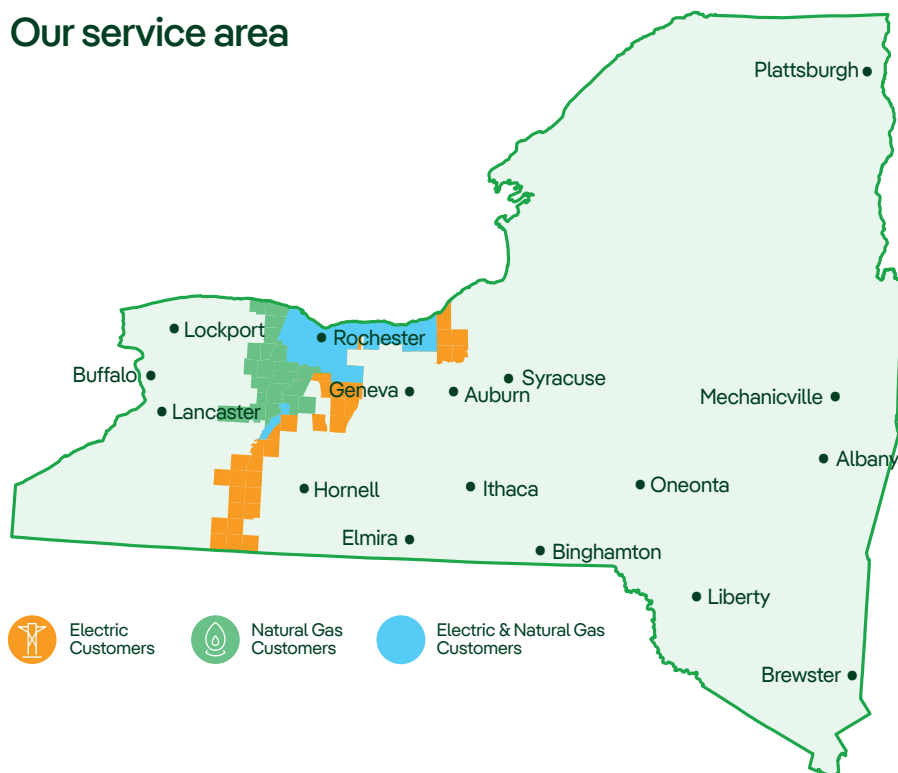


Rochester Gas & Electric Corporation (RG&E), an Avangrid company, serves more than 700,000 customers across upstate New York. We are committed to the well-being of our communities and to delivering innovative energy solutions and safe, reliable and affordable power to meet our customers' needs.



Our service area



2024 operational and financial data



12,144 miles of electric distribution lines

1,120 miles of electric transmission lines

9,594 miles of natural gas distribution pipelines

98 miles of natural gas transmission pipelines

1 million population served

156 substations

886 employees

393,145 electric customers

325,838 natural gas customers

9 counties, **28** cities and villages, **58** towns served

\$5.7 million in assets

2024 community and economic impact

\$575,853
in community support

\$232M
paid in New York state and local taxes

\$232M
spent with New York-based suppliers

2,498
hours volunteered by employees

18,655
jobs supported across Avangrid's New York operations

Meet the CEO



Patricia H. Nilsen
President and CEO – NYSEG and RG&E

Patricia H. Nilsen is President and CEO of Avangrid Networks' two New York utility operating companies – NYSEG and RG&E. Nilsen joined NYSEG in 1992 in Human Resources before moving to Corporate Communications and Customer Service, and

has served in a number of high-profile leadership roles throughout her tenure.

Most recently, Nilsen was Vice President of Reliability Assistance and Emergency Preparedness for Avangrid. She previously served as Director of Emergency Preparedness, where she led crisis response to system emergencies across all eight of Avangrid's electric and natural gas companies.

Nilsen holds a master's degree in English from Syracuse University, a master's degree in adult education from Elmira College and a bachelor's degree in English and Fine Arts from Alfred University.

Working together to deliver the power America needs



Reliability

Investing in the safety, security and resiliency of our service to meet the needs of our customers.



Innovation

Leveraging the power of technology to transform the energy system for the future.



1848

Rochester Gas Light Company is formed (RG&E traces its roots to this company)

1892

Rochester Electric Light Company, Edison Electric Company and Rochester Gas Light Company join to form Rochester Gas and Electric Corporation

1998

Energy East formed

2008

Iberdrola, S.A. acquires Energy East

2009

Energy East name changes to Iberdrola USA

2015

Iberdrola USA and UIL Holdings merge to form Avangrid



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