



November 2017

Sign up for Outage Alerts at [rge.com](http://rge.com) **Now** with two-way texting

# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

## Are you signed up for FREE Outage Alerts?



In an outage situation, our employees get the most up-to-date information to you through our **Outage Alerts** program. **Now**, with two-way texting option.

When you sign up for **Outage Alerts** we'll keep you informed with a text, email and/or phone alert including an estimated time of restoration and an alert when power is restored.

And now, you can also get instant updates on the status of your outage whenever you want with our new two-way texting feature. Simply text the keyword **STATUS** to **743898** and you'll have the most up-to-date outage information in a flash so you can plan.

99.97% of the time you won't need them, but if strong storms cause power outages, our first responders will be on the line for you — and we'll keep you informed with our **Outage Alerts** and **two-way texting** service.

Sign up for Outage Alerts today at [rge.com](http://rge.com).

**Now, instant outage updates when you sign up for Outage Alerts!**



## Now you can text your meter reading, too

We just made it even easier for you to receive a bill based on your actual energy use each month. Start by enrolling in our **Meter Read Reminder Alerts** and you'll be able to text message us your meter reading.

Here's how:

1. **Select** your Alert preferences including frequency and type of Alert – text, email or phone call.
2. **Receive** a convenient reminder to obtain a reading.
3. **Text READ** to 743898 and follow the prompts to submit your reading. You can also submit your readings by visiting [rge.com](http://rge.com) or calling **1.800.295.7356**.

If you're not enrolled in **Meter Read Reminder Alerts**, visit [rge.com](http://rge.com), sign up today and try this convenient new feature.

Follow us on:



# Shop for great money-saving deals from the convenience of your couch!

If you're looking for a great deal on smart thermostats, LED light bulbs, advanced power strips or water-saving products, **Your Energy Savings Store** is always open, loaded with instant rebates and available anytime, anyplace – even from your couch!

**Your Energy Savings Store** is an easy way to redeem instant rebates online for most of your energy-efficient home upgrades.

Plus, you'll get an additional **\$85 e-gift card** when you purchase a Wi-Fi-enabled thermostat that controls your central air conditioning. Visit [enrollmythermostat.com/smartsavingsrewardsroch](http://enrollmythermostat.com/smartsavingsrewardsroch) to find out which thermostats qualify for a gift card.

Visit [YourEnergySavingsStore.com](http://YourEnergySavingsStore.com) today, and watch out for added great deals on Black Friday and Cyber Monday. Happy shopping!



# Enroll in our online payment options and reclaim your kitchen counter

Our online payment options give you the ease and convenience of paying your bills — without all the clutter.

With our **eBill** features, you can:

- View your bills online and only print them when necessary.
- Group multiple bills or combine multiple RG&E accounts to make one single payment.
- Export your **eBill** data to your own spreadsheet.

Sign up for **AutoPay**, too and your bill will be paid automatically. You won't have to lift a finger! Your secure payment will be made on time every month. If you'd like level monthly payments, with **Budget Billing** you'll always know how much your bill will be and can plan ahead. Choose one, two or all three of our services to find the combination that works best for you. Enroll today at [rge.com](http://rge.com).



*"I thought I needed the paper copy of my bill, until I realized I was just adding to the pile. I signed up for eBill and now I'm clutter free!"*  
— Kim A., eBill customer

# Where does my electricity come from?

The electricity you buy can be generated using many different fuel sources. Your electricity supplier is required by the New York State Public Service commission (PSC) to publish an environmental disclosure on the electricity fuel mix twice a year with the most recent data provided by the PSC.

## If you buy your electricity supply from RG&E:

- Please refer to the chart at right.

## If you buy your electricity supply from a supplier other than RG&E, and:

- Your supplier's charges are included in your RG&E bill, your supplier's environmental disclosure will be provided in a separate bill insert in a future RG&E bill.
- You are billed directly by your supplier, you'll receive environmental disclosure information from your supplier.

For more information on buying your electricity supply, or environmental disclosure, visit [rge.com](http://rge.com). You can also contact the PSC at **1.888.Ask.PSC1 (1.888.275.7721)** or visit [dps.ny.gov](http://dps.ny.gov).



## Fuel Sources Used to Generate Your Electricity

- January through December 2015
- Actual total may vary slightly from 100% due to rounding

Biomass	Less than 1%
Coal	3%
Hydroelectric	19%
Natural Gas	36%
Nuclear	32%
Oil	1%
Renewable Biogas	Less than 1%
Solar	Less than 1%
Solid Waste	Less than 1%
Wind	6%
Total	100%

## Air Emissions Relative to the New York State Average

- January through December 2015

