

## What kind of choicemaker are you? Flip-flopper > Procrastinator > Researcher > Agonizer



### "The Agonizer"

Agonize if you must, but be sure to select an electricity supply pricing option by **7 p.m. on December 28**. Visit **rge.com** for pricing, the latest ESCO list or choice information.

With **Voice Your Choice**, you can purchase your electricity supply from RG&E or another energy supplier (also known as an energy services company or ESCO). Please select your preferred electricity supplier and electricity supply pricing option – fixed or variable. Your choice takes effect on January 1 and continues through December 31, 2008.

### Don't delay – Enroll today!

- ▶ Complete and mail the enrollment card provided in your enrollment material
- ▶ Call **1.800.RGE.VYCN**ow (1.800.743.8926)
- ▶ Visit us online at **rge.com**
- ▶ Contact a supplier other than RG&E who will enroll your account for you

When you enroll, be sure to have your RG&E account number handy.

If you choose to enroll with an ESCO, please have your account and Point of Delivery ID (PoD ID) numbers handy. They both are located at the top of page 3 of your bill.

Be sure to  
**voice**  
*your choice*  
for your electricity supply.

## The New rge.com – Designed With You in Mind

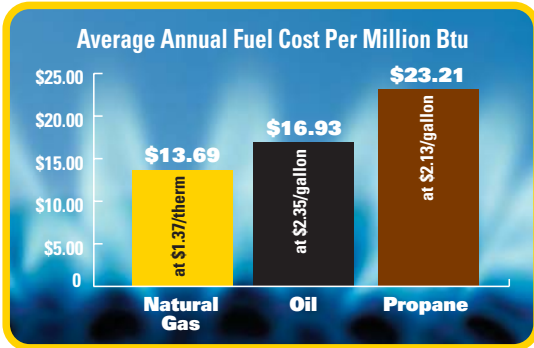
Have you checked out the new **rge.com**? It's designed to make your visits quick and easy. You'll find all sorts of information to help you use energy wisely and safely, and you can do business with us at your convenience. The new **rge.com** – convenience with a click!

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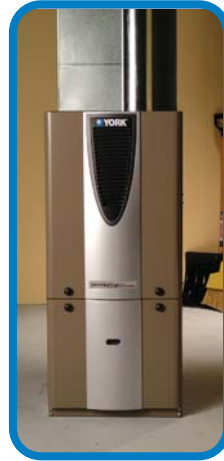
# Want to Save Money On Your Heating Bills This Winter? Consider Natural Gas Appliances

This winter keep your family snug and warm with a natural gas furnace, fireplace, heating stove or log set. The best part? Knowing that clean, efficient natural gas is the economical choice. Customers using natural gas for heat and hot water could save up to \$300 a year compared to oil, and up to \$1,000 a year compared to propane.



Price averages are for the period September 2006 - August 2007 and represent delivered fuel costs for a typical heat and hot water usage pattern.

Sources > Natural gas: RG&E combined area delivery and supply rates  
Oil and propane: NYSERDA survey data for Western Region



>> Learn more about the advantages of heating with natural gas by visiting [rge.com](http://rge.com).

## Even Out Your Energy Costs

With RG&E's Budget Billing service, you don't have to worry about seasonal ups and downs in your energy bills. Budget Billing lets you spread your energy costs evenly over 12 months. It's a great tool for planning your monthly budget because you'll know what your RG&E bill is going to be in advance. For more information or to sign up for Budget Billing, visit [rge.com](http://rge.com) or call us at **1.800.743.2110**.



## For Emergencies, Call RG&E. Need Service? Call a Contractor.

Remember, for natural gas or carbon monoxide emergencies, call RG&E anytime at **1.800.743.1702**. For all non-emergency natural gas services such as those listed below, contact trained, certified equipment and appliance professionals who can help you.

- Furnace problems, low or no heat
- Stove and/or oven problems
- Second opinions on recommended work
- Safety inspections
- Dryer problems
- No hot water
- Heating, air conditioning or appliance repair



*Part of RG&E's commitment to the environment ...*  
printed with soy ink on recycled paper.