EnergyLines



Manage your account anytime, anywhere with our Mobile App!

Stay cool and save smart with Energy Manager

Summer is here and so is the heat. As temperatures rise, so can your energy use. With Energy Manager, you can take control of your energy use, stay comfortable and lower your energy use.



What is Energy Manager?

It's a free, easy-to-use online tool that gives you a detailed look at how and when you use energy. Whether you're running your air conditioner, using fans or powering up other summer appliances, Energy Manager helps you understand your energy habits in real time.

What can you do with Energy Manager?

- Track your use by the hour, day, week or month.
- · Compare your use to similar homes in your area.
- See your energy use by category.

Why use Energy Manager this summer?

Cooling your home can be one of the biggest energy uses during the summer. With Energy Manager, you can:

- · Identify when your energy use is highest.
- Adjust your habits to reduce energy use.
- Make smarter choices that help lower your use.

It's free, available 24/7, and designed to help you stay informed and in control, no matter how hot it gets.

Start using Energy Manager today by going to rge.com/MyAccount.

Dive into summer with these energy-saving tips

Here are a few no-cost energy-saving tips to help you lower your energy use while staying cool and comfortable this summer.

 Set your air conditioning thermostat at 78° or higher during the cooling season. Each degree above 75° saves you 3% of the energy used to cool your home.

 Turn your air conditioner up a few degrees when you leave home, unless you have a heat pump. Heat pumps are automatically more efficient when you set it and forget it.

· Close your curtains and shades on hot, sunny days.

Visit rge.com/UnderstandYourUsage for more summer energy-saving tips.



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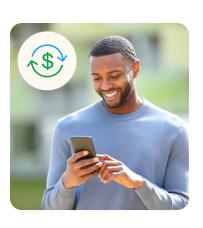
Have more time to play with AutoPay

If you're gearing up for a summer full of fun, the last thing you want to worry about is paying your energy bill, right?

When you sign up for AutoPay, your energy bill is paid on time, every time. That gives you one less thing to think about while you enjoy your summer.

- AutoPay is safe, secure and convenient.
- Your payment is made automatically.
- · Save a stamp and a check.

Signing up is easy at rge.com/MyAccount or with our Mobile App.



We're making improvements to better serve our communities

We know you count on us to provide you with the power you need, when you need it, and we take that responsibility seriously.

We're dedicated to giving you safe and reliable service. That's why we're improving our delivery system to provide more power and ensure everything runs smoothly as demand grows.

We completed a new substation in Sodus, improving reliability and capacity for more than 3,300 customers. Customers in Webster will also see improved reliability thanks to a recently upgraded circuit.

These major projects, in addition to the everyday work completed by our lineworkers, ensure your energy needs are met now and into the future.

Visit rge.com/ReliabilityProjects to see what other projects we're working on.

Happy to lend a helping hand



Thanks to some warm weather and sunshine, a group of our employees helped the EquiCenter in Honeoye Falls with some spring cleaning that included cleaning up the grounds inside and outside the arena, and painting and cleaning horse stalls.

These efforts support the EquiCenter's mission of fostering growth, wellness and educational opportunities for people of all ages and abilities through the power of equestrian, horticultural and outdoor experiences.

Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported and the pipeline operator's name and phone number.

Markers only indicate a pipeline's general location and cannot be relied upon to indicate their exact position. Because many lines are not marked, you must contact UDig New York at 811 or udigny.org before you start to dig. It's free, it's easy and it's the law.

