

June 2025

EnergyLines

Manage your account anytime, anywhere with our **Mobile App!**



RG&E

An Avangrid company

Be prepared for storms, customize your Outage Alerts

If a storm causes a power outage, you'll receive text Outage Alerts automatically, as long as we have a current cell phone number associated with your account, and you have not previously opted out of Outage Alerts.

Before, during and after a storm you can:

- Choose which alerts you want and how to receive them – by text, email, phone or all three.
- Add other phone numbers to receive your Outage Alert, so your friends and family will be updated with your power status.
- Text **STATUS** to **743898** to get the latest outage information during an outage.

Visit rge.com/MyAccount to set up your Alerts options.



Stay cool with Energy Manager

Use Energy Manager to stay cool and comfortable this summer.

- View your energy use down to the hour.
- See a breakdown of how you use energy (cooling, heating, lighting, hot water).
- Get tips on how to lower your energy use.

Visit rge.com/MyAccount to try Energy Manager.

Get paid to use less energy

Enroll in our Smart Savings Rewards program* and **get a \$70 e-gift card plus the chance to earn a \$20 credit** on your electricity bill.

Once you enroll, we'll adjust your thermostat during times when summer electricity demand is at its highest. It's just a few degrees, but you'll earn a \$20 credit on your electricity bill for participating in these adjustment events.

Get more information and see if you qualify at

SmartSavingsRewards.com.

*To enroll, you must be an RG&E electricity customer with an eligible thermostat connected to a central air conditioning system.



Power New York's future with wind

Join more than 11,000 New Yorkers who are helping to create a cleaner environment for future generations with Catch the Wind! Starting at \$5 per month, you can match part of your electricity use with wind power generated right here in our state.

In 2024, Catch the Wind participants supported more than 21,100 megawatt-hours of wind energy. That's equal to powering 2,930 homes with renewable energy for an entire year.*

Participation is easy. There's no contract, and the cost is automatically added to your electricity bill. You can cancel anytime without penalty.

Visit rge.com/WindSignUp to be part of New York's clean energy future!

*Based on the average residential electricity usage of 600 kilowatt-hours per month.



Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported and the pipeline operator's name and phone number.

Markers only indicate a pipeline's general location and cannot be relied upon to indicate their exact position. Because many lines are not marked, you must contact UDig New York at **811** or udigny.org before you start to dig. It's free, it's easy and it's the law.



Safe digging is no accident

Whether you're a contractor or homeowner doing an outdoor digging project, having underground facilities marked is essential to protect yourself and others from injury and prevent damage to underground utility lines.

It's free and easy — simply call UDig New York at **811**, or use their online form at udigny.org, between two and 10 working days before you start to dig.

All utilities will then mark the underground facilities in and near your work zone.

