



New! Sign up for Outage Alerts at rge.com

May 2016

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

Sign up for Autopay — win a State Park pass!



See where the pass is accepted by visiting nysparks.com/admission. The New York State Office of Parks, Recreation & Historic Preservation is not a participating partner in or a sponsor of this Autopay offer.

This month, when you enroll in **Autopay**, you could win a State Park pass for the season. We're awarding Empire passports to 5 **Autopay** customers for entry to New York's State parks where you can walk, hike, picnic and more. Enroll at rge.com by June 10 for your chance to win!

While you're away this summer, your secure payment will be made on time automatically - you won't have to do a thing. Join the thousands of customers enjoying the time they save each month with **Autopay**.

Even more convenience:

- **eBill** is the easiest way to view your bill online when you need it. Sign up for our **eBill** service today!
- **Budget Billing** spreads your energy costs evenly over 12 months so you'll know exactly what your payment will be ahead of time.

For complete sweepstakes details and to enroll in our services, visit rge.com. Enrollment in **Autopay** not required to enter to win.

Stay informed. Sign up for Outage Alerts

We work year-round to provide you with reliable, high-quality power. But sometimes powerful spring storms can cause power outages.

You can stay informed during an outage with Outage Alerts! When you sign up for Alerts, you'll find all the information you'll need to weather a storm.

- We'll send you an Alert by text, phone and/or e-mail if your power goes out.
- We'll give you an estimated time of restoration so you can plan for your day, or night.
- Sign up to receive Alerts for other locations, like a camp or elderly parent's home.
- You'll receive an Alert when your power is restored.

With Outage Alerts, you won't be in the dark!
Sign up today at rge.com.



With Outage Alerts and an estimated time of restoration, Jan and her granddaughter know they have time to finish their puzzle before the power will be restored and they can start dinner!

Follow us on:

Spring energy-saving ideas

While spring and summer make us less dependent on energy for light and heat, you can save even more energy and money with these no-cost, easy tips.

- During the spring months before it gets too hot outside, open up your blinds and curtains to let natural light help you use your indoor lighting more efficiently.
- When it's hot outside, close your blinds and drapes during the day to block the heat of direct sunlight.
- Use a microwave, stovetop or outside grill to cook, instead of cooking or baking indoors that produces heat.
- Dry clothes on clothes lines instead of using your clothes dryer.
- Turn off computers or other electronic equipment and get outside!

For more energy-saving helpful tips, visit rge.com.



We are committed to sound environmental policies and practices

We conduct our business and facility operations in a manner that minimizes adverse environmental impacts on present and future generations. One of our goals is to reduce the amount of Carbon Dioxide (CO2) released into the atmosphere as a result of generating electricity. You can help us with this goal by participating in our **NY Wind Energy** program.

The electricity we purchase is generated using many different fuel sources. We are required by the New York State Public Service Commission (PSC) to publish an environmental disclosure on the electricity fuel mix twice a year with the most recent data provided by the PSC, in this case for calendar year 2013.

If you buy your electricity supply from RG&E:

- The majority of the electricity supply we deliver to you is purchased in the competitive market. The supply price varies each month as the market price of electricity fluctuates. We make no profit on the supply charge.

If you buy your electricity supply from a supplier other than RG&E, and:

- Your supplier's charges are included in your RG&E bill, your supplier's environmental disclosure will be provided in a separate bill insert in a future RG&E bill.
- Are billed directly by your supplier, you'll receive environmental disclosure information from your supplier.

For more information on buying your electricity supply, environmental disclosure and **NY Wind Energy** program, visit rge.com. You can also contact the PSC at **1.888.Ask.PSC1 (1.888.275.7721)** or visit dps.ny.gov.

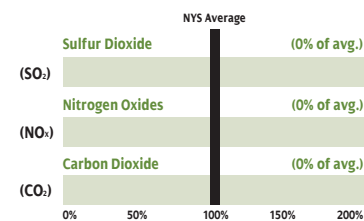
Fuel Sources Used to Generate Your Electricity

- January through December 2013
- Actual total may vary slightly from 100% due to rounding

Biomass	0%
Coal	0%
Hydroelectric	Less than 1%
Natural Gas	0%
Nuclear	99%
Oil	0%
Renewable Biogas	0%
Solar	0%
Solid Waste	0%
Wind	0%
Total	100%

Air Emissions Relative to the New York State Average

- January through December 2013



You can keep our line workers safe

When you hang or post signs on utility poles to advertise garage sales or other activities, the staples, nails and other items you may use to hang signs on poles can cause injury to our line workers. These items may also damage their equipment and clothing when they climb poles. Play your part in helping to keep our line workers safe by not hanging signs on utility poles. Thank you.