



# Electricity Rates Summary – Effective November 1, 2023

PSC No. 19

## Introduction

This document is a general summary of our electricity rates. For a complete description of terms and conditions of service, please refer to our tariffs as approved by the New York State Public Service Commission (PSC) available at [rge.com](http://rge.com). Questions? Please contact us at **800.743.2110**.

## Electricity Service

Your electricity bill is made up of delivery and supply charges. The delivery charge is what you pay us to build and maintain the infrastructure to deliver energy to you through our power lines. The supply charge is what you pay for the electricity you use.

As our electricity customer, you can purchase your electricity supply from us, or an energy services company (ESCO), also known as a supplier, other than RG&E.

We are your electricity delivery company. Whether you purchase your electricity supply from us or an ESCO, we will continue to deliver your electricity, safely and reliably. If your power is interrupted or you have questions regarding your electricity delivery service, we will be there for you.

## Overview of Electricity Supply Choices

You can purchase your electricity supply from us, or from an ESCO.

If you purchase your electricity supply from us, you will be served under the RG&E Supply Service (RSS). Under the RSS, we will provide delivery service and electricity supply.

If you purchase your electricity supply from an ESCO, you will be served under the ESCO Supply Service (ESS). Under the ESS, we will provide only delivery service. Electricity supply will be provided by an ESCO. You should contact ESCOs directly to find out more about their offers, terms, and conditions. A complete list of qualified ESCOs is available at [rge.com](http://rge.com), or by calling **800.743.2110**.

## Supply Service Options

**1. RG&E Supply Service (RSS)** – You can choose to buy your electricity supply from us at a variable price.

This election consists of delivery and bill issuance charges with fixed prices per unit; and transition, merchant function and supply charges with variable prices per unit.

- a. The electricity supply charge for customers billed in residential Service Classification Nos. 1 and 6, and nonresidential Service Classification Nos. 2, 6, and non-demand billed Service Classification Nos. 1, 2, and 3 within PSC No. 18 - Street Lighting, will reflect a managed mix of supply resources.
- b. The electricity supply charge for customers in residential Service Classification No. 4 and nonresidential Service Classification Nos. 3, 7, 8, and 9 who are not participating in Hourly Pricing will reflect the market price of electricity.

**2. ESCO Supply Service (ESS)** – You can choose to buy your electricity supply from an ESCO. This election consists of RG&E delivery charges with fixed prices per unit, an RG&E transition charge with a variable price per unit, and supply charges from your ESCO. When taking supply from an ESCO, the ESCO determines whether the supply charges appear on your RG&E bill or if they will issue a separate bill.

**3. Hourly Pricing** – This service is mandatory for some customers and voluntary for other customers who take service under Service Classifications Nos. 8 and 14. Service Classification No. 8 or 14 customers can purchase hourly priced electricity supply from either us or an ESCO.

- a. If you take electricity supply from an ESCO, you will be responsible for RG&E delivery charges with fixed prices per unit and a transition charge with a variable price per unit, as described in the applicable service classification.
- b. If you take electricity supply from us, you will be responsible for RG&E delivery and bill issuance charges with fixed prices per unit; transition and merchant function charges with variable prices per unit; and a supply charge that changes hourly with the market price (including losses, unaccounted for energy, capacity and capacity reserve).

## Residential and Nonresidential Service Classifications

You are responsible to select the most advantageous Service Classification (SC) for which you qualify. Upon request, we are happy to help you determine which service classification may be best for you.

### Residential Service Rates – SC1, SC4

Generally, you qualify for residential rates if you reside in a single-family, private dwelling unit or family farm with single-phase service. Each apartment or residential dwelling unit in a multi-unit building must be separately metered unless the unit's internal wiring was installed before January 1, 1977. Residential rates are also available to religious houses of worship, religious schools, not-for-profit corporations' community residences for the mentally disabled, and not-for-profit veterans' organizations' posts and halls with single or three-phase service. To qualify for these residential service rates, a dwelling unit's estimated connected load for any nonresidential use cannot exceed 2 kilowatts (kW).

## Nonresidential Service Rates

- **General Service without Demand Billing – SC2**  
A nonresidential customer qualifies for these rates if use has an estimated or metered demand of 12 kW or less and whose consumption does not exceed 3,000 kWh in each of the previous four consecutive months.
- **General Service with Demand Billing – SC3**  
A nonresidential customer qualifies for this rate if use has a metered demand of not less than 100 kW during any three of the previous 12 months.
- **Primary Service with Demand Billing – SC7**  
A nonresidential customer qualifies for this rate if use has a billing demand of not less than 12 kW or whose consumption exceeds 3,000 kWh in each of four consecutive months.
- **Large General Service Time-Of-Use Rates – SC8**  
A nonresidential customer qualifies for this rate if use has a basic demand of not less than 300 kW during any three of the previous 12 months. Whenever the monthly basic demand has been 200 kW or less for 12 consecutive months, the customer will be billed under another appropriate service classification.
- **General Service Time-Of-Use Rates – SC9**  
A nonresidential customer taking service continuously as of October 24, 1997, who would otherwise be served under SC2, SC3 or SC7. This service classification is no longer available to new customers.

## Definitions of Selected Terms

**Bill Issuance Charge** – Charge to cover the cost to produce and send a bill and to process payment. ESCO customers will not be assessed this charge by us if their ESCO electricity supply charges appear on their RG&E bill.

**Merchant Function Charge (MFC)** – Reflects the administrative costs of obtaining electricity supply. Customers with an ESCO are not charged for this service by RG&E. Charge varies monthly.

**Late Payment Charge** – Will be assessed at 1.5% per month on any unpaid balance, including service billing arrears and unpaid late payment charges.

**Make-Whole Charge** – In accordance with the Public Service Commission Order issued October 12, 2023 in Case 22-E-0317, the Make-Whole Energy Charge recovers shortfalls in delivery revenues such that RG&E and its customers would be in the same position had Rate Year 1 rates gone into effect on May 1, 2023. The Make-Whole Energy Charge commences November 1, 2023 and remains in effect through April 30, 2026. It will be combined with the delivery charge on customers' bills.

### Applicable to SC 1, 2, 3, 4, 6, 7, 8, 9

**Customer Charge** – Charge represents part of the cost of providing service and will be billed whether or not you use any electricity. Based on 25 to 35 days of service, the customer charge will be prorated for any longer or shorter period using a 30-day billing period.

**Delivery Charge** – What you pay us to transport electricity to your home or business over our power lines and is billed as a fixed rate on a per kilowatt-hour (kWh) basis.

**Transition Charge (TC)** – Reflects the costs of making the electricity industry more competitive and also collects costs associated with various programs (e.g., Dynamic Load Management, Value of Distributed Energy Resources, Energy Storage, Electric Vehicle Make-Ready). The Transition Charge can be a charge or credit varies monthly, and is applied on a per kWh basis and on a per kW and per kWh basis for demand-billed service classifications.

**Supply Charge** – What you pay for electricity purchased on your behalf by RG&E or an ESCO.

**System Benefits Charge (SBC)** – A per kWh charge used to fund energy efficiency programs, low income assistance and energy research and development.

**Revenue Decoupling Mechanism (RDM)** – A charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

**Taxes on Delivery Charge** – Used to pay the Gross Receipts Tax imposed by New York State and/or local municipalities. The rate will vary depending on the town, village or city and may change based on state or local government actions. Applied to the subtotal of all other delivery charges.

**Taxes on Supply Charge** – Used to pay the Gross Receipts Tax imposed by New York State and/or local municipalities. The rate will vary depending on the town, village, or city and may change based on state or local government actions. Applied to the subtotal of all other RG&E supply charges.

**Sales Taxes** – May be applied to RG&E supply customers' bills in two forms: County Sales Tax and State Sales Tax. The New York State portion and the County portion for certain counties does not apply to residential SCs. These taxes may change based on state or local government actions.

### Applicable to SC 3, 7, 8, 9

**Demand Charge** – Determined using the maximum demand occurring during the monthly billing period and billed as a fixed rate calculated on a per kW basis.

**Metered Demand and Billing Demand** – Our electronic and mechanical demand meters record energy use in kWh over a 30-minute period. The recorded kWh are then used to calculate the average demand, in kW, for that 30-minute period. This demand information is then stored in the meter. The meter continues to calculate a new average demand every 30 minutes.

When an average demand exceeds the previous average demand, it replaces the previous average demand stored in the meter. This process continues throughout the billing period and provides us with the highest average 30-minute demand for that billing period. This highest average demand, sometimes called the metered demand, is added to the previously accumulated total of all maximum demands at reset. The difference between the past months' Demand Cumulative and the reset Demand Cumulative is the current month's total kW.

We then use the metered demand reading for the billing period to determine the billing demand.

## Applicable to SC 8

**Reactive Charge per Month (rkvah)** – All SC8 customers will have a meter to measure the customer's reactive kilovolt ampere hours (rkvah). A customer is billed for the rkvah used that exceeds one-fourth of the metered kWh used. The difference between rkvah and one-fourth of the kWh used,

known as the billing rkvah, indicates a low power factor. Power factor is the relationship between the energy actually supplied to the customer's equipment and the energy being effectively used by this equipment. Motors, magnetic lighting ballasts, and other equipment requiring magnetic fields to operate can adversely impact power factor.

## Residential Electric Service Classifications

### Service Classification No. 1 - Residential Service

**Eligibility** – Generally, applies to single-family dwelling units, apartments, religious houses of worship, religious schools, not-for-profit community residences for the mentally disabled, and not-for-profit veterans' organizations.

**Rates:** (Note: any statement referenced below can be found in our published tariffs at [rge.com](http://rge.com).)

#### Electricity Delivery Charges:

Customer Charge .....	\$23.00
Bill Issuance Charge* .....	\$0.99
Delivery Charge per kWh .....	\$0.06170
Make-Whole Charge per kWh .....	\$0.00221
Transition Charge (TC) per kWh .....	Variable (TCS Statement)
System Benefits Charge (SBC) .....	Rate per kWh (SBC Statement)
Rate Decoupling Mechanism (RDM) Adjustment.....	Rate per kWh (RDM Statement)

#### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
Merchant Function Charge (MFC)..... Variable rate per kWh (MFC Statement)
2. ESCO Supply Service (ESS) .....

#### Taxes and Other Charges:

Revenue Surcharges.....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax.....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges .....	1.5% per month on any unpaid balance

### Service Classification No. 2 – General Service - Small Use

**Eligibility:** Generally, applies to any customer whose demand is, or is estimated to be, 12 kW or less, and whose consumption does not exceed 3,000 kWh in each of four consecutive monthly billing periods.

**Rates:** (Note: any statement referenced below can be found in our published tariffs at [rge.com](http://rge.com).)

#### Electricity Delivery Charges:

Customer Charge .....	\$23.00
Bill Issuance Charge* .....	\$0.99
Delivery Charge per kWh .....	\$0.05009
Make-Whole Charge per kW .....	\$0.00201
Transition Charge (TC) per kWh .....	Variable (TCS Statement)
System Benefits Charge (SBC) .....	Rate per kWh (SBC Statement)
Rate Decoupling Mechanism (RDM) Adjustment.....	Rate per kWh (RDM Statement)

#### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
Merchant Function Charge (MFC)..... Variable rate per kWh (MFC Statement)
2. ESCO Supply Service (ESS) .....

#### Taxes and Other Charges:

Revenue Surcharges.....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax.....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges .....	1.5% per month on any unpaid balance

\* A per-bill charge appearing in the Miscellaneous Charges section of the bill.

### Service Classification No. 3 – General Service - 100 kW Minimum

**Eligibility:** Generally, applies to any customer with billing demand of not less than 100 kW during any three of the previous 12 months.

**Rates:** (Note: any statement referenced below can be found in our published tariffs at [rge.com](http://rge.com).)

**Electricity Delivery Charges:**

Customer Charge .....	\$401.00
Bill Issuance Charge* .....	\$0.99
Demand Charge per kW .....	\$19.84
Make-Whole Charge per kW .....	\$ 0.48
Transition Charge (TC) .....	Variable (TCS Statement)
System Benefits Charge (SBC) .....	Rate per kWh (SBC Statement)
Revenue Decoupling Mechanism (RDM) Adjustment .....	Rate per kWh (RDM Statement)

**Electricity Supply Charges (customers select one of the two offered):**

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
     Merchant Function Charge (MFC) .....
2. ESCO Supply Service (ESS) .....

**Taxes and Other Charges:**

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges.....	1.5% per month on any unpaid balance

### Service Classification No. 4 – Residential Service - Time-of-Use Rate

**Eligibility:** Generally, applies to any customer who would otherwise be served under Service Classification No. 1. Annual consumption up to and including 24,750 kWh will be served under Rate Schedule I; annual consumption exceeding 24,750 kWh will be served under Rate Schedule II. The use of this service is voluntary for all customers.

**Time Period:** If you use electricity when demand is low (off-peak), your costs may be lower. The Time-of-Use service rate gives customers with high electricity usage an opportunity to control their bill by shifting to off-peak periods. Peak hours are Monday through Friday, 7 a.m. to 9 p.m. All remaining hours are “off-peak” hours. If you believe you would benefit from the Time-of-Use rate, contact us at **800.743.2110**.

**Rates:** (Note: any statement referenced below can be found in our published tariffs at [rge.com](http://rge.com).)

**Electricity Delivery Charges:**

	<b>Schedule I</b>	<b>Schedule II</b>
Customer Charge .....	\$27.00	\$31.00
Bill Issuance Charge* .....	\$0.99	\$0.99
Peak and Off-Peak Delivery Charge per kWh .....	\$0.05282	\$0.06464
Make-Whole Charge per kWh .....	\$0.00118	\$0.00145
Transition Charge (TC) .....	Variable (TCS Statement)	
System Benefits Charge (SBC) .....	Rate per kWh (SBC Statement)	
Revenue Decoupling Mechanism (RDM) Adjustment .....	Rate per kWh (RDM Statement)	

**Electricity Supply Charges (customers select one of the two offered):**

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
     Merchant Function Charge (MFC) .....
2. ESCO Supply Service (ESS) .....

**Taxes and Other Charges:**

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges.....	1.5% per month on any unpaid balance

\* A per-bill charge appearing in the Miscellaneous Charges section of the bill.

## Service Classification No. 7 – General Service - 12 kW Minimum

**Eligibility:** Generally, applies to any customer with billing demands of not less than 12 kW or whose consumption exceeds 3,000 kWh in each of four consecutive monthly billing periods.

**Rates:** (Note: any statement referenced below can be found in our published tariffs at [rge.com](http://rge.com).)

### Electricity Delivery Charges:

Customer Charge .....	\$150.00
Bill Issuance Charge* .....	\$0.99
Demand Charge per kW .....	\$18.72
Delivery Charge (first 200 hours use) per kWh .....	\$0.00340
Delivery Charge (over 200 hours use) per kWh .....	\$0.00340
Make-Whole Charge per kW .....	\$0.52
Transition Charge (TC) .....	Variable (TCS Statement)
System Benefits Charge (SBC) .....	Rate per kWh (SBC Statement)
Revenue Decoupling Mechanism (RDM) Adjustment .....	Rate per kWh (RDM Statement)

### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
Merchant Function Charge (MFC) ..... Variable rate per kWh (MFC Statement)
2. ESCO Supply Service (ESS) .....Determined by ESCO

### Taxes and Other Charges:

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges.....	1.5% per month on any unpaid balance

## Service Classification No. 8 – Large General Service - Time-of-Use Rate

**Eligibility:** Generally, applies to any customer with a basic demand of not less than 300 kW during any three of the previous 12 months, provided that whenever the monthly basic demand has been 200 kW or less for 12 consecutive months, the customer thereafter will be billed under another appropriate service classification.

**Rates:** (Note: any statement referenced below can be found in our published tariffs at [rge.com](http://rge.com).)

### Electricity Delivery Charges:

	Secondary	Substation	Primary	Sub Transmission Industrial	Sub Transmission Commercial	Transmission
Customer Charge	\$1350.00	\$2975.00	\$1700.00	\$3250.00	\$3100.00	\$4925.00
Make-Whole Customer Charge	\$26.12	\$68.12	\$33.69	\$85.53	\$79.20	\$114.55
Bill Issuance Charge*	\$0.99	\$0.99	\$0.99	\$0.99	\$0.99	\$0.99
Demand Charge per kW	\$16.76	\$9.59	\$16.57	\$10.88	\$11.42	\$10.91
Make-Whole Customer Charge per kW	\$0.36	\$0.23	\$0.33	\$0.31	\$0.30	\$0.24

Reactive Charge per billing rkvah .....	\$0.00127
Transition Charge (TC) .....	Variable (TCS Statement)
System Benefits Charge (SBC) .....	Rate per kWh (SBC Statement)
Rate Decoupling Mechanism (RDM) Adjustment .....	Rate per kW (RDM Statement)

### Electricity Supply Charges (customers select one of the three offered):

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
Merchant Function Charge (MFC) ..... Variable rate per kWh (MFC Statement)
2. ESCO Supply Service (ESS) .....Determined by ESCO
3. Hourly Pricing .....RG&E or ESCO pricing

### Taxes and Other Charges:

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges.....	1.5% per month on any unpaid balance

\* A per-bill charge appearing in the Miscellaneous Charges section of the bill.

## Service Classification No. 9 – General Service - Time-of-Use

**Eligibility:** Generally, available to any customer taking service continuously as of October 24, 1997, who would otherwise be served under Service Classification No. 2, 3, or 7, provided that access to a telephone extension is available at the meter location(s). This Service Classification is available at the option of the customer.

**Rates:** (Note: any statement referenced below can be found in our published tariffs at [rge.com](http://rge.com).)

### Electricity Delivery Charges:

Customer Charge .....	\$161.00
Bill Issuance Charge* .....	\$0.99
Additional Meter Charge – single phase.....	\$4.98
Additional Meter Charge – poly phase .....	\$8.19
Demand Charge per kW .....	\$14.47
Peak Delivery Charge per kWh .....	\$0.00533
Off-Peak Delivery Charge per kWh.....	\$0.00533
Make-Whole Charge per kWh .....	\$0.00157
Transition Charge (TC) per kWh/per kW .....	Variable (TCS Statement)
System Benefits Charge (SBC) .....	Rate per kWh (SBC Statement)
Revenue Decoupling Mechanism (RDM) Adjustment.....	Rate per kWh (RDM Statement)

### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
Merchant Function Charge (MFC) .....
2. ESCO Supply Service (ESS) .....

### Taxes and Other Charges:

- Revenue Surcharges .....Percentage applicable to Delivery and Supply charges (TSP Statement)
- Sales Tax .....Statutory NYS and County sales tax rates, where applicable
- Late Payment Charges.....1.5% per month on any unpaid balance

\* A per-bill charge appearing in the Miscellaneous Charges section of the bill.

## How to Contact Us

### Emergency numbers, available 24 hours a day:

- Electricity interruptions or emergencies: 800.743.1701
- Natural gas odors or emergencies: 800.743.1702

### Email:

Send an email to [customer\\_service@rge.com](mailto:customer_service@rge.com).

### Mail:

- Bill Payment RG&E, P.O. Box 847813  
Boston, MA 02284-7813
- Customer Care Center RG&E, 180 South Clinton Ave  
Rochester, NY 14604-1825

**Payment arrangements:** : 877.266.3492

**Service and billing questions:** 800.743.2110

### Deaf and hard of hearing:

Dial 711 (New York Relay Service)

**Automated services line:** 800.295.7323

Call anytime 24/7 to enter a meter reading, pay by phone, learn your account balance and more

**Online services at [rge.com/PayOnline](http://rge.com/PayOnline)**



Part of our commitment to the environment,  
printed on recycled paper using soy inks

