



An AVANGRID Company

EnergyLines

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We're taking to the sky to perform inspections on our equipment.

For reliable service, the sky's the limit

We continue to improve our inspection and maintenance practices by using the latest technology, namely drones.

We have been using drones to perform comprehensive visual inspections of the tops and sides of wood transmission structures, steel poles, and steel lattice towers safely, quickly and efficiently. We have also used drones after storms to assess damage to transmission lines.

Drones offer the following benefits:

- They are safe and efficient.
- Inspections can be performed on energized lines.
- They can easily reach remote locations, making it easier to identify an issue.

We're reaching new heights in reliability and the sky is the limit!

Make time for summer fun – go eBill

Stack up photos and memories instead of papers this summer by signing up for **eBill**.

With **eBill** you can:

- View and pay your bill online – no waiting for the mail, no stamps needed.
- Manage your account anywhere, anytime, at your convenience.

Sign up for **eBill** at rge.com/MyAccount, or by using our **Mobile App**.

Text **APP** to **743898** to download our convenient, free **Mobile App**.

Go **eBill** today and enjoy your summer!

Simply scan the QR code on this page with your cell phone camera* to open the App Store or Google Play where you can download our Mobile App today!

**Some phones will require you to download a QR code scanner*



Scan this QR code to bring you to our Mobile App in the **App Store**



Scan this QR code to bring you to our Mobile App in **Google Play**





Heat pumps cool more efficiently when summer temperatures climb. Take a look at the enclosed insert to learn more.

Answers: Question 1. 3%. Also consider cooling only the rooms you need by closing the doors to other rooms. Question 2. True. Remember, each degree above 75 saves you 3% of the energy used to cool your home. Question 3. False. Reduce heat gain by keeping windows, blinds, shades and drapes closed during the day.

Test your summer energy smarts

Last month we offered you a few summer energy-savings tips. Did you try any of them? Do you remember what they were? Test your energy-saving knowledge by answering a few questions below.

Hint: All the answers can be found at rge.com/UnderstandYourUsage.

Questions:

1. **Each degree above 75 degrees saves you ____%** of the energy used to cool your home.
2. **True or False:** Turning your air conditioning up a few degrees when you leave home helps to save on cooling costs.
3. **True or False:** Open your drapes, blinds and shades on hot, sunny days.

Powered by partnership Whispering Willow Wild Care

The **Avangrid Foundation** in partnership with **RG&E** has awarded **\$100,000** in grants to 13 wildlife rehabilitation organizations. In New York, a grant to **Whispering Willow Wild Care** will support the educational nonprofit organization that has been assisting wildlife for the last 17 years.

"Our project could not have been continued without the generous support of the **Avangrid Foundation** and **RG&E**, for which I am profoundly grateful," said Joyce Perry of **Whispering Willow Wild Care**. "Particularly, I want to thank them for their consideration, flexibility and continued support during the COVID-19 pandemic, which required significant changes in the methodology of this project."

For more information about Whispering Willow Wild Care, visit WhisperingWillowWildCare.org.



The Avangrid Foundation in partnership with RG&E awarded a grant to Whispering Willow Wild Care.



Line markers, such as the one above, indicate a buried natural gas pipeline's general location.

We're committed to your safety

We work with industry groups to continually enhance natural gas pipeline safety. We also work with emergency responders, and state and local agencies, to prevent and prepare for emergencies through training and periodic drills.

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. Markers only indicate a pipeline's general location and should not be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact **UDig NY** at **811** or use their online form at UDigNY.org prior to any excavation.

As an added safety measure against excavation damage, you can request that we install an Excess Flow Valve. For more information on installation requirements and costs, visit rge.com.