



**RG&E**

An AVANGRID Company

## ROCHESTER GAS AND ELECTRIC South Winton Road Gas Main Replacement

### Landowner FAQs

#### What is the project?

Rochester Gas and Electric Corporation (RG&E) is replacing and upgrading approximately one mile of underground gas main so that it can continue to provide safe and reliable power to the approximately 6,500 valued customers that rely on it every day. These upgrades comply with new reliability requirements and will improve the overall resiliency of the entire system while simultaneously modernizing the pipeline's components.

The project's scope of work (SOW) includes replacing approximately 5,000 feet of outdated gas main with new 16-inch steel pipe under the pavement alongside the existing gas main. Once constructed, the new gas main will be placed into service and the existing gas main will be decommissioned. The impacted project area runs beneath South Winton Road between Palmerston Rd. (north) and Newton Drive (south) with milling and resurfacing of the affected roadway occurring upon project completion.

#### Where is the project?

The project will take place in the Twelve Corners region in the Town of Brighton with the construction area running beneath South Winton Road between Palmerston Road (north) and Newton Drive (south).

#### Why is this project necessary?

Aging infrastructure and more stringent safety standards have highlighted the need to upgrade gas mains within RG&E's service territory. These upgrades comply with new reliability requirements and will improve the overall resiliency of the entire system while simultaneously modernizing the pipeline's components.

#### Will the public have an opportunity for input?

Numerous project meetings have been held with the officials from the Town of Brighton. Additionally, Key Stakeholder and Emergency Responder meetings, as well as those with organized neighborhood, business, and community associations have occurred. RG&E's goal is to provide ongoing and transparent information to all customers and impacted residents throughout the duration of the construction process. We value your input and, as a committed community partner, are eager to collaborate with you on this project.

#### What are the benefits of the project?

The South Winton Road Replacement Project will upgrade the comprehensive gas infrastructure and will likewise improve the safety and reliability of the entire gas main due to more stringent safety standards in effect as compared to those when the system was initially installed in the late 1940s. Additionally, Increased reliability will be produced as the potential for gas leaks and inefficiencies are minimized. Upon completion of the project, there will be no noticeable above-grade changes or impacts to the construction area. The new gas system is expected to provide safe and exceptional service to the community for many years (components have a projected lifespan of up to 100 years).

Please refer to the project's fact sheet for additional information:

[rge.com/reliability/projects/Gas Projects](https://rge.com/reliability/projects/Gas%20Projects)

#### How will this project affect me?

While making investments to meet the community's growing energy needs, we are working closely with our neighbors to ensure that all improvements are performed with minimal disruption to the environment and the communities we serve. While actual work hours may need to be flexible at times due to the weather and other variable factors, the regularly scheduled work hours will be Monday through Friday between 7:30 a.m. – 5 p.m., with some Saturday work from 9 a.m. – 5 p.m. Lane closures will be necessary in the immediate 12 Corners area between the hours of 9 a.m. – 2 p.m. The intermittent delivery of equipment and the activity of construction vehicles may add to minor and temporary traffic challenges at certain times. Our project team will work proactively to minimize any inconvenience to the area – including adjacent residents and local businesses. Project updates will be available on both the RG&E and the Town of Brighton websites:

[rge.com/reliability/projects/Gas Projects](https://rge.com/reliability/projects/Gas%20Projects)

### **What happened to the night work part of the project that was initially suggested?**

Although initially planned to minimize disruptions to the already congested traffic flow in the area, further discussion with the Town of Brighton and its residents revealed concerns about additional inconvenience (noise) to nearby residents. In order to mitigate the impact of the project to adjacent residents, it was decided to eliminate nightwork from this project.

### **When will work begin and how long will it continue?**

Initial Field Work in the area has already been completed. Construction is scheduled to begin April 18, 2022 and is expected to take approximately 8 months to complete. Final restoration and resurfacing of the roadway will occur as the season allows. If weather prevents that from occurring in 2022, all final restoration work will be completed in the Spring of 2023. Bearing in mind that supply chain, weather, and personnel components are dynamic, these timeframes are subject to change.

### **Will I be notified about construction near my house or business?**

Yes. Through Landowner Notification Letters, Public Information Meetings, the Project Fact Sheet, the RG&E website, the Town of Brighton website, and this Frequently Asked Questions (FAQ) document, there will be an abundance of information about the project and its updates. Each informational communication will provide the Project-specific Information Line telephone number: **888.364.5554**.

All questions or concerns relayed via the project phone number will generate a direct response from our Public Outreach team.

### **Will my gas service be affected?**

Very few residents will notice an interruption to their gas service. As this main is a 'feeder main', there are only a small number of customers directly connected to the section that is being replaced. For those that will be impacted, the replacement downtime required to perform the service upgrade is minimal (just a few hours).

### **Where should I direct questions?**

You can direct any questions or concerns you may have surrounding the gas main replacement project to:

Our Project Information Line: **888.364.5554**

Email: **[outreach@rge.com](mailto:outreach@rge.com)**

A member of the Public Outreach team will get back to you within three business days. Please be sure to reference the South Winton Road Gas Main Replacement Project with your inquiry. More information about the project, including the Project Fact Sheet and a FAQ document, can be found on our company website as well as the Town of Brighton's website:

**[rge.com/reliability projects/ Gas Projects](https://www.rge.com/reliability/projects/Gas%20Projects)**

### **Will this project impact my gas rates?**

All costs for system upgrades are reviewed and approved by the New York State (NYS) Public Service Commission (PSC) – a division of the NYS Department of Public Service. Ultimately, the costs are then shared amongst all ratepayers in NY.

### **What sort of site restoration is planned?**

Upon completion of the project, there will be no noticeable above-grade changes or impacts to the construction area. Final restoration, including milling and resurfacing of the roadway, will be completed as weather allows (in Q4 2022 if possible or Spring 2023 if necessary).