



An AVANGRID Company

# EnergyLines

Manage your account anytime, anywhere with our **Mobile App!**

## Tap and go!

No matter where you go this summer, enjoy the convenience of accessing your **RG&E** account anytime, anywhere with our **FREE Mobile App**.

- Log into the app using Secure Touch or Face ID™
- You don't have to remember your account number
- Report an electricity outage
- View and pay your bill in just a few taps

Access your account by visiting [rge.com/MyAccount](https://rge.com/MyAccount).



**Scan here to get our  
free Mobile App!**

No smartphone? You can still easily  
access your account by visiting  
[rge.com/MyAccount](https://rge.com/MyAccount).

## Keep your cool this summer

Manage your energy use this summer and let us help you out with a **free qualifying\* smart thermostat**.

Sign up for **Smart Savings Rewards\*\*** when you buy a qualifying\* smart thermostat at **RG&E Smart Solutions** and you'll get \$70 off your purchase as an enrollment bonus.

When you combine the instant rebate – available exclusively to our customers – and the \$70 enrollment bonus, the qualifying\* smart thermostat is free!

Plus, you get a **\$20 bill credit** at the end of the summer for fully participating in at least one temperature adjustment.

Visit [rgesmartsolutions.com](https://rgesmartsolutions.com) to see how you can get a free qualifying\* smart thermostat. While you're there, check out the other great deals on energy-saving products.



Relax and enjoy your summer with great deals on energy-saving products at [rgesmartsolutions.com](https://rgesmartsolutions.com).

*\*This offer is good on **select** thermostats only.*

*\*\*To be eligible for the Smart Savings Rewards program and the \$70 enrollment bonus, you must be an RG&E residential or small business electricity customer and install a **qualifying\*** thermostat to control your central air conditioning.*

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# Gas main gets a major upgrade



We have completed replacing and upgrading approximately one mile of underground gas main along South Winton Road in Brighton.

The upgrade will improve the overall resiliency of the entire system while modernizing the pipeline’s components. Approximately 6,500 valued customers rely on this gas main daily.

The project replaced approximately 5,000 feet of the outdated framework with a new 16” steel pipe. Additionally, **RG&E** customers directly connected to this section were upgraded to plastic piping and new metering equipment. The components of this project are expected to last up to 100 years.

With this upgrade, the community will enjoy improved reliability and fewer maintenance issues.



## Community Sp♡tlight

### Delivering help in our communities

Our WomENERgy and Pride Business Resource Groups hosted a diaper drive and **collected 2,115 diapers and 12 containers of wipes** to help out the Junior League of Rochester Diaper Bank. **This directly supported 88 Rochester families!**

The Junior League addresses diaper need in Monroe County, and surrounding counties, by providing diapers and diapering supplies to partnership organizations and social workers. They are currently distributing more than 20,000 diapers each month.

The diaper drive was one of the many ways that our diversity, equity, and inclusion strategies benefit our customers. We focus on building community connections and giving back.

*We hosted a diaper drive and collected 2,115 diapers and 12 containers of wipes to help out the Junior League of Rochester Diaper Bank.*



# Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported and the pipeline operator’s name and phone number. Markers only indicate a pipeline’s general location and cannot be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact **UDig New York** at **811** prior to any excavation.



# Safe digging is no accident

Whether you’re a contractor or homeowner doing an outdoor project, having underground facilities marked is essential to protect yourself from injury and prevent damage to underground utility lines.

It’s free and easy — simply call **UDig New York** at **811**, or use their online form at **udigny.org**, between two and 10 working days before starting your project.

All utilities will then mark the underground facilities in and near the work zone.

