



Control and comfort this winter – here's how!

Are you looking for ways to reduce and manage your energy use? We can help with these smart solutions.

- **Energy-saving products.** Visit our online store at rgesmartsolutions.com for great Black Friday and Cyber Monday deals and rebates on energy-saving products exclusively for our customers.
- **Smart energy use.** Take control of your energy costs with our no-cost and low-cost energy-saving tips at rge.com/UnderstandYourUsage.
- **Rebates.** We have rebates and incentives available to lower your energy use and control costs. Visit rge.com/EnergyEfficiencyPrograms to see what we can do for you.
- **It's your choice.** If you purchase your energy supply from us, we pass through that cost to you without profit. You can also shop for competitive energy supply through an energy services company. To learn more, visit rge.com/Choice.



One less thing on your plate

Between Thanksgiving dinner and gift shopping for the holidays, paying your bills may be the last thing on your mind. With our online billing service **eBill**, you can easily get your energy bill paid in minutes, leaving you more time for what matters most. Plus, there are other added benefits, including:

- View and pay your bill securely online anytime.
- Set up payment reminders.
- Easily find your **eBill** history.

And it only takes minutes to sign up. Visit rge.com/eBill now!



Need help? We're only an ask away.

Your wellbeing matters to us. If you need help with your energy bill, we're here for you. We're ready to assist with these helpful programs:

- The **Home Energy Assistance Program (HEAP)** provides federal grant money to qualified customers to help pay their heating costs and may also assist with weatherization needs. The program is open and accepting applications.
- Our **Energy Assistance Program (EAP)** offers a monthly discount on your energy bill. If you receive state assistance, you may qualify.
- **NYSERDA's EmPower+** offers no cost energy efficiency solutions to income-eligible New Yorkers, whether you rent or own.

Visit rge.com/HelpWithBill for a complete list of our programs and services.

Kicking off community support



We joined the Rochester Police Department and Rochester City School District to host the city's first Frederick Douglass HBCU Football Classic Weekend of Hope this past fall.

We had our customer service team at the tailgate party before the game to answer questions and help customers with account needs. Company advocates shared information about programs and resources to help customers manage their energy use. We also donated 300 tickets to the game to youth football programs in Rochester.

How is my electricity generated?

Your electricity supplier is required by the **New York State Public Service Commission (PSC)** to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

The most recent data (calendar year 2022) is provided by the PSC and the **New York State Energy Research and Development Authority (NYSERDA)**.

- If you receive your electricity supply from us, your environmental disclosure information is provided in the chart located at the right and at rge.com/EnvDisc.
- If you receive your electricity supply from a supplier other than us and your supplier's charges are included in your **RG&E** bill, your supplier's environmental disclosure information is published twice per year as a separate insert with your **RG&E** bill, and is posted at rge.com/EnvDisc and rge.com/EnergyLibrary.
- If you buy electricity from a supplier other than **RG&E**, and are billed directly by your supplier, you should receive environmental disclosure information from your supplier.

For more information on environmental disclosure information, please contact the PSC at **888.ASK.PSC1 (888.275.7721)** or NYSERDA at **866.NYSERDA (866.697.3732)**.

Fuel Sources Used to Generate Your Electricity Supply

- January 2022 through December 2022
- Actual total may vary slightly from 100% due to rounding

| | |
|------------------|--------------|
| Biomass | Less than 1% |
| Coal | 3% |
| Hydroelectric | 8% |
| Natural Gas | 56% |
| Nuclear | 25% |
| Oil | 1% |
| Renewable Biogas | Less than 1% |
| Solar | 3% |
| Solid Waste | 3% |
| Wind | 1% |
| Total | 100% |

Air Emissions Relative to the New York State Average

- January 2022 through December 2022

