



**New!** Sign up for Outage Alerts at [rge.com](http://rge.com)

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# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

## Reliable service through Tree Care

Trees are a big part of what makes living in upstate New York so special. Taking care of trees and providing safe, reliable power go hand-in-hand.

We work year-round to reduce tree-related outages so we can deliver the safe, reliable power you count on. In fact, we've reduced tree-related outages by using techniques sanctioned by the Tree Care Industry Association and the careful work we do to protect the health of trees.

## The right tree in the right place

This year we participated in the National Arbor Day Foundation's "Right Tree, Right Place" program in some of the communities we serve. Learning to plant the correct tree species and choosing the correct planting location can help avoid tree-related outages as trees grow and mature.

Trees are an important part of upstate New York communities and we look forward to continuing our Tree Care work and delivering safe, reliable electricity for years to come.

For more information on our Tree Care program, please visit [rge.com/UsageAndSafety/treecare](http://rge.com/UsageAndSafety/treecare).



*Arborist Kevin Fagen helped children from the Canal View Elementary School, Spencerport, plant a red oak at the school's playground.*



## Rebates, savings and comfort, oh my! A smart thermostat will save you money on energy costs

A smart Wi-Fi-enabled thermostat can save you money on energy and help keep your home comfortable all year long. With the ability to preset the temperature based on your schedule, you can reduce your total energy consumption.

Would you like to come home early and walk into a cool house? There's an app for that. Simply log in and turn down the temperature. We will soon be offering our RG&E electricity customers with central air conditioning the

opportunity to participate in our new demand reduction program and receive an \$85 rebate when they purchase select smart thermostats.

Visit us at [rge.com](http://rge.com) to learn more about this and other great programs.

Follow us on:  

## If the power goes out, you won't be in the dark



*With Outage Alerts, Sarah S. knows when her power will be back on.*

Every day we work to make sure the electricity delivery system is in tip-top shape. But sometimes powerful summer storms can cause power outages. Now, you can stay informed during an outage by signing up for our FREE **Outage Alerts**.

If your power goes out,

- We'll send you an alert by text, phone, email – or all three.
- We'll provide you with an estimated time of restoration.
- You can receive alerts for other locations, like a camp or elderly parent's home.
- You'll even receive an alert when your power is restored.

Sign up for **Outage Alerts** today at [rge.com](https://rge.com) and if your power goes out, you won't be left in the dark!

## Prepare now to save later

### We have rebates available to get you started

It's likely the only heat you think about during hot summer days is the heat outside and how well your air conditioning is working inside. However, now is the ideal time to start thinking about getting your furnace ready for the winter months – before you need to turn on the heat. We are currently offering a \$25 rebate when you have a natural gas furnace tune-up completed by an HVAC contractor.

Plus, if you need to replace your furnace, we have rebates from \$115 to \$560 when you install qualifying natural gas heating equipment and controls.

If you don't have natural gas service yet, and your home is 100 feet or less from one of our natural gas mains, we'll install the service for free, as long as you commit to installing natural gas heat in your home.

Natural gas, the fuel of choice, is efficient, economical, domestically produced, dependable and environmentally friendly. To learn more about the benefits of natural gas, natural gas appliances, rebates and connecting to natural gas visit [rge.com/gasconnect](https://rge.com/gasconnect), or call us at **1.800.743.2110**.



## Dogs retired by RG&E Meter Read Reminder Alerts Service

Now, you can receive our new **Meter Read Reminder Alerts** to let you know ahead of time when our meter readers will be there to read your meter. For your convenience, you can receive alerts by email, text or phone and secure the area to provide safe access for our meter readers.

You can also receive alerts for the months we don't read your meter. Once you receive an alert, just send us your meter reading and you'll receive a bill based on your actual energy use for that month.

Learn more about Meter Read Reminder Alerts and enroll today at [rge.com](https://rge.com) (click on "Your Account" and then on "Reading Your Meter").



***"Every other month around the same time, my dogs, Lilly and Daisy, would bark to let me know when my meter was being read. Now that I've enrolled in Meter Read Reminder Alerts, Lilly and Daisy have been retired from meter reader watch duty." — Christine S.***