



Natural gas rates summary – effective May 1, 2025

PSC No. 16

Introduction

This document is a general summary of our natural gas rates. For a complete description of terms and conditions of service, please refer to our tariffs as approved by the New York State Public Service Commission (PSC) available at rge.com. Questions? Please contact us at **800.743.2110**.

Natural gas service

Your natural gas bill is made up of delivery and supply charges. The delivery charge is what you pay us to transport natural gas to you through our pipes. The supply charge is what you pay for the natural gas you use.

We are your natural gas delivery company. For the purchase of your natural gas supply, you have the option of choosing us or an energy services company (ESCO, also known as a supplier). Under either option, we will continue to deliver your natural gas, safely and reliably. If your natural gas supply is interrupted, you have a natural gas emergency or you have questions regarding your natural gas service, we will be there for you.

Overview of natural gas supply choice

You can purchase your natural gas supply from either us or an ESCO. If you choose us as your supplier, your price for natural gas will be a variable rate that changes monthly and is based on our cost for the natural gas without profit. You also have the option to purchase natural gas from a variety of ESCO's. You can obtain a complete list of qualified ESCO's at rge.com or by calling **800.743.2110**.

There are two delivery options available for customers who choose to purchase their natural gas supply from an ESCO. The Service Classification No. 3 (SC3) option originated in 1987 and is only available to large commercial, industrial, and municipal customers that use more than 35,000 therms per year at a service point. The Service Classification No. 5 (SC5) option originated in 1996 and is available to all residential customers and smaller commercial, industrial and municipal customers.

Important information about your bill

Payment options – Pay your bill online, by mail, electronic funds transfer, or at any of our authorized pay agents. If you pay in person, please bring your entire bill.

Customer charge – Based on 25 to 35 days of service and is prorated if the billing period is less than 25 days or more than 35 days. This charge is billed to you whether or not you use any natural gas.

Delivery charge – What you pay us to deliver natural gas to you through our gas pipes and is based on the amount of natural gas that you consumed in your billing period.

Weather Adjustment (WA) – Moderates natural gas delivery bills during any extreme weather from October 1 through May 31 for space-heating customers. If temperatures during the billing period are colder than normal, you may receive a credit on your bill. If temperatures are warmer than normal, you may receive a charge.

Taxes on delivery charges – Used to pay the gross receipts tax imposed by New York state and/or local municipalities. The rate will vary depending on the city, town, or village in which you reside and may change based upon state or local government actions. It is applied to the subtotal of all other delivery charges shown on your bill.

System Benefits Charge (SBC) – A per therm charge used to fund energy efficiency programs.

Gas Supply Charge (GSC) – The cost of the actual natural gas plus the transportation costs to deliver it to our system. This cost will vary month to month based upon the market price for natural gas.

Merchant Function Charge (MFC) – Reflects the administrative costs associated with obtaining natural gas supply. Customers who choose an ESCO will not be charged the MFC. The MFC varies monthly.

Transportation Rate Adjustment (TRA) – A charge that reflects the following components: interdepartmental sales, PSC transition cost surcharge, and the research and development surcharge. Only customers with an ESCO receive this charge.

Taxes on supply charges – Used to pay the gross receipts tax imposed by New York state and/or local municipalities. The rate will vary depending on the city, town, or village in which you reside and may change based upon state or local government actions. It is applied to the subtotal of all other supply charges shown on your bill.

Bill issuance charge – Covers the cost to produce and send a bill, and to process payment. ESCO customers will not be assessed this charge if their ESCO natural gas supply charges appear on their bill.

Sales taxes – May be applied to your bill in two forms: county sales tax and state sales tax. The New York state portion of the sales tax, as well as the county portion for some of the counties, does not apply to utility services for residential purposes. These taxes may change based upon state or local government actions.

Late payment charge – Assessed at 1.5% per month on any unpaid balance, including service billing arrears and unpaid late payment charges.

Interruptible service – Available to transportation and sales nonresidential customers meeting the eligibility requirements established in gas tariff PSC No. 16.

Service Classification No. 1 – General service

1. Character of service: A non-retail access rate, under which we provide delivery and supply service.

2. Rates:

GAS DELIVERY CHARGE (\$/therm)

- Usage charge:

First 3 therms or less	\$20.30
Next 97 therms, per therm	\$0.41781
Next 400 therms, per therm	\$0.39736
Next 500 therms, per therm	\$0.35474
Over 1,000 therms, per therm	\$0.15076
- Bill issuance charge:
(per-bill charge appearing in the **Miscellaneous charges** section of the bill)

	\$0.99
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- System Benefits Charge (SBC)

	Rate per therm (SBC statement)
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- Weather Adjustment (WA)

	Varies with each bill
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- Gas Supply Charge (GSC)

	Varies monthly (GSC and MFC statement)
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- Merchant Function Charge (MFC)

	Varies monthly (GSC and MFC statement)
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- Taxes and other charges

Taxes on delivery and supply charges	Percentage rate applicable to delivery charges and supply charges (TSP statement)
Sales tax	Statutory NYS and county sales tax rates, where applicable
Late payment charges	1.5% per month on any unpaid balance

Service Classification No. 5 – Small transportation service

1. Character of service: A retail access rate, under which we provide delivery service.

Supply service is provided by an ESCO.

2. Rates:

GAS DELIVERY CHARGE (\$/therm)

- Usage charge:

First 3 therms or less	\$20.30
Next 97 therms, per therm	\$0.41781
Next 400 therms, per therm	\$0.39736
Next 500 therms, per therm	\$0.35474
Over 1,000 therms, per therm	\$0.15076
- Bill issuance charge:
(per-bill charge appearing in the **Miscellaneous charges** section of the bill)

	\$0.99
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- System Benefits Charge (SBC)

	Rate per therm (SBC statement)
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- Weather Adjustment (WA)

	Varies with each bill
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- Transportation Rate Adjustment (TRA)

	Varies monthly (SC5 TRA statement)
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- Gas Supply Charge (GSC)

	Per contract between customer and ESCO
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- Taxes and other charges

Taxes on delivery and supply charges	Percentage rate applicable to delivery charges and supply charges (TSP statement)
Sales tax	Statutory NYS and county sales tax rates, where applicable
Late payment charges	1.5% per month on any unpaid balance

Service Classification No. 3 – Large transportation service

1. Character of service: A retail access rate, under which we provide delivery service. Supply service is provided by an ESCO. Service-point usage must be 35,000 therms or more to qualify for this service.

2. Rates:

GAS DELIVERY CHARGE (\$/therm)

	Rate	High pressure rate option
• Usage charge:		
First 1,000 therms or less	\$2,925.00	\$2,175.00
Next 29,000 therms, per therm	\$0.05801	\$0.05003
Next 70,000 therms, per therm	\$0.04636	\$0.05003
Next 900,000 therms, per therm	\$0.01794	\$0.05003
Over 1,000,000 therms, per therm	\$0.00843	\$0.01241
• Bill issuance charge: (per-bill charge appearing in the Miscellaneous charges section of the bill)	\$0.99	
• System Benefits Charge (SBC)	Rate per therm (SBC statement)	
• Weather Adjustment (WA)	Varies with each bill	
• Transportation Rate Adjustment (TRA)	Varies monthly (SC3 TRA statement)	
• Balancing charge	Varies monthly (SC3 TRA statement)	
• Gas Supply Charge (GSC)	Per contract between customer and ESCO	
• Taxes and other charges		
Taxes on delivery and supply charges	Percentage rate applicable to delivery charges and supply charges (TSP statement)	
Sales tax	Statutory NYS and county sales tax rates, where applicable	
Late payment charges	1.5% per month on any unpaid balance	

How to Contact Us

Emergency numbers, available 24 hours a day:

- Electricity interruptions or emergencies: **800.743.1701**
- Natural gas odors or emergencies: **800.743.1702**

Email:

Send an email to **customer_service@rge.com**.

Mail:

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| • Bill Payment | RG&E, P.O. Box 847813
Boston, MA 02284-7813 |
| • Customer Care Center | RG&E, 180 South Clinton Ave
Rochester, NY 14604-1825 |

Payment arrangements: : **877.266.3492**

Service and billing questions: **800.743.2110**

Deaf and hard of hearing:

Dial 711 (New York Relay Service)

Automated services line: **800.295.7323**

Call anytime 24/7 to enter a meter reading, pay by phone, learn your account balance and more.

Online account services at
rge.com/MyAccount