



# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

## Manage your bill on the fly

This is the time of year when New Yorkers start gearing up for summer. Cookouts, festivals, fishing and hiking keep us on the go.

Wherever this summer takes you, our **FREE** online payment options make it easy to pay your bill – from anywhere, at any time.



### eBill

No matter where you are, you can view, pay and store your bills online for easy access.



### AutoPay

Let your bill pay itself. Your payment will be made automatically, securely and on time. You don't have to lift a finger!



### Make a Payment

Making a secure payment online is fast, easy and convenient so you can get back to summer.

For more information about our **FREE** payment options, please visit [rge.com](http://rge.com).



*Chimney Bluffs State Park on Lake Ontario*

*Our online payment options give you the ease and convenience of paying your bills from wherever you are!*

## Stay informed with FREE Outage Alerts

We work all year long to provide you with reliable, high-quality power. But sometimes powerful spring and summer storms can cause power outages.

You can stay informed with our **FREE Outage Alerts**. When you sign up for **Outage Alerts** you'll get:



An alert by text, phone, email or all three when an outage occurs at your home or business.

An estimated time of restoration so you can plan.

An alert when power is restored.

You can even receive an instant update on an outage by texting **STATUS** to **743898** and we'll text you right back.

Set up your **Outage Alerts** by logging into your account at [rge.com](http://rge.com).



## Tree Care for reliability — and a beautiful New York

Trees are an important part of our communities. Each year our team of International Society of Arboriculture (ISA) certified arborists works with qualified contractors to coordinate Tree Care work around nearly 40,000 miles of power lines. We use standards endorsed by the American National Standards and the Tree Care Industry Association to keep trees properly trimmed and healthy so they'll be around for generations to come.

If you'd like to view tips from our arborists on how to plant, trim and care for your trees, please visit our website at [rge.com](http://rge.com), click on *Outages* then *Tree Care*.

# Smart solutions for cool savings

This summer, you can gain some cool savings on your energy costs when you purchase energy-efficient products directly from our online store at [yourenergysavingsstore.com](http://yourenergysavingsstore.com).

We offer great deals and instant rebates on a variety of energy-saving items that will help reduce your energy costs all year round. From LED light bulbs to smart thermostats, these products can make a difference in your energy usage.

As an added bonus, when you purchase a qualifying smart thermostat and enroll in our **Smart Savings Rewards** program, you will get a \$45 reward, as long as you have central air conditioning and you're a residential electricity customer.

Once you are enrolled in **Smart Savings Rewards**, you will earn \$5 bill credits this summer when you allow us to make brief, limited adjustments to your thermostat during times of peak electricity demand. More importantly, you'll be doing your part to ensure New York's energy future. Visit [smartsavingsrewards.com](http://smartsavingsrewards.com) to learn more and to sign up.



## How is my electricity generated?

Your electricity supplier is required by the New York State Public Service Commission (PSC) to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

The most recent data – in this case for calendar year 2017 – is provided by the PSC and the New York State Energy Research and Development Authority (NYSERDA).

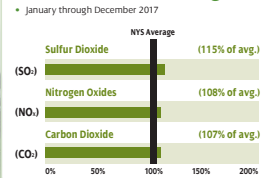
- If you receive your electricity supply from us, your environmental disclosure information is provided in the chart located at the right and on our website at [rge.com](http://rge.com).
- If you receive your electricity supply from a supplier other than us and your supplier's charges are included in your RG&E bill, your supplier's environmental disclosure is published periodically as a separate bill insert with your RG&E bill.
- If you buy electricity from a supplier other than RG&E, and are billed directly by your supplier, you should receive environmental disclosure information from your supplier.

### Fuel Sources Used to Generate Your Electricity

• January through December 2017  
• Actual total may vary slightly from 100% due to rounding

Biomass	Less than 1%
Coal	3%
Hydroelectric	16%
Natural Gas	38%
Nuclear	36%
Oil	Less than 1%
Renewable Biogas	Less than 1%
Solar	Less than 1%
Solid Waste	2%
Wind	3%
<b>Total</b>	<b>100%</b>

### Air Emissions Relative to the New York State Average



For more information on environmental disclosure, please contact the PSC at **1.888.Ask.PSC1 (1.888.275.7721)** or NYSERDA at **1.866.NYSERDA (1.866.697.3732)**.

## Your safety is our priority

We care about your safety and want you to enjoy the comfort and convenience that natural gas appliances provide. If used properly, natural gas is reliable, efficient and safe. However, it can also be dangerous. Please review this important information to help keep you and your family safe.

Natural gas is colorless and odorless. For your safety, a distinctive sulfur-like odor, similar to rotten eggs, is added so that you'll recognize it quickly. If you think you smell natural gas...

**Get up, get out and get away! Then call us immediately at 1.800.743.1702 or 911** from a safe location. We'll respond quickly to make sure you and your family are safe.

- **Do not** use a phone, smoke or operate electrical switches or appliances. They may produce a spark that might ignite the natural gas and cause an explosion.
- **Do not** assume someone else will report the condition.
- **Do** provide the exact location, including cross streets.
- **Do** let us know if you notice sewer construction or digging activities are going on in the area.



For more information about natural gas safety, please visit [rge.com](http://rge.com).