



Energy *Lines*



Click on this symbol at rge.com for more information on using energy **safely** and wisely.

January 2006

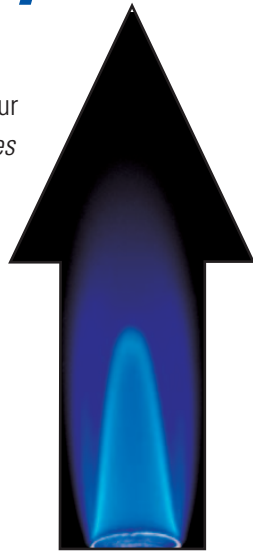
KEEPING YOU INFORMED

Natural gas supply prices are up ...

and that may mean an increase of 25% to 40% in your winter heating bills. See the back page of *EnergyLines* for tips on how to keep your bills down.

Also, please remember our Budget Billing service enables you to spread your energy costs evenly over 12 months, eliminating seasonal ups and downs in bills. For more information visit rge.com or contact us at 1.800.743.2110.

If you're having trouble paying your RG&E bills, contact us at 1.877.266.3492. The sooner you do, the sooner we can work on a solution together.



David Payne
Engineer, Rochester

OUR PEOPLE ENERGIZING OUR COMMUNITY

David Payne, a 32-year RG&E veteran, got involved with the RG&E Big Band shortly after he joined the company. With trumpet in hand, he showed up at a Tuesday rehearsal and has kept going back for more than three decades, now serving as both band manager and director. With the band successfully raising thousands of dollars for the Red Cross/RG&E Heating Fund, David is proud of working for a company – and with people – who care so much about giving back to the community.

Your new **voice** *your choice...*

electricity supplier choice and pricing option took effect on January 1 and will continue through December 31. Whichever supplier or pricing option you chose, RG&E will continue to safely and reliably deliver your electricity. If you have questions regarding your service, RG&E will be there for you, the same as always.

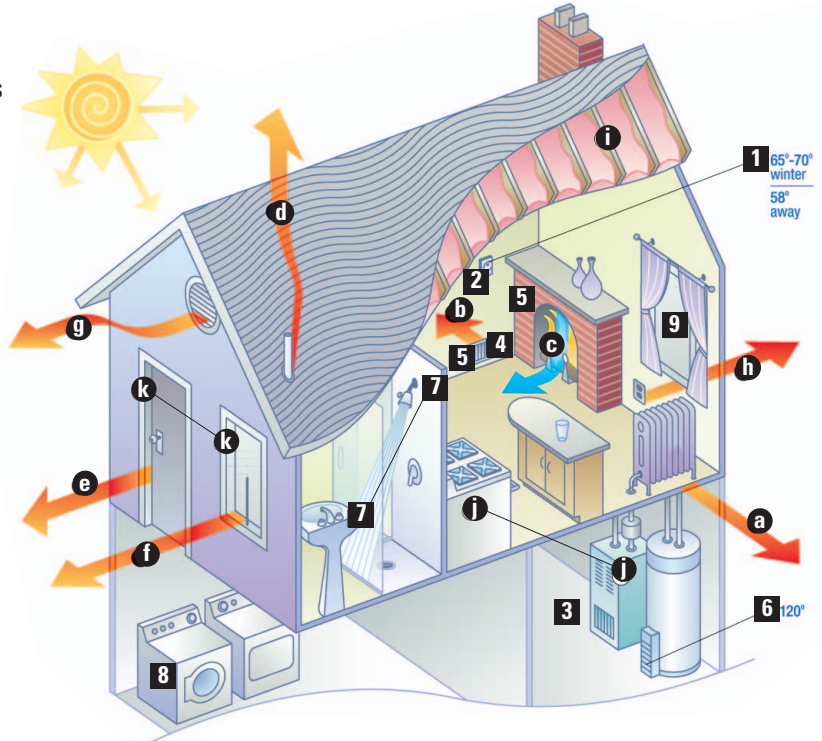
Maximize your home's energy efficiency to minimize your utility bill

Natural gas supply prices are up. Here are some tips to keep your natural gas bills down.

Keep The Cold Out

Reducing air leaks could cut 10% from an average household's monthly energy bill. Here are areas where air can escape from your home:

- a** floors, walls, ceilings
- b** ducts
- c** fireplace
- d** plumbing penetrations
- e** doors
- f** windows
- g** fans and vents
- h** electrical outlets



Plan for Long-Term Energy-Efficiency Improvements

- i** Check to see if the attic and basement have the recommended amount of insulation.
- j** Check the heating system and replace old, outdated appliances with high-efficiency natural gas models. When buying appliances, compare energy efficiency ratings, annual operating costs and look for products that have earned the ENERGY STAR® label.
- k** Install storm or thermal windows and doors. A less expensive alternative is plastic sheeting, which can be temporarily fastened over doors and windows to prevent drafts and retain heat.

Use Energy Wisely

- 1** Set thermostats between 65° and 70°, and at 58° when away from the house for more than a few hours. Turning your thermostat back by 10% to 15% for eight hours each day can cut annual heating bills by 10% to 15%! This may not be advisable if you have frail, ill or elderly people or infants in your home.
- 2** Turn down thermostats automatically without sacrificing comfort by installing an automatic setback or programmable thermostat.
- 3** Change or clean furnace filters once a month during the heating season.
- 4** Warm air rises, so use registers to direct warm airflow across the floor.
- 5** Close vents and doors in unused rooms and close fireplace dampers.
- 6** Set water heater temperatures at 120° to cut water heating bills without sacrificing comfort.
- 7** Install water-flow restrictors in shower-heads and faucets.
- 8** Run washing machines and clothes dryers with a full load.
- 9** Open draperies and blinds on sunny days to let the warmth in and close at night to insulate against cold air outside.