

Sign up for Outage Alerts at rge.com

April 2017

Save paper — sign up for eBill and view this newsletter online, too!

Celebrate Earth Day and keep New York's future green Sign up for eBill today!

-nerg

When Amy signed up for eBill, she knew she would have an impact on New York's environmental future and future New Yorkers, like her daughter, Ellie. By reducing paper waste and greenhouse gases, Amy will be one step closer to helping to protect our environment.

This Earth Day you can make a change, too! With just one little click, you'll be on your way to the most convenient way to view, pay and store your bills - and you'll be helping the cause.

When you sign up for eBill you can:

- View 12 months of bills online.
- Combine multiple bills to make one single payment.
- Export your eBill data to your own spreadsheet and print when necessary for you.
- Pay your bill online or sign up for AutoPay. Your secure payment will be made on time automatically each month. Add **Budget Billing** and even out your energy costs over 12 months.

We have a strong commitment to the environment and making New York a greener place to live and work. Sign up

for **eBill** and our online payment options today at **rge.com**.

It's good for you and great for New York's future. Just ask Amy and Ellie!

"I signed up for eBill because I want to reduce paper waste and help the environment. I'm getting much less paper in the mail and feel like I'm doing something responsible. It's easy for me and good for New York's future!"

— Amy M., eBill customer, and her daughter, Ellie



Your Energy Savings Store is always open and full of great deals

If you haven't visited Your Energy Savings Store yet, you could be missing out on some great deals on energysaving products. This online store is always open, and you can shop from the convenience of your couch.

At Your Energy Savings Store you can purchase and learn about products that will save you energy and money including:

- Wi-Fi thermostats*
- LED lighting
- Advanced power strips
- Water-saving products and more!





Visit YourEnergySavingsStore.com today, and start saving tomorrow!

*Wi-Fi thermostats are also eligible for enrollment in our Smart Savings Rewards program. (Please refer to our enclosed insert for more information about this new program, or visit enrollmythermostat.com/smartsavingsroch.) You will get an \$85 e-gift card if you're an RG&E electricity customer and your qualifying Wi-Fi thermostat controls your central air conditioning system.



Is saving on energy really that easy? YES!

Join the thousands of your friends, neighbors and local businesses who have saved big with our energy efficiency programs.

Need convincing? Visit **yes2saving.com** to see the stories of people we've partnered with. Then click on **"Help my BUSINESS save"** or **"Help me save at HOME"** to find out more about all of our great energy efficiency program offerings.

Plus, if you click on our Your Energy Savings YES logo at **rge.com**, you'll find more than 70 energy-saving tips for you to use at home or at work.

What are you waiting for? Visit **rge.com** today!





Daniel Mejak, Operations Manager, Parkleigh, is saving 70% in energy costs since switching 355 bulbs to energy-efficient LEDs.

Know what's below Call 811 before you dig

Whether you're a contractor or homeowner doing an outdoor project, having underground facilities marked is essential to protect

yourself from injury and prevent damage to underground utility lines.



It's free and easy — simply call Dig Safely New York at 811 two working days (not including the day you call) but not more than 10 working days before you plan to start your project.

All utilities will then mark the underground facilities in and near the work zone.

Look up ... look out!

If you're headed outdoors with a list of home improvements projects, remember to watch overhead. When working around your house, remember that aluminum siding, gutters and ladders conduct electricity. If these touch an overhead power line the results could be deadly. And if your project includes tree pruning, please don't prune near power lines.

Are your timers set to save money?



On March 12, Daylight Saving Time (DST) began. If you're a **RG&E Residential Time-of-Use electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost service hours are always synchronized with the clock in your RG&E electric meter.

Time-of-Use Electricity Rate Service hours are as follows:

- On-peak rate hours are from 7 a.m. to 9 p.m., Monday through Friday.
- Off-peak rate hours are 9 p.m. to 7 a.m. Monday through Friday and all hours on weekends.

The clocks in our Time-of-Use meters automatically adjust for DST.

Learn more by visiting **rge.com/YourHome/pricingandrates/timeofuserate**.



