



**New!** Sign up for Outage Alerts at [rge.com](http://rge.com)

July 2017

# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

Safe, secure, easy access wherever summer takes you – even here!



Our online payment options give you the ease and convenience of paying your bills – from anywhere, anytime.

With **eBill**, you can:

- Receive reminder notifications when your bill is due so you won't miss a payment
- View 12 months of bills online and print only what you need
- Combine multiple bills to make one single payment
- Export your **eBill** data into your own spreadsheet

Sign up for **AutoPay**, too, and your secure payment will be made on time, automatically each month.

Add **Budget Billing** to even out your energy costs over 12 months, so you can plan ahead.

Choose one, two or all three of our services to find the combination that will free up your time to do more of things you enjoy, even if it's just relaxing in your favorite chair at the lake!

Enroll today at [rge.com](http://rge.com).

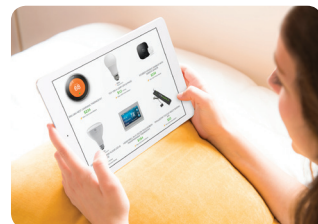
## Your Energy Savings Store has instant rebates just for you

If you haven't visited **Your Energy Savings Store** yet, you could be missing out on some instant rebates for energy-saving products. Our online store is always open, and you can shop from the convenience of your lakeside chair!

At **Your Energy Savings Store** you can purchase and learn about products that will save you energy and money including: Wi-Fi thermostats\*, LED lighting, advanced power strips and water-saving products, and more!

Visit [YourEnergySavingsStore.com](http://YourEnergySavingsStore.com) today, and start saving tomorrow!

\*Wi-Fi thermostats are also eligible for enrollment in our **Smart Savings Rewards** program. You will get an \$85 e-gift card if you're an RG&E electricity customer and your qualifying Wi-Fi thermostat controls your central air conditioning system. Visit [enrollmythermostat.com/smartsavings](http://enrollmythermostat.com/smartsavings) to see if you qualify for our new program.



YOUR ENERGY SAVINGS  
**STORE**

Follow us on:  

## Sign up for Outage Alerts today

We work year-round to make sure the electricity delivery system is in tip-top shape so you receive safe, reliable power every day. If strong summer storms strike, we're ready and we want you to be ready, too — with **FREE Outage Alerts**.

When you sign up for **Outage Alerts** we'll keep you informed if your power goes out.

- We'll send you an alert by text, phone, email or all three - you pick!
- Provide an estimated time of restoration so you can plan
- Receive an alert when power has been restored
- Sign up to receive alerts for other locations, like your camp or an elderly parent's home

Don't be left in the dark. Visit [rge.com](http://rge.com) and sign up for **Outage Alerts** today!



*Get Outage Alerts your way — by phone, text, email or any combination!*

## We're committed to your safety

We work with industry groups to continually enhance natural gas pipeline safety. We also work with emergency responders, and state and local agencies, to prevent and prepare for emergencies through training and periodic drills.

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. Markers only indicate a pipeline's general location and should not be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact **Dig Safely New York** at **811** prior to any excavation. As an added safety measure against excavation damage, you can request that we install an Excess Flow Valve. For more information on installation requirements and costs, visit [rge.com](http://rge.com) and click on **"Usage and Safety"** and then on **"Natural Gas Safety."**

## Never run out of fuel with a natural gas grill

You can make sure your grilling goes as planned when you use natural gas to power your grill. You'll never have to worry about running out of fuel or refilling a tank! Natural gas is clean, affordable, safe, reliable, and always there for you.

If you don't have natural gas at your home yet, visit [rge.com/gasconnect](http://rge.com/gasconnect) to find out more about the benefits of natural gas and how to get it to your home. We have rebates and other offers to make the transition very easy.



## It's so simple!

Receiving a bill based on your actual energy use each month is easy when you use our **Meter Read Reminder Alerts** service. Benefit from actual meter readings in a few simple steps.

Here's how:

1. Select your Alert preferences including frequency and type of Alert – text, email or phone call
2. Receive a convenient reminder to obtain a reading
3. Provide your readings by visiting [rge.com](http://rge.com) or calling **1.800.295.7323**.

Sign up and you're on your way to establishing your energy usage patterns. Establish your energy usage and you're equipped to manage it and find ways to save. What are you waiting for?

