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May 2017

# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

## Tree Care for reliability and a beautiful New York

Trees are an important part of our communities. Each year our team of International Society of Arboriculture (ISA) certified arborists works with qualified contractors to coordinate Tree Care work around thousands of miles of power lines.

We use standards endorsed by the American National Standards Institute and the Tree Care Industry Association to keep trees properly trimmed and healthy so they'll be around for generations to come.

Our arborists, including Kevin, offer the following tips for your trees:

- Consider the location before you plant so tree trimming will be minimal during the life of the tree.
- To minimize potential hazards and stay safe, please don't plant trees directly under power lines.
- Consider planting dwarf trees or shrubs that won't grow tall or wide enough to reach power lines.
- Check your trees periodically for lack of water, disease, pests and invasive species.

We're proud of the work our arborists do to provide safe, reliable power to you while respecting the natural beauty of New York at the same time. For more information about our commitment to Tree Care visit [rge.com/usageandsafety/treecare](http://rge.com/usageandsafety/treecare).



*Arborist Kevin coordinates tree care work with our qualified tree care crews to provide reliable electricity service.*

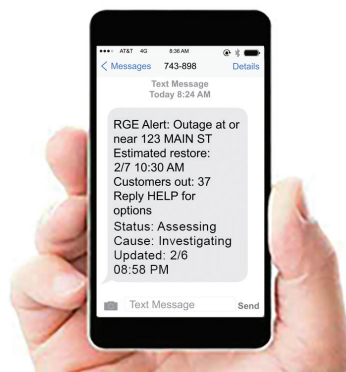
## Stay informed any time, any place with FREE Outage Alerts


We work all year long to provide you with reliable, high-quality power. But sometimes powerful storms can cause power outages.

So if these storms knock out your power, you can stay informed with our free **Outage Alerts** service. When you enroll in Alerts, you'll get the information you need.

- Receive an Alert by text, phone and/or e-mail if your power goes out.
- Get an estimated time of restoration so you can plan.
- Sign up to receive Alerts for other places, like your camp or an elderly parent's home.
- You'll receive an Alert when your power has been restored — you'll know when your power is back on, even if you're not at home!

With **Outage Alerts**, you'll have powerful information at your fingertips. Sign up today at [rge.com](http://rge.com).



Follow us on:  

## Stay cool with these smart savings tips

Whether or not you have air conditioning in your home, you can stay cool this summer (and reduce the strain on your air conditioner) while you save energy and money with these easy, energy saving tips:

- During the spring months before it gets too hot outside, open up your blinds and curtains to let natural light help you use your indoor lighting more efficiently.
- When it's hot outside, close your blinds and drapes during the day to block the heat of direct sunlight — this will help your air conditioner cool more efficiently, too.
- Install a smart thermostat\* so you can program your home temperature around your daily schedule along with the convenience of being able to remotely adjust for any last minute changes. We have rebates available for smart thermostats at our online Your Energy Savings Store. Shop now at [yourenergysavingsstore.com](http://yourenergysavingsstore.com)!

For more energy-saving helpful tips, visit [rge.com](http://rge.com) and click on **Say YES to Your Energy Savings**.

\*Qualifying thermostats may be eligible for participation in our Smart Savings Rewards program. If yours does, you could get an \$85 e-gift card and a \$5 bill credit for fully participating in any of our adjustment events. Visit [enrollmythermostat.com/smartsavingsroch](http://enrollmythermostat.com/smartsavingsroch) to find out how you can enroll in this new program.

## How is my electricity generated?

The electricity you buy can be generated using many different fuel sources. We are required by the New York State Public Service commission (PSC) to publish an environmental disclosure on the electricity fuel mix twice a year with the most recent data provided by the PSC, in this case for calendar year 2014.

**If you buy your electricity supply from a supplier other than RG&E, and:**

- Your supplier's charges are included in your RG&E bill, your supplier's environmental disclosure will be provided in a separate bill insert in a future RG&E bill.
- You are billed directly by your supplier, you'll receive environmental disclosure information from your supplier.

For more information on buying your electricity supply, or environmental disclosure, visit [rge.com](http://rge.com). You can also contact the PSC at **1.888.Ask.PSC1 (1.888.275.7721)** or visit [dps.ny.gov](http://dps.ny.gov).

### Fuel Sources Used to Generate Your Electricity

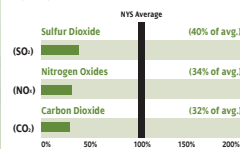
• January through December 2014

• Actual total may vary slightly from 100% due to rounding

Biomass	Less than 1%
Coal	2%
Hydroelectric	5%
Natural Gas	10%
Nuclear	76%
Oil	Less than 1%
Renewable Biogas	Less than 1%
Solar	Less than 1%
Solid Waste	Less than 1%
Wind	5%
Total	100%

### Air Emissions Relative to the New York State Average

• January through December 2014



## Your safety is our priority

We care about your safety and want you to enjoy the comfort and convenience that natural gas appliances provide. If used properly, natural gas is reliable, efficient and safe. However, it can also be dangerous. Please review this important information to help keep you and your family safe.

Natural gas is colorless and odorless. For your safety, a distinctive sulfur-like odor, similar to rotten eggs, is added so that you'll recognize it quickly. So if you think you smell natural gas...

**Get up, get out and get away! Then call us immediately at 1.800.743.1702 or 911** from a safe location. We'll respond quickly to make sure you and your family are safe.

- **Do not** use a phone, smoke or operate electrical switches or appliances. They may produce a spark that might ignite the natural gas and cause an explosion.
- **Do not** assume someone else will report the condition.
- **Do** provide the exact location, including cross streets.
- **Do** let us know if you notice sewer construction or digging activities are going on in the area.

For more information about natural gas safety, please visit [rge.com](http://rge.com) and click on **Usage and Safety**, and then on **Be Energy Safe with Natural Gas**.

