



An AVANGRID Company

November 2019

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

Now it makes sense to me

Understanding how your energy dollars are spent can help you make decisions about how you use energy in your home. We have **FREE** tools available to help you figure out your energy usage, reduce costs and save!

USE our Home Energy Use Guide

To see how much energy your appliances use, download our **Home Energy Use Guide**. Just visit rge.com, click on Smart Energy and then click on Energy Use Guide under Understand Your Usage.

ENROLL in Budget Billing

You can avoid the seasonal ups and downs of your energy costs with **Budget Billing**. Your energy costs are spread evenly over 12 months so you know how much your bill will be every month.

UNDERSTAND heat pumps

If you're thinking about purchasing a heat pump, we have rebates available on qualifying equipment. Please see enclosed insert for more information.

For energy savings, consider the following:

- Select a high-efficiency model (we have rebates available to help with the purchase)
- Keep heat pumps at a moderate setting during extreme cold weather
- Follow the manufacturer's instructions for safe and efficient operation


Used properly throughout the winter, you should expect to see an increase in electricity costs that is offset by lower heating fuel costs.

Learn more about energy use and savings by visiting rge.com and click on Smart Energy.



Our FREE tools can help you understand and manage your energy use.

How much does it cost to run my dryer every month? Example:

5,000 Watt Clothes Dryer 

5,000 Watts /1,000 = 5 kWh

5 kWh X 24 hrs/month = 120 kWh/mo.

X 0.147 cents*/kWh = \$17.64 (cost/mo.)

**The total cost per kWh for a typical customer on Service Classification No. 1 is 14.7 cents. Check your bill to see the price you are paying for supply.*

A dozen reasons to enroll in eBill Why aren't you signed up for eBill? Enroll today at rge.com.

eBill is:

1. FREE
2. Secure
3. Delivered to your secure email box
4. Accessible from anywhere
5. Accessible at any time

You can:

6. View, pay and store bills online
7. Combine multiple bills to make one payment
8. Access 13 months of bills
9. Print only what you need

You get:

10. Notified when your bill is available
11. A reminder when your bill is due
12. Less paper clutter

Add **AutoPay** to your payment options and your bill will be paid on time every month. You won't have to lift a finger!

Stay informed with Outage Alerts

Sign up for our **FREE Outage Alerts** service and we'll keep you informed if the power goes out. You will:



- Receive an alert by text, email, phone or all three
- See an estimated time of restoration so you can plan
- Get an alert when your power has been restored

With **Outage Alerts**, you can report an outage or check the status of an outage by simply texting **OUT** or **STATUS** to **267898**. Sign up today at **rge.com** so you'll be prepared for whatever may happen tomorrow.



How is my electricity generated?

Your electricity supplier is required by the New York State Public Service Commission (PSC) to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

The most recent data – in this case for calendar year 2017 – is provided by the PSC and the New York State Energy Research and Development Authority (NYSERDA).

- If you receive your electricity supply from us, your environmental disclosure information is provided in the chart located at the right and on our website at **rge.com**.
- If you receive your electricity supply from a supplier other than us and your supplier's charges are included in your RG&E bill, your supplier's environmental disclosure is published periodically as a separate bill insert with your RG&E bill.
- If you buy electricity from a supplier other than RG&E, and are billed directly by your supplier, you should receive environmental disclosure information from your supplier.

For more information on environmental disclosure, please contact the PSC at **1.888.Ask.PSC1 (1.888.275.7721)** or NYSEDA at **1.866.NYSERDA (1.866.697.3732)**.

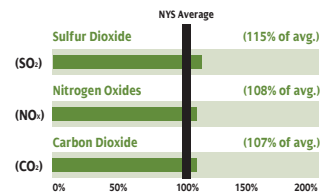
Fuel Sources Used to Generate Your Electricity

- January through December 2017
- Actual total may vary slightly from 100% due to rounding

Biomass	Less than 1%
Coal	3%
Hydroelectric	16%
Natural Gas	38%
Nuclear	36%
Oil	Less than 1%
Renewable Biogas	Less than 1%
Solar	Less than 1%
Solid Waste	2%
Wind	3%
Total	100%

Air Emissions Relative to the New York State Average

- January through December 2017



Limited time offer extended: Get \$50 for your old fridge!

From now through the end of November, **you can get \$50** when you recycle your old working refrigerator or freezer through our Appliance Recycling program.

It's easy!

Schedule your pickup appointment by visiting **rge.com/recyclefridge** or call **1.888.646.3208** (be sure to place your order by **November 30**).

If you miss the deadline above, don't worry, **you can still get \$30** for your qualifying fridge or freezer.

