

Smart solutions to help you manage your energy use

Energy Manager. View your electricity use down to the hour and natural gas use down to the day, see a breakdown of your energy use by category, and compare your home with similar properties. All made possible by your smart meter.

Energy Efficiency. We have rebates and incentives available to lower your energy use and control costs. Visit [rge.com/ EnergyEfficiencyPrograms](https://rge.com/EnergyEfficiencyPrograms) to see what we can do for you.

Budget Billing. Avoid seasonal fluctuations by enrolling in Budget Billing. You'll pay a stable monthly payment based on your annual energy use over the past year. Enroll today at rge.com/MyAccount.

Supply Choice. You can manage the price you pay for your energy supply by shopping and comparing supply choices. Visit rge.com/Choice to start exploring.

Go to rge.com/UnderstandYourUsage for more tips on how to manage your energy use.



Your guide to helpful resources

If you need help with your energy bill, there are free programs and services available. We have listed a few in the table below. Visit rge.com/HelpWithBill to learn about these and other programs.

Resource	Description	How to apply
Home Energy Assistance Program (HEAP)	Helps income-eligible households pay for energy bills, weatherization and repairs.	Apply at mybenefits.ny.gov
Energy Affordability Program (EAP)	Helps eligible customers manage their energy bills through a monthly bill credit.	Apply and see if you qualify at rge.com/EAPapply
NYSERDA's EmPower+ Program	Offers no-cost energy-efficiency solutions to income-eligible customers who rent or own.	Apply at nyserdera.ny.gov/All-Programs/EmPower-New-York-Program
Payment Plans	We offer payment plans for qualifying customers right online. You can also call us so we can find a solution together.	Enroll online at rge.com/MyAccount or call 877.266.3492

Stay empowered, stay informed

Our free Mobile App is your ultimate utility companion, providing real-time power status updates and outage information, energy use detail and easy account management.

- Easily report outages, access outage lists and maps, and receive instant notifications about your power status.
- Get insights on your energy use with Energy Manager. Learn where and when you're using energy and personalized savings tips.
- Our Mobile App also lets you pay your energy bill with a single tap and access your account securely using Touch or Face ID.
- Customize your experience by updating your profile and setting personal preferences – all designed to give you complete control and peace of mind.

Text **App** to **743898** to have a download link sent to your phone. Or you can search for **RG&E** in the **App Store** or on **Google Play**.

Growing greener communities

Our vegetation management team joined other volunteers with Friends of Webster Trails to help plant 13 hardwood trees at Finn Park in Webster. The trees will help reforest areas where ash trees have died from the Emerald Ash Borer.



Building a greener future

The **Climate Leadership and Community Protection Act (CLCPA)** calls for reducing economy-wide greenhouse gas emissions by 40%, and targeting 70% renewable energy by 2030.

CLCPA projects are split into two phases. Phase 1 projects are focused primarily on upgrading and rebuilding our infrastructure. Phase 2 projects are driven by future renewable energy demands (like wind, solar, and electrification).

These projects will bring improved reliability and resiliency with a strengthened network in case of extreme weather events and outages. They will provide additional capacity for renewable generation integration and a significant reduction in greenhouse gas emission levels statewide.

Visit **TogetherForAGreenerFuture.com** to learn more.

It's your choice

You can purchase your electricity and/or natural gas supply from us or a supplier, also known as an energy services company (ESCO).

- Determine who you currently buy your electricity and/or natural gas supply from.
- Ask questions and compare supplier offers.
- Choose the best value for you.

To learn more, visit **rge.com/Choice**.

Remember, with any supplier you choose, we will continue to deliver your energy safely and reliably, and we'll be here 24 hours a day to respond to emergencies.

