use a Chevy Volt, a plug-in hybrid electric vehicle, for in-town travel. Our charging stations can fully charge the Volt's batteries in four hours or less and can accommodate additional electric vehicles in the future. The Volt averages 35 miles on a fully charged battery in the city driving. "It's really handy for getting our employees to our other office locations in an energy-efficient manner," said Christopher Gierlach, lead analyst, RG&E Fleet Services.

To find out more, visit rge.com and click on "Usage and Safety" and then on the links under "in the spotlight."



Attention Customers with a Time-of-Use Meter:

Eastern Daylight Time (EDT) began March 8. Be sure any timers you have to control when appliances operate are adjusted to match the clock in the meter. Also, a reminder: replace batteries in battery-operated smoke alarms and carbon monoxide detectors.

