



January 2017

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

Enroll in our online payment options and reclaim your kitchen counter

Our online payment options give you the ease and convenience of paying your bills — without all the clutter.

With our new and improved **eBill** features, you can:

- View your bills online and only print them when necessary.
- Group multiple bills or combine multiple RG&E accounts to make one single payment.
- Export your **eBill** data to your own spreadsheet.

Sign up for **AutoPay**, too and your bill will be paid automatically. You won't have to lift a finger! Your secure payment will be made on time every month. If you'd like level monthly payments, with **Budget Billing** you'll always know how much your bill will be and can plan ahead.

Choose one, two or all three of our services to find the combination that works best for you. Enroll today at rge.com.



"I thought I needed the paper copy of my bill, until I realized I was just adding to the pile. I signed up for eBill and now I'm clutter free!"

— Kim A., eBill customer

We have what you need!

Your Energy Savings Store is open for business and loaded with great deals

As your trusted energy advisor, we are dedicated to providing you with new ways to manage your energy use.

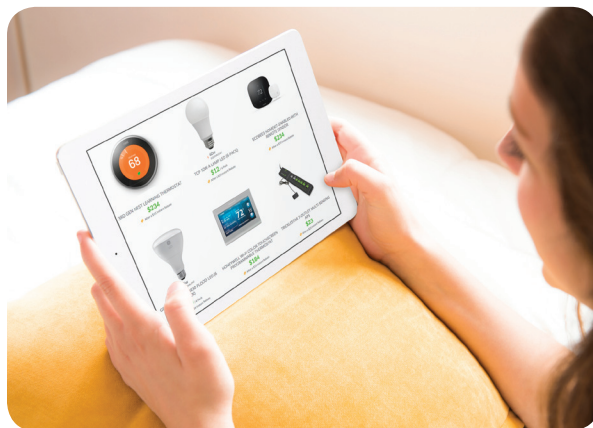
That's why we're excited to tell you about **Your Energy Savings Store**, where you can learn about and purchase energy-efficient products that will save you energy and money.

From LED lightbulbs, to smart thermostats and advanced power strips, we are sure to have a way to assist you in decreasing your energy use.

Jumpstart a new year of savings by visiting YourEnergySavingsStore.com.



YOUR ENERGY SAVINGS
STORE



Follow us on:  

Project SHARE Heating Fund opens for grant applications!

Starting January 3, 2017, the **Project SHARE Heating Fund** is open and accepting applications for grants. It will remain open until funds are exhausted. The **Project SHARE Heating Fund** helps low-income customers, as well as active members of the military and veterans, who are facing energy emergencies.

To be eligible for a **Project SHARE Heating Fund** grant, you must:



- Have an active RG&E account in your name; and
- Have an active disconnect notice; and
- Meet the HEAP income guidelines, except: Active military members and well-discharged veterans may qualify regardless of income.

Applicants for a grant must be made by the customer of record. The maximum grant amount is \$350 and you may apply once every 12 months.

The **Project SHARE Heating Fund** is administered by HeartShare Human Services of New York. Applications for grants must be submitted by an authorized intake agency or by calling HeartShare directly at **1.800.599.4327**. To find an intake agency in your area, call **1.844.579.5555** or visit **heartshare.org**.

Earn \$85 by enrolling in our Smart Savings Rewards program

Visit www.enrollmythermostat.com/smartsavingsroch

Our new **Smart Savings Rewards** program will save you money on one of your highest expenses: cooling your home or business in the summer.

When you enroll in our new **Smart Savings Rewards** program, you earn an \$85 e-gift card for every eligible Wi-Fi thermostat that controls your central air conditioning system. During the summer, we will make brief, limited adjustments to your Wi-Fi thermostat to help reduce the demand for electricity. Your participation is risk-free and you can opt out at any time. For every thermostat event you participate in, you earn a \$5 bill credit.

Here's how you can earn your \$85 reward:

1. Go to www.enrollmythermostat.com/smartsavingsroch to see if you are eligible* to enroll in our **Smart Savings Rewards** program.
2. Confirm your existing thermostat is eligible. If not, you can purchase and install an eligible Wi-Fi thermostat.
3. Activate and enroll your eligible thermostat in our **Smart Saving Rewards** program.

*If you're an RG&E residential or small business electric customer with an eligible Wi-Fi-enabled thermostat operating your central air conditioning system, you can enroll in the program.

Emergency generator safety tips to keep you and your family safe

When properly sized, installed and operated, generators can safely power electrical equipment during power interruptions. However, you must follow proper procedures or you may place yourself and your family at serious risk. Also, improperly operated generators can feed electricity back into our lines, putting our people who are working to restore service in danger. Please be sure to read, understand and follow all manufacturers' instructions for safe operation.



For our free, downloadable Emergency Generator Safety information sheet, visit rge.com, click on "Usage and Safety," then on "Be Energy Safe With Electricity" and then click on the "Generator Safety" icon.