



New! Sign up for Outage Alerts at rge.com

June 2017

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

We'll text you if the power goes out — it's that easy

When summer storms strike, get the personalized information you need if your power goes out with free **Outage Alerts**.

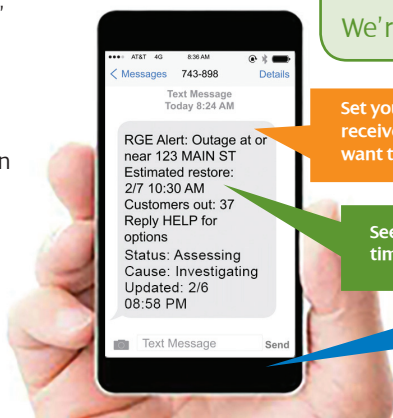
When you sign up for **Outage Alerts**, if your power goes out you will get:

- An alert by text, phone and/or email
- An estimated time of restoration so you can plan
- An alert when your power is restored

Our free **Outage Alerts** service is a free and easy way to stay informed if your power goes out. Sign up today and learn more at rge.com/outages.

Summer storm season begins June 1

We're ready. You can be ready too!



Set your alert on quiet time to receive them only when you want them

We'll restore power and keep you informed.

See an estimated restoration time so you can plan

Receive alerts by text, email or phone if your power goes out

Outage information when and how you need it. We're ready.



Letchworth State Park, renowned as the "Grand Canyon of the East".

You could WIN a New York State park pass!

Win a State Park pass Sign up for eBill and AutoPay today



This summer, relax and let our convenient payment options take care of your bill. You won't have to lift a finger. And, for each payment option you enroll in, **you'll be entered to win one of 10 New York State Park passes** so you can enjoy your summer even more!

With **eBill**, our online billing service, you can view up to 12 months of bills online, group multiple bills to make one payment and print your bills whenever you need to! No matter where you are or what time it is, **eBill** is always available.

Let **AutoPay** do the work for you. Simply set your payment preferences and your secure payment will be made on time each month automatically. It's that easy!

For complete contest details and to enroll in our services, visit rge.com or call **1.800.743.2110**. Enrollment in **eBill** and **AutoPay** not required to participate. Enter by July 3, 2017, for your chance to win!

The New York State Office of Parks, Recreation & Historic Preservation is not a participating partner in or a sponsor of this eBill and AutoPay offer.

Follow us on:  

Now it's easy!

Our **Meter Read Reminder Alerts** service is an easy and convenient way to receive a bill based on your actual energy use every month. With actual reads, understanding and managing your energy use patterns is easy.



Here's how:

- Simply select when you'd like an Alert: monthly, when we're scheduled to read your meter, or when we're scheduled to estimate your energy use.
- Receive a convenient reminder by text, email, phone, or all three!
- Provide your readings by visiting **rge.com** or calling **1.800.295.7323**.

Sign up today at **rge.com**. Now that's easy!

Peter D. received his reminder to read his meter. He records his reading and enters online — easy!

We're jazzed to give back to the Rochester community!

RG&E and the Avangrid Foundation offer free music at Rochester's premier Jazz Festival

Once again, the **Avangrid Foundation** and **RG&E** are proud to present 10 free shows of great music on our Fusion Stage during the 16th annual **Xerox Rochester International Jazz Festival**.

Five of Rochester's most popular bands will be rocking our Fusion Tent (located in the RG&E parking lot at the corner of Chestnut Street and East Avenue) for two performances each night (7 pm and 9 pm) June 25 through June 29.

Visit **rge.com** and click on the Jazz Festival link in our spotlight list.



Use your senses to stay safe

A natural gas leak is usually recognized by smell, sight or sound.

- **SMELL** For your safety, a distinctive sulfur-like odor, similar to rotten eggs, is added to natural gas. Note: Not all natural gas in larger transmission lines is odorized.
- **SIGHT** You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.
- **SOUND** You may hear an unusual noise like roaring, hissing or whistling.

If you suspect a natural gas leak, **get up, get out and get away!** Then call us immediately at **1.800.743.1702** or call **911**.

We have what you need to save energy and save money!

Your Energy Savings Store is open for business and loaded with great deals!

As your trusted energy advisor, we are dedicated to providing you with new ways to manage your energy use in your home.

Your Energy Savings Store is an easy way to redeem instant rebates online for most of your energy-efficiency home upgrades.

Whether you want a smart thermostat, LED light bulb, advanced power strip or water-saving product, **Your Energy Savings Store** is the best place to find your next energy-saving device.

Visit **YourEnergySavingsStore.com** today!