



# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

## For convenience and more, give eBill a try today

When you sign up for **eBill**, our **FREE** online billing service, you'll receive all the same information as your paper bill plus a whole lot more. And, you can access this information anytime from anywhere - whenever it's convenient for you! Features include:

- Convenient access to 13 months of bills
- Options to set payment reminders

Sign up for **eBill** today at [rge.com](http://rge.com) and get all the information you need.



To sign up and learn about **eBill**'s features, please visit [rge.com](http://rge.com) and click on the **eBill** icon. You'll need an online account. It's easy to create one if you haven't yet.



Logging in takes you to your **Account Overview**. To see your bill, click the **View Bill** icon. Chrome or Safari browsers automatically save a PDF of your bill to your downloads folder. Firefox browser takes you to the **eBill** home page. Click View to open or download a printable PDF of your bill.



You can **access up to 13 months of bills** online at any time from the Bills menu and print only what you need.



To make an online payment, click the **Make a Payment** button or click **Pay** on the **eBill** home page.



Add **AutoPay** and your bill will be paid automatically, securely and on time every month.

## Make Outage Alerts part of your emergency action plan

An emergency plan is essential for preparing and remaining safe in a major storm.

When you make **Outage Alerts** part of your emergency action plan, you can get prepared and stay informed, even when Mother Nature sneaks up on us.

**And now** you can simply text **OUT** to **743898** to report a power outage and get the information you need when you are enrolled in **Outage Alerts**.

Sign up for our **FREE Outage Alerts** and start preparing now. Visit [rge.com](http://rge.com) today.

*“It's a great tool to have –if the power goes out we receive a text with an estimated time of restoration which helps us manage through a storm.”*

*Mark G., Outage Alerts Customer*

# Shop for great deals on energy products from the energy experts

If you're looking for great deals on smart thermostats, LED light bulbs and other energy-saving products, [YourEnergySavingsStore.com](https://www.yourenergysavingsstore.com) is always open and loaded with instant rebates, and you can shop from the convenience of your couch.

Plus, you will get a **\$45 Amazon e-gift card** for every qualifying smart thermostat that controls your central air conditioning, and you'll be able to earn **\$5 bill credits** next summer when you enroll in our **Smart Savings Rewards** program.

Visit [YourEnergySavingsStore.com](https://www.yourenergysavingsstore.com) today, to see if your thermostat is eligible or to purchase one that is eligible so you can start saving tomorrow.

*Please note: you must be an RG&E electricity customer with central air conditioning to enroll your qualifying thermostat in Smart Savings Rewards.*



## Flip a switch and we're there!

We work on the electricity delivery system year-round so we can deliver reliable, high-quality power to you through every season.

We complete line and equipment inspections to find and fix problems before they happen, trim trees to prevent tree-related outages, and our employees participate in disaster recovery drills so we can fine-tune our plans and be prepared for any weather situation. **We're ready.**



## Limited time offer: Get \$50 for your old fridge!

From now through the end of October, **you can get \$50** when you recycle your old working refrigerator or freezer through our Appliance Recycling program.

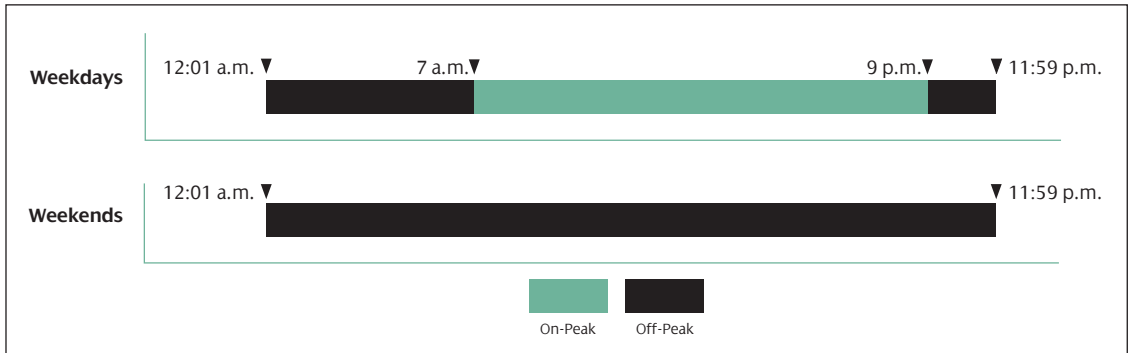
### It's easy!

Schedule your pickup appointment by visiting [rge.com/recyclefridge](https://www.rge.com/recyclefridge) or call **1.888.646.3208** (be sure to place your order by **October 31**).

If you miss the deadline above, don't worry, **you can still get \$30** for your qualifying fridge or freezer.

## Are your timers set to save money?

Eastern Standard Time (EST) begins Sunday, November 3. If you're a **RG&E Residential Time-of-Use electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost service hours are always synchronized with the clock in your RG&E electric meter.



The clocks in our Time-of-Use meters automatically adjust for EST. Learn more by visiting [rge.com](https://www.rge.com).