

June 2024

EnergyLines

Manage your account anytime, anywhere with our **Mobile App!**



RG&E

An Avangrid company

Let's get you signed up for eBill

Last month we showed you how easy it is to create your online account, now we're going to show you how easy it is to sign up for **eBill**.



Step 1

Log into your account at rge.com/MyAccount.



Step 2

Click on "Enroll Now" in the right-hand column.



Step 3

Click the "ON" button to enable eBill under "Billing Preferences."

That's it! You are now set to enjoy all the conveniences of **eBill**.

- View and pay your bill securely online.
- Receive an email as soon as your bill is ready.
- Print only what you need.

Visit rge.com/eBill to learn more about **eBill**.

Set it, forget it and earn this summer

Enroll in our **Smart Savings Rewards program*** and get a **\$70 e-gift card** plus the chance to earn a **\$20 credit** on your electricity bill.

Once you enroll, we'll adjust your thermostat during times when summer electricity demand is at its highest. It's just a few degrees, but you'll earn a \$20 credit on your electricity bill for participating in at least one event.

Visit SmartSavingsRewards.com to see how you can earn an e-gift card and bill credit.

*To enroll, you must be an RG&E electricity customer with an eligible thermostat connected to a central air conditioning system.

We're making improvements to better serve our communities

We know you count on us to provide you with the power you need, when you need it, and we take that responsibility seriously.

As part of our commitment to provide safe, reliable service to all of our customers, we are investing in our delivery system to provide additional power to meet growing demand, increase reliability, and accommodate growth and economic development in our service areas.

We're working across our service area to meet these needs. Visit rge.com/ReliabilityProjects to see the list of ongoing projects and to learn more about the work.



Follow us: facebook.com/RochGandE [@RGandE](https://twitter.com/RGandE)



We're ready to restore power as quickly and safely as possible if storms hit.

Avangrid Foundation donates \$250,000 to Red Cross' National Disaster Responder Program

As a nation, we rely on the **American Red Cross** in times of crisis. At **RG&E**, we understand the importance of preparation to drive an efficient response to severe storms and natural disasters. Our crews are on the front lines after a storm, cleaning up damage and working to restore power as quickly and safely as possible.

In support of the **Red Cross**, the Avangrid Foundation has donated **\$250,000** to support their **National Disaster Responder Program**.

The **National Disaster Responder Program** helps the **Red Cross** proactively prepare for emergencies year-round, before a natural disaster, so they can be ready to respond immediately.

Our donation will be used to help the **Red Cross** train volunteers, invest in innovative technology, and prepare the critical resources necessary to meet urgent needs of disaster survivors.

Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported and the pipeline operator's name and phone number.

Markers only indicate a pipeline's general location and cannot be relied upon to indicate their exact position. Because many lines are not marked, you must contact UDig New York at **811** or **udigny.org** before you start to dig. It's free, it's easy and it's the law.



Safe digging is no accident

Whether you're a contractor or homeowner doing an outdoor digging project, having underground facilities marked is essential to protect yourself and others from injury and prevent damage to underground utility lines.

It's free and easy — simply call UDig New York at **811**, or use their online form at **udigny.org**, between two and 10 working days before you start to dig.

All utilities will then mark the underground facilities in and near your work zone.

