



New! Sign up for Outage Alerts at rge.com

August 2017

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

Still getting all your notifications in your mailbox? There's an easier way!

If you're always on the go and have a hard time remembering when your bill is due, you don't need your mailbox as a reminder. With our FREE **eBill** service we'll send you a reminder notification when your bill is due — all you need is your cell phone.

No matter where you are, your **eBill** reminder notification goes with you. You can:

- Choose the number of days before your bill is due to receive your reminder
- Have peace of mind each month knowing when your bill is due
- Make your payment on time
- Manage your time and money

Add **AutoPay** to your payment options and your secure payment will be paid automatically each month — guaranteed. Sign up for **eBill** and **AutoPay** today at rge.com.



*It's easier to take your cell phone along!
For ease and convenience, with eBill, Julie P.
could be getting a reminder notification on
her cell phone that her bill is due!*

Check out our other online programs and services that are FREE, convenient and easy to use



Outage Alerts

If the power goes out you'll get an alert by text, email, or phone (or all three), an estimated restoration time and an alert when power is restored.



Meter Read Reminder Alerts

You can receive a text message, email or voice message (or all three) when your reading is due.



Budget Billing

When you sign up for our Budget Billing service, we'll divide your annual bill into 12 equal payments. Plus you can manage your budget billing status online.

Follow us on:

Our Tree Care program works to provide safe and reliable power to our customers

While keeping our forests beautiful

After two March wind storms devastated the tree stock throughout Upstate New York, we put our Arbor Day tree-planting campaign into high gear.

Our Tree Care team distributed approximately 1,200 seedlings statewide to school-aged children to educate them about electrical safety, promoting the "right tree, right place" philosophy, and what to do if they see a downed power line.

In conjunction with Earth and Arbor Day ceremonies, we also planted larger caliper trees that are compatible with and are the right tree for the right place in planting near our power lines.

All year long, our International Society of Arboriculture (ISA) certified arborists coordinate tree care work to manage our Tree Care program along thousands of miles of power lines to minimize power interruptions and keep your lights on.

For more information about our Tree Care program, please visit rge.com.



Paul Paradine, Tree Care program manager (left), and arborist Sam Miller plant spruce trees that were distributed at Arbor Day ceremonies.

Looking for ways to save?

Your Energy Savings Store is a great place to start. With a huge selection of energy-saving products and great deals, you can find lots of ways to save energy and money. Plus, instant rebates make it easy to save even more now.

Browse our selection including: Wi-Fi thermostats*, LED lighting, Advanced power strips and Water-Saving products.

Not sure what you're looking for? Check out our buyer's guides and energy saving tips.

Visit YourEnergySavingsStore.com today!

*Wi-Fi thermostats are also eligible for enrollment in our Smart Savings Rewards program. (Please refer to our enclosed insert for more information about this program, or visit enrollmythermostat.com/smartsavings.) You will get an \$85 e-gift card if you're an RG&E electricity customer and your qualifying Wi-Fi thermostat controls your central air conditioning system.



YOUR ENERGY SAVINGS
STORE

Shop for your natural gas supplier

Shopping for a natural gas supplier may be one way to help manage your energy costs. Visit rge.com for a supplier list and questions to ask them. With any supplier you choose, **RG&E** will deliver your energy safely and reliably, and we'll be here – 24/7 – to respond to emergencies.



Julie receives her notification on her cell phone.

We'll send you a notification when your bill is due

Remember Julie? Since signing up for **eBill** and receiving reminder notifications of when her bill is due, she's been able to put her mailbox back where it belongs!

Julie also signed up for **AutoPay** to simplify her monthly bill paying routine even more. Now, her payment will be automatically deducted from her bank account each month and she can get on with enjoying her summer!

Sign up for **eBill** and **AutoPay** today at rge.com.