



EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

Paying your bill is easy

You want ease and convenience when paying your RG&E bill. We have options to help you do just that.

1. Enroll in **eBill** and you'll be able to view, pay, and store your bills online for easy access. You'll also get a reminder notification when your bill is due so you won't miss a payment.
2. Add **AutoPay** and let your bill pay itself. Your bill will be paid automatically, securely and on time every month. You won't have to lift a finger!

With **eBill** (and **AutoPay**), it's easy to manage your monthly energy bills so you can spend time doing things you enjoy. Sign up today by visiting rge.com or scanning the **QR code** with your cell phone now for quick and easy access to our eBill sign up page.



Get back to spending time doing things you enjoy! Sign up for eBill today and make managing your energy bill easier.



We'll be sharing more **QR codes** in future editions of EnergyLines that will direct you to other **FREE** programs and services we offer such as **Outage Alerts**, **Meter Read Reminder Alerts**, **Outage Reporting** and more.

Scanning the QR code

iPhone Users

1. Tap the Camera app to open the camera
2. Point camera at QR code and center in screen
3. Wait for code to scan
4. Tap Notification at the top of screen to open

Android Users

1. Open the Google Play Store app on your phone
2. Tap the search bar and type in QR code reader
3. Point camera at QR code and center in screen
4. Wait for code to scan

Driving change

We have a strong commitment to the environment. We support sustainability efforts to reduce our dependence on fossil fuels and greenhouse gas emissions by using electric vehicles in our fleet. These vehicles offer clean, quiet, efficient operation, save fuel, have lower emissions than comparable gas-powered vehicles and reduce the impact on Global Climate Change. We will continue to add electric vehicles to our fleet. Perhaps you've even seen us in your community!



If you're thinking about purchasing a new ride, why not consider an electric vehicle? Nissan USA is now offering special rebates on the Nissan LEAF and LEAF Plus for RG&E customers. Electric vehicles reduce fuel use and state rebates and federal tax incentives are available as an added incentive.

You too can drive change. Visit rge.com to learn more.

Now we've made it even easier to report an outage

During a power outage, we want to stay connected with you. That's why we have added a new feature to our **FREE Outage Alerts** service.

Now you can simply text **OUT** to **743898** to report a power outage and get the information you need when you are enrolled in Outage Alerts.

With **Outage Alerts**, you will automatically get:

- An alert by text, phone, email or all three!
- An estimated time of restoration so you can plan.
- An alert when your power is restored.
- And you can text **STATUS** to **743898** anytime to get the latest updates.

Visit rge.com to sign up today.



RGE Alert: Estimated restore: 9/15 10:30 AM

Energy resources for educators, parents and kids

Educational energy resources are only a couple clicks away at rge.com. Click on "Giving Back," and then click on "In The Schools." There you'll find:

- Grrr the Natural Gas Safety Bear coloring book and Watts the Wizard safety posters to print and color.
- Information about the power of electricity, through our interactive Electric Universe and Energy Underground sections.
- Our "Being Nosey Can Keep You Safe" school kit.



If you or a member of your household relies on life-sustaining equipment, don't wait, contact us now at **1.800.743.2110**. We offer special, personalized benefits and services for customers with life-sustaining equipment.



Stay away from downed power lines and tell others to stay away. No line is safe to touch, **ever**. Call us right away at **1.800.743.1701** to report downed power lines.

Look Up...Look Out

When you or your contractor are working around your house, be aware that things such as aluminum siding, gutters and ladders conduct electricity.

If any of these items touch an overhead power line, the results could be deadly.

While planning a project, contractors and vehicle and equipment operators should carefully check the work area for any potential hazards, including overhead power lines.

Call 811 before you dig

Whether you're a contractor or a homeowner doing an outdoor project, having underground utilities (electric lines and natural gas lines) marked is essential to protect yourself and others from injury and prevent damage to underground utility lines.

Contractors are required by state law to call Dig Safely New York. Homeowners who are planning digging projects are encouraged to call **811** or visit digsafelynewyork.com. Contact Dig Safely New York at least two working days (not counting the day you call) but not more than 10 working days before you plan to start your project. For more information, visit rge.com.

